ROTORUA | TRAVEL TRADE MANUAL

January 2026

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WELCOME

Rotorua is a fantastic place to visit. There really is just so much for your clients to do here. They can get up close and personal with our incredible geothermal landscape, walk along a volcano crater's edge, indulge in natural spa therapies and hot pools, enjoy extreme adventure activities or take a relaxing eco-cruise on one of our gorgeous lakes.

There is so much more to do in this year-round destination. Our clever tour operators are constantly creating new products, activities and packages, too, so we know it can be tricky wading through the options and finding the best itinerary for your clients. Luckily, we're your on-the-ground Rotorua experts, and we're here to work closely with you.

ROTORUA

MEET THE TEAM

KIM MCVICKER

INTERNATIONAL SALES MANAGER | WESTERN MARKETS

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Born and bred in Rotorua, I began my career in tourism as a white-water rafting guide on the Kaituna River, one of the best ways to experience the energy and natural beauty of this place while sharing it with visitors from around the world.

My career has taken me through a range of tourism roles both here in New Zealand and offshore, and throughout it all, it's been an absolute privilege to showcase New Zealand, and Rotorua on the world stage. After time spent living overseas and exploring different parts of New Zealand, I found myself drawn back to Rotorua, its unique landscape, strong sense of culture, and the opportunity to share everything that makes this place so special. Today, I feel incredibly fortunate to call Rotorua home and to play a role in helping others discover its people, stories, and experiences.

What makes Rotorua truly unique isn't just the iconic experiences, but the depth and diversity of things to do, whether you're visiting or lucky enough to live here. Outside of work, you'll find me making the most of the great outdoors, mountain biking or running through the Whakarewarewa Forest.

SABRINA GOGG

INTERNATIONAL TRADE EXECUTIVE

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Born and raised in Germany, I came to New Zealand in 2011 after finishing my university degree, originally planning to brush up on my English. Fast forward 15 years, and I'm still here! I completely fell in love with New Zealand—especially Rotorua, which I've called home ever since.

I've been with RotoruaNZ for over 10 years in a variety of roles, so it's safe to say I know this destination quite well.

It's pretty hard to get bored in Rotorua, and even after more than a decade, I still love getting out and enjoying everything it has to offer. You'll usually find me with a coffee in hand at the Redwoods chasing my kid around, relaxing by one of our lakes, or soaking in a hot pool.

MEET THE TEAM

KYLE KYDD

INTERNATIONAL TRADE MANAGER | EASTERN MARKETS

Phone: +64 21 760 052
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I grew up in the beautiful Coromandel region, near the iconic Hot Water Beach. My career has taken me through a range of industries—from commercial diving to forestry - giving me the chance to explore some incredible, remote parts of the world.

Eventually, I found my way to Rotorua, where I've made my home, founded a tourism adventure park, and worked across a variety of roles in the tourism industry. Along the way, I've developed a real appreciation for the people, stories, and unique experiences that make this place so special.

With over 20 years of experience, I'm passionate about sharing my knowledge and helping visitors connect with Rotorua in a meaningful way. I look forward to welcoming you and helping you discover the best of this incredible destination.

ELAINE GENG

INTERNATIONAL TRADE EXECUTIVE

Phone: +64 21 269 2954
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Born and raised in Henan, China, I moved to New Zealand in 2015 after graduating from university. With 10 years in tourism, I know Rotorua inside out. I often describe it as a "village"—small, welcoming, and deeply connected. It's the kind of place where a casual chat over coffee can turn into discovering a shared friend.

What keeps me here is the lifestyle. Weekends are usually spent hiking through the Redwoods or unwinding in a hot pool. Every now and then, I'll take on an outdoor adventure—but even after a decade, there's still more to explore.

I look forward to welcoming you and helping you experience Rotorua not just as a visitor, but like a local.

HOW WE CAN HELP

- Agent training
- Assist with itinerary design
- Travel trade visits
- Roadshows and events
- In-destination famils
- ...and lots more, just ask!

PHOTO: UP&UP PHOTOGRAPHY

WHY ROTORUA?

SPA & WELLNESS

Rotorua's rejuvenating spa and wellness retreats harness natural geothermal waters. Indulge in therapeutic mineral pools and luxurious spa treatments, a perfect way to unwind amidst serene surroundings.

GEOTHERMAL

Rotorua's active geothermal landscape is a true natural wonder. Visitors can witness bubbling mud pools, erupting geysers, and vividly coloured hot springs, creating a one-of-a-kind destination that is both captivating and unforgettable.

NATURAL LANDSCAPES

Enjoy Rotorua's stunning lakes and explore the region's remarkable natural landscapes. Wander through the Whakarewarewa Forest, the largest recreational forest in the Southern Hemisphere, where towering native and exotic trees create a peaceful and immersive environment for walking, cycling, and outdoor adventure.

MĀORI CULTURE

Immerse yourself in the vibrant culture of the Māori, the indigenous people of Aotearoa New Zealand. Witness powerful performances, savour traditional feasts, and discover the deep spiritual connection Māori have with the land, gaining insight into centuries of knowledge, customs, and storytelling.

WHERE IS ROTORUA?

DOMESTIC

Approximate flight times to Rotorua

- AUCKLAND: 45 MINS
- WELLINGTON: 1HR 15MINS
- CHRISTCHURCH: 1HR 55MINS

TRANS-TASMAN

Approximate flight times to Auckland

- BRISBANE: 3HRS 15MINS
- SYDNEY: 3HRS 10MINS
- MELBOURNE: 4 HRS

Approximate flight times to Hamilton

- SYDNEY: 3HRS 10MINS

NORTH AMERICA TO NEW ZEALAND
DIRECT AIR CONNECTIVITY

APPROXIMATE FLIGHT TIMES

13hrs | LOS ANGELES
13hrs | SAN FRANCISCO
14.5hrs | HOUSTON
14hrs | VANCOUVER
9hrs | HONOLULU
16.5hrs | CHICAGO
15.5hrs | DALLAS
17.5hrs | NEW YORK
12.5hrs | SANTIAGO

Year Round Flights
Seasonal Flights

CITY MAP

Accommodation

1. Aura Accommodation
2. Copthorne Hotel
3. Distinction Rotorua
4. Rydges Rotorua
5. Ibis Rotorua
6. JetPark Hotel Rotorua
7. Millennium Hotel
8. Novotel Rotorua Lakeside
9. Prince's Gate Hotel
10. Pullman Rotorua
11. Quest Rotorua
12. Regent of Rotorua
13. Robertson House
14. Rock Soild Backpackers
15. Rotorua Views B&B/Apartment
16. Silver Fern Rotorua
17. Sudima Lake Resort
18. Black Swan Lakeside
19. Koura Lodge
20. On the Point Lake Rotorua
21. Solitaire Lodge
22. Treetops Lodge & Estate
23. Hana Lodge
24. Urban Lounge Sleepery
25. Arista of Rotorua
26. Capri on Fenton
27. Haka House

Te Manawa (city) to Skyline:
10 min 1 hour

Te Manawa (city) to Te Puia:
6 min 40 min

ACTIVITIES

ADVENTURE

3MIRAGE

CONTACT INFORMATION

CONTACT	Shawn Gao
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3Mirage is a cutting-edge immersive digital experience centre located in the heart of Rotorua, New Zealand. Designed to engage all senses, 3Mirage invites visitors into a world where art, nature, and technology merge through stunning 360-degree projections, interactive environments, and epic soundscapes.

Ideal for families, tourists, and school groups, 3Mirage offers a uniqueall-weather activity that is both visually spectacular and emotionally resonant. It is a walk-through experience lasting approximately 40–60 minutes, with flexible group booking options and multilingual support available.

3Mirage is committed to delivering high-quality visitor experiences, making it a perfect addition to travel itineraries and regional promotions. Whether guests are seeking cultural enrichment or just a moment of wonder, 3Mirage promises an unforgettable journey into the future of digital storytelling.

DIGITAL IMMERSIVE EXPERIENCE

3Mirage is a digital immersive experience in Rotorua featuring multiple themed environments. Through 360° projections, sound, and motion, visitors journey through dreamscapes, nature, and Māori-inspired stories. It's a walk-through attraction suitable for all ages—perfect for families, tourists, and groups seeking creativity, culture, and unforgettable moments.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	100
TYPE	Immersive Experience
TIME TO ALLOW FOR THE EXPERIENCE	40-60 Minutes
DISABILITY ACCESS/ FACILITIES	YES
WHAT VISITORS SHOULD BRING WITH THEM	N/A

ADVENTURE PLAYGROUND ROTORUA

CONTACT INFORMATION

CONTACT	Helen Nicholls
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INSTAGRAM	@adventureplaygroundrotorua

Imagine being able to travel over 750 acres of native bush taking in the spectacular views over Lake Rotorua and beyond. Our Rotorua Adventure Playground trails are made from old forestry tracks dating back to the 1930s and winding between native totora, rewarewa and tawa trees, which cast long shadows across the trails. You can either ride at pace on our new 4×4 self-drive buggies or take things a little slower in the four-wheel drive buggies, which will be driven by one of our professional guides.

Whether you are after an adrenaline-filled off-road experience, a stunning scenic horse trek or simply some fun with gun claybird shooting, our Rotorua Adventure Playground is the place to be. All activities make the most of the spectacular scenery overlooking Lake Rotorua and our beautiful native bush set on Mount Ngongotahā

We pride ourselves on putting safety first, and then fun, fun, fun and more fun! We love what we do and we know you will too....

SELF-DRIVE BUGGY TOUR

Come with the Adventure Playground team on an amazing 4×4 self-drive, off-road tour. All of our Rotorua 4×4 self-drive tours are headed up by one of our experienced guides in a guide vehicle, who will host you for the duration of your off-road experience. You will love our new, 2-seater & 4 -seater 4×4 self-drive vehicles! We start your ride with a full safety briefing, before giving you a spin around our training paddock to get used to your 'wheels' before we start exploring the beautiful Mount Ngongotahā countryside and native bush. We take you to various scenic lookouts during your tour so make sure you bring your camera to capture the moment. All safety gear is provided.

Two people to a buggy with plenty of swaps for eligible drivers.

ADVENTURE PLAYGROUND ROTORUA CONTINUED

4WD BUGGY TOURS

Our new 4WD buggies seat up to five people and are a great family option for your off-road activity day at Adventure Playground. Enjoy a spectacular tour with our experienced guides and learn some of the history of our Spirit Mountain, Mount Ngongotahā Our guides are passionate about the environment, Rotorua and Māori history, culture and legends associated with the mountain. Our off-road experience takes you through lush native bush showcasing our famous silver ferns and a variety of native birds and animals. The highlight of the off-road experience is the breathtaking views from our highest lookout, extending across Lake Rotorua, Mokoia Island and the city of Rotorua.

HORSE TREKS

Let our experienced guides take you on a magical Rotorua Horse Trek up the magnificent Mt Ngongotahā Our horse trails cross rolling farmland and offer spectacular views of Lake Rotorua, the city and beyond. Our trails also take in some magnificent New Zealand native bush, bustling with birds and animals. We have a variety of Rotorua Horse Treks to suit most ages and experience levels, and welcome riders from age five upwards. Total beginners are given a brief introduction on how to ride and be at one with your horse, so that you are confident during your trek.

CLAY BIRD SHOOTING

Adventure Playground offers an amazing Rotorua clay bird shooting experience. Under the guidance of our fully licensed instructors, our Rotorua clay bird shooting is suitable for beginners, right through to experienced clay bird shooters. Adventure Playground's custom clay bird shooting venue is nestled into beautiful Rotorua native bush. Turn right 180 degrees and you're looking at stunning views of Lake Rotorua, Mokoia Island and Rotorua city. What better location could you hope for? We have a well-stocked armory of 12 gauge 'under and over' and semi auto shotguns to suit all levels of shooter.

As always, we have a firm focus on fun and safety. No alcohol can be consumed prior to participating in our shooting activities.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	Activity dependent
TYPE	Adventure
TIME TO ALLOW FOR THE EXPERIENCE	1hr per activity
DISABILITY ACCESS/ FACILITIES	YES
WHAT VISITORS SHOULD BRING WITH THEM	Weather-suitable clothing

CRUISE AND FISH ROTORUA

CONTACT INFORMATION

CONTACT	John Hamill
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Experience stunning Lake Tarawera and its surrounding rivers and streams from a whole new angle with Rotorua Cruise and Fish. From beginners to advanced, we offer something for everyone.

The 'Cruise and Fish' option on Lake Tarawera aboard the 10m catamaran Nimue is the perfect venue for some great family fun or a memorable team building experience. Fish for Tarawera's famous beautiful rainbow trout or relax and take a dip in the warm thermal springs on the lake edge.

For those looking for a fly fishing option, Rotorua is the perfect place to access some of the best spots New Zealand has to offer. Chose from more traditional transport options right up to a backcountry helicopter trip from the lake edge. There's something to suit all abilities.

CRUISE AND FISH ON LAKE TARAWERA

Allow three hours minimum. Jig or troll for the famous rainbow trout then finish off with a dip in the thermal springs or have your catch cooked in one of nature's sous vide hot springs. Available 1 October to 30 June for fishing.

FLY FISH THE LAKES, RIVER AND STREAMS OF THE REGION

Exciting rainbows and wily browns will test anyone's ability. Depending on the time of year there is exciting dry fly, nymphing and wet fly action.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	Up to 20 on the boat and 2 for fly fishing
TYPE	Adventure
TIME TO ALLOW FOR THE EXPERIENCE	3hrs to 5hrs Boat. Half and full day for fly fishing
DISABILITY ACCESS/ FACILITIES	YES
WHAT VISITORS SHOULD BRING WITH THEM	Layers and jacket, sunglasses and a hat. Be ready for a good time.

ESCAPADE NZ

CONTACT INFORMATION

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FACEBOOK	Adventuregamesrotorua
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New to Rotorua, Adventure Game Rotorua gets you and your team out and about, working together to solve an exciting mystery. You'll love the challenge of solving our puzzles and clues, at the same time as learning something about local history, culture and nature! Developed by Escapade - New Zealand's best rated escape room business.

Using an app and items from inside a special game box, you'll love solving the unique interactive puzzles. The puzzles are designed to test all types of thinkers and the app has a hint system to ensure it gives the right level of challenge for everyone.

2-5 people per team. Up to 5 teams can play at once.

ADVENTURE GAME ROTORUA

Someone is trying to take over Government Gardens and ruin this beautiful space! You need to follow the clues, work the angles, and race the clock to find the evidence you need to stop them! Hurry ... if you don't find the evidence the gardens will be ruined forever.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	25 (every two hours)
TYPE	History /Culture /Game
TIME TO ALLOW FOR THE EXPERIENCE	90 minutes
DISABILITY ACCESS/ FACILITIES	YES
WHAT VISITORS SHOULD BRING WITH THEM	Phone and walking shoes. The game requires very little phone data and you don't have to walk too far (approx. 1.5kms) - but it's best you wear comfortable shoes and clothing so you can walk around easily.

KAITIAKI ADVENTURES

CONTACT INFORMATION

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Kaitiaki Adventures is a Climate Positive operator with a measured and offset 120% carbon footprint. Winner of the 100% Pure NZ Award in 2019 and 2021. We utilise the unique and diverse landscapes surrounding Rotorua, and specialise in culturally integral white-water rafting and sledging experiences on the Ōkere section of the historic Kaituna river. We also lead culturally-steeped, guided hiking expeditions on Mount Tarawera. Kaitiaki is humbled to hold the sole concession to take manuhiri to the summit of Mount Tarawera.

RAFT THE KAITUNA – GRADE 5

Snake through steep, native bush-clad canyons and cascade over 14 awesome rapids and three waterfalls, including the world-renowned, 7-metre Tutea Falls, which are the highest commercially rafted waterfall in the world! Blended with touches of Māori culture, this trip offers it all, for both white water rafting enthusiasts and first timers.

SLEDGE THE KAITUNA – GRADE 3

There is something for everyone on this excursion: beautiful native scenery, play holes and awesome rapids to negotiate your way through as you take the river on at eye level. You are in charge of your own vessel, propelled by the flippers on your feet. Our guides are there to encourage, motivate and help you where necessary, awesome family fun. No experience necessary.

KAITIAKI ADVENTURES CONTINUED

MT TARAWERA VOLCANIC CRATER EXPERIENCE – HALF DAY

Experience the unique landscape and history of Mt Tarawera. Infamous for its eruption on June 10th, 1886, Mt Tarawera created the world's youngest geothermal valley of Waimangu, while destroying the legendary Pink and White Terraces. This fully guided walking experience encompasses the unique landscape and history of the area. With unmatched scenic vistas and 360 degree panoramic views, this experience is ideal for all ages and includes an optional run in to the heart of the volcanic crater.

MT TARAWERA VOLCANIC CRATER EXPERIENCE – FULL DAY

This option extends the original world-class crater excursion by adding a hike around the Tarawera dome above lakes Rotomahana and Tarawera, and linking back up with the popular half-day excursion on the summit of the highest of three peaks, Ruawahia. This intimate experience is ideal for all ages and includes an optional run in to the heart of the volcanic crater.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	Raft: 40 • Sledge: 15 • Maunga: 50
TYPE	Adventure/Culture/Nature/History
TIME TO ALLOW FOR THE EXPERIENCE	Raft/Sledge: 3hrs Maunga: 4.5hrs half day & 7hrs full day
DISABILITY ACCESS/ FACILITIES	Yes at Raft/Sledge Base
WHAT VISITORS SHOULD BRING WITH THEM	Water Experiences: Swimwear & Towel Hiking Experiences: Sturdy Walking Shoes, Bottle of Water, Wind breaker Jacket

KATOA JET

CONTACT INFORMATION

CONTACT	Harriet Bailey and Will Scadden
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WEBSITE	www.katoalakerotorua.co.nz
FACEBOOK	Katoa.lake.rotorua
INSTAGRAM	@katoa_jet

Located at Rotorua Lakefront, a convenient short walk from the CBD, we run commercial Jet Boat tours out on beautiful Lake Rotorua and to Lake Rotoiti Hot Pools. Keen on a 30 minute blast around Lake Rotorua? We'll stop at its most iconic landmarks and teach you the history of the area, people and events that have shaped this special place into the cultural capital of New Zealand. Opt for our longer ride with 90 minutes' worth of Jet Boating over two lakes (Lakes Rotorua and Rotoiti), joined together by the naturally flowing Ohau Channel, and an hour long soak at the serene Lake Rotoiti Hot Pools. Suitable for all members of the family, we welcome you to Katoa Jet to experience this town like no other.

SPEED & SPINS

(DURATION: 30 MINUTES)

Feel the rush of adrenaline as our high powered engines blast you over the water up to 85 km/h, and our experienced drivers throw the boats into 360° spins. Visit iconic landmarks around Lake Rotorua, and learn the history of the area, the people and the events that have shaped this special place into the cultural capital of New Zealand.

KATOA JET CONTINUED

LAKE ROTOITI HOT POOLS BY JET BOAT

DURATION: 2.5 H (90M JETBOATING, 1H AT HOT POOLS)

Travel at high speed across scenic Lake Rotorua and through the Ohau Channel, then onto Lake Rotoiti where we will take you to the beautiful and peaceful Manupirua Hot Springs for a 1 hour relaxing soak. This hidden gem is only accessible by water. Refreshments are available for purchase at the hot pools.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	50 pax
TYPE	Adventure/Culture/History/Water Activity
TIME TO ALLOW FOR THE EXPERIENCE	45 minutes to 2.75 hours (depending on tour)
DISABILITY ACCESS/ FACILITIES	Limited
WHAT VISITORS SHOULD BRING WITH THEM	Swimwear and towel for the hot pools, and money to purchase refreshments at the kiosk.
RESTRICTIONS	No pregnant passengers. Unsuitable for those with neck/back injuries. 2 years and over allowed as long as they appropriately fit a lifejacket.

MOUNTAIN BIKE ROTORUA

CONTACT INFORMATION

CONTACT	Micheal Martin
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FACEBOOK	Mountain.Bike.Rotorua
INSTAGRAM	@mountainbikerotorua

Mountain Bike Rotorua is your gateway to Whakarewarewa Forest, the stunning jewel in the crown of the adventure destination that is Rotorua.

The friendly team at Mountain Bike Rotorua have everything you need to get out and ride. You'll find their main base of operations at the Waipa mountain bike carpark on the southern end of the city. A full-service bike workshop, retail options and bike hire facilities are available here. The company also operates a bike rental shop at Te Pūtake o Tawa carpark on Tarawera Road. Mountain Bike Rotorua also operates on-demand drop-off service for Skyline Rotorua Mountain Bike Park, New Zealand's first all-season, gondola-assisted network of mountain biking trails. The park is the home of the internationally renowned mountain bike festival, Crankworx Rotorua.

WHAKAREWAREWA, REDWOOD FOREST

Along with her natural beauty, the true strength of our forest is that it caters to all levels of riders. It doesn't matter if you've never been mountain biking before or you live, eat, breathe and dream about your next MTB fix, Whakarewarewa Forest has trails for you. With more than 200kms of trails for you to choose and explore, you can opt to hire our bikes for two hours, half day, full day, or go on multi-day adventures.

RETAIL SHOP

To complement our professional facilities, we have a small retail shop with a range of product such as bike tubes, pumps, helmets, gloves, tools and lubrication, as well as some custom Mountain Bike Rotorua clothing.

CAFÉ

Rounding out the MTB Rotorua Hub we have the unique Wheelhouse Coffee Shop at Te Puia in the Southern carpark (next to the big roundabout). Try our famous Banana Coffee Smoothy or get your coffee fix before heading out riding or walking on the trails of the Tītokorangi and Whakarewarewa Forests. Wheelhouse Coffee Shop uses Mourea Coffee beans.

ADDITIONAL INFORMATION

TYPE	Adventure
DISABILITY ACCESS/ FACILITIES	No
WHAT VISITORS SHOULD BRING WITH THEM	Shorts (preferably padded cycle shorts), T-shirt or cycle top, long-sleeve thermal top, water resistant shell (optional), water bottle or hydration pack, towel, change of clothes and any medication (ie asthma inhalers, insulin, etc.)

OFF ROAD NZ

CONTACT INFORMATION

CONTACT	Ian Tew
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YOUTUBE	offroadnz

Off Road NZ looks forward to welcoming you!

Buckle up and hold on tight. Off Road NZ is made for rugged, radical adventures in magnificent New Zealand forest. Enjoy Monster 4X4 Thrill Rides to 4WD Bush Safaris & Raceline Karting plus Claybird Shooting, Archery and Team Building Challenges.

Come and explore our backyard with some high-flying, action-packed fun.

Just a 20 minute drive from central Rotorua in the stunning volcanic landscape of Mamaku Plateau, Off Road NZ is where you go to push the limits and experience the best fun you can have off road.

Our pulse-racing, adrenaline pumping 4WD adventures operate daily, rain or shine. Off Road NZ offers all-weather, all-terrain experiences in beautiful surrounds. Ideal for individuals, families, groups, corporate events, entertainment and team building.

Come and discover a journey packed full of challenges, surprises and excitement!

4WD BUSH SAFARI - PREPARE FOR A JOURNEY THAT IS FULL OF UNKNOWNS

Buckle in behind the wheel of one of our 4WDs. Your professional guide, up ahead on foot, gives you instructions while your heart is racing with anticipation. The terrain is like nothing you've encountered before and the challenges come thick and fast.

MONSTER 4X4 THRILL RIDE – JUMP ON ADRENALINE FUELLED MONSTER 4X4 THRILL RIDE!

Let the experts take you on an unforgettable 4X4 thrill ride deep into New Zealand native forest, exploring tracks left from logging operations early last century. Your driver will show you a side of Aotearoa you've never seen before.

OFF ROAD NZ CONTINUED

RACELINE KARTING - EXHILARATING, SENSATIONAL KARTING FUN!

Feel the need for speed as you jump into the driver's seat for an exhilarating Raceline Karting experience. Concentration, skills and a big dose of brave, make the most of the world-class 1.2km outdoor race track and give it all you've got.

CLAYBIRD SHOOTING

Find the 'best shot' in your team with this test of accuracy and skill, using real shotguns and live ammunition. It's not as easy as it looks but you could be surprised! An excellent team building activity, giving members of a group time to bond, while learning a new skill.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	Depends on Activity
TYPE	Adventure
TIME TO ALLOW FOR THE EXPERIENCE	From 35 minutes to 2.5 hours
DISABILITY ACCESS/ FACILITIES	YES
WHAT VISITORS SHOULD BRING WITH THEM	Closed-toe footwear, current driver's licence for the 4WD Bush Safari. Sense of fun!

PURE CRUISE

CONTACT INFORMATION

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THE AIRSTREAM PROJECT

Matt and the team have designed, and hand built a totally unique 9.2-meter pontoon vessel specifically for charter on Lake Rotoiti - the shape, form and finish draws it's inspiration from classic 1960's Airstream trailers, second world war aircraft and Italian speed boats! The Airstream Project – A totally unique, fun, electric drive, floating work of art!

Exclusive charters are tailored by your skipper/guide to suit your preferences on the day. Visit the geothermal hot water beach to sink your toes in the warm sand, view old Māori hand carved food storage caves on the shore or bathe in the lake edge hot pools all only accessible by the water. The adventurous among you may like the large tree's to leap from into the fresh waters or wade into caves from the boat and experience glow worms during the day!

Be as active or relaxed as you like while exploring beautiful Lake Rotoiti on this one-of-a-kind vessel – Pure Cruise, Unmistakably New Zealand, naturally served.

BEST KEPT SECRET, ROTORUA LAKES

Best Kept Secret is the FIT product of the Airstream Project. With daily departures it offers an intimate, half-day exploration of Lake Rotoiti. Glide into remote northern bays to discover historic Māori food storage caves carved into the cliffs, accessible only by water. Enjoy complimentary morning tea as you cruise slowly through this untouched lake environment, with scenery so close it feels within reach. A truly exclusive Rotorua lakes experience, unlike anything else in the world.

PURE CRUISE CONTINUED

ROTOITI EXPLORER

Rotoiti Explorer is a 40 foot, 2 level catamaran which is the perfect floating venue for exclusive family and group lake experiences catering for up to 40 guests.

She has ample space for entertaining, and featuring a slide from the upper story into the water, this vessel is the perfect venue for entertaining large groups who want to explore everything that Lake Rotoiti has to offer.

3 hours exclusive charter retail at $1680

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	Airstream 25, Rotoiti Explorer 50
TYPE	Boat cruising, nature, geothermal pools, history, light adventure, food and beverages
TIME TO ALLOW FOR THE EXPERIENCE	Charters are typically between 3 - 5 hours duration, Best Kept Secret: 9:30am – 12:30pm
DISABILITY ACCESS/ FACILITIES	Yes, Rotoiti Explorer and The Airstream Project are wheelchair friendly
WHAT VISITORS SHOULD BRING WITH THEM	Warm clothes for the weather on the day, a hat, camera, swim wear and a smile!

REAL ROTORUA

CONTACT INFORMATION

CONTACT	Stephen Julian
ADDRESS	18 Westbourne Ave, Pomare Rotorua 3015
PHONE	+64 27 666 0144
EMAIL	realrotorua@gmail.com
WEBSITE	www.realrotorua.co.nz/
FACEBOOK	realrotorua
INSTAGRAM	@realrotorua

Real Rotorua offers guided sight-seeing tours of the Rotorua area. Our small group sizes, relaxed atmosphere and friendly driver-guide provide the perfect way to explore some of the stunning locations that locals know and love. We have designed our Real Rotorua itineraries to get the most out of your time here. Discover our favourite lake spots, complete with natural springs and scenic look-outs. Explore Rotorua's lesser-known thermal areas and mud pools, free from queues. Step into the darkness on our Nocturnal Adventure and be wowed by glow-worms as breath-taking as our clearest night sky, towering trees and cascading waterfalls. With half, full-day and night tours available, Real Rotorua is the perfect introduction to the Rotorua region.

NOCTURNAL ADVENTURE GLOW-WORM TOUR

Step off the beaten track with Real Rotorua's Nocturnal Adventure. Our experienced guide will lead you through New Zealand's native bush after sunset, accompanied by moreporks, wetas, glow-worms and thousands of other creatures. This unique trek through the darkness will bring you to a waterfall, where the constellations of glow-worms are sure to be the highlight of your trip. Torches will be provided, along with interesting facts and a tasty treat to round off your evening.

REAL ROTORUA CONTINUED

EXPLORE THE LAKES TOUR

We offer by far the best lakes tour in Rotorua, due to our small group size, locations and value. With 18 lakes in the Rotorua area, our Explore The Lakes Tour provides a driver-guided exploration of some of the highlights of New Zealand's Lakes District: Hamurana Springs, Ōkere Falls, Lake Rotoiti, the Blue and Green Lakes and Lake Tarawera. Take photographs at your leisure and learn about Rotorua's colourful culture and history from our knowledgeable and friendly guide.

THERMAL PATH TOUR

Discover some of Rotorua's "off the beaten track" mud pools and best thermal areas. Dip your toes or fully immerse yourself in our favourite hot springs. Take in the volcanic landscape of New Zealand's greatest hot spot.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	8 to 11 depending on which tour
TYPE	Adventure/Nature/Geothermal/Spa
TIME TO ALLOW FOR THE EXPERIENCE	2.5 to 4 hours depending on which tour
DISABILITY ACCESS/ FACILITIES	No
WHAT VISITORS SHOULD BRING WITH THEM	Dress to weather conditions, suitable walking shoes, swimwear, hat/sunscreen.

REDWOODS ALTITUDE

CONTACT INFORMATION

CONTACT	Kip Mather (Admin Manager)
ADDRESS	1 Long Mile Rd/Tītokorangi Dr, Rotorua 3010
PHONE	+64 27 536 6355
EMAIL	info@treewalk.co.nz
WEBSITE	www.redwoodsaltitude.co.nz
FACEBOOK	altitude.nz
INSTAGRAM	@altitude.nz
YOUTUBE	redwoodstreewalkaltitude9415

Redwoods Altitude is designed to showcase even more of the spectacular Redwoods Forest.

From 25 metres up, you will be guided on an exhilarating journey along 25 Indiana Jones style jungle bridges and along 3 flying foxes! Using a continuous safety system, our professional guides will lead you around the 650 metre loop, ensuring your safety and comfort.

Join us as we share local knowledge and stories about the Redwood Forest history, native flora and fauna and Māori legends.

REDWOODS ADVENTURE COMBO

(Altitude tour entry, Redwoods Treewalk & Nightlights & Redwoods Glowworms)

The ultimate Redwoods experience! Make the most of your Redwoods visit and experience Redwoods Altitude - a 2 hour guided tour, with 3 flying foxes and heights of up to 25 metres high. Then hop onto the iconic Rotorua must do attraction, Redwoods Treewalk and Nightlights! The adventure combo includes Fast Pass entry to Redwoods Nightlights and a daytime walk!

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	10 PAX per tour. Tours from 10 am daily (group size and tour time can be flexible).
TYPE	Nature/History/Adventure
TIME TO ALLOW FOR THE EXPERIENCE	2 hours
DISABILITY ACCESS/ FACILITIES	No
WHAT VISITORS SHOULD BRING WITH THEM	Closed toe footwear An extra layer of clothing as it can be cooler in the forest than town

REDWOODS TREEWALK & NIGHTLIGHTS

CONTACT INFORMATION

CONTACT	Kip Mather (Admin Manager)
ADDRESS	1 Long Mile Rd/Tītokorangi Dr, Rotorua 3010
PHONE	+64 27 536 1010
EMAIL	info@treewalk.co.nz
WEBSITE	www.treewalk.co.nz
FACEBOOK	redwoodstreewalk
INSTAGRAM	@treewalknz
YOUTUBE	redwoodstreewalkaltitude9415

Majestic and magical, the Redwoods Treewalk™ experience is truly a walk to remember. Suspended high above the forest floor, encounter 75-metre-tall redwoods as you walk across eco-suspended bridges and platforms intricately designed to honour and accentuate the stunning natural environment. Regarded by many as one of the best tree top walks in New Zealand.

Redwoods Nightlights™ is one of New Zealand's top, design-led tourism experiences and features 34 exquisite lanterns designed by world-renowned designer and sustainability champion David Trubridge.

Floating between 9-20 metres above the forest floor, this award-winning, eco-tourism walk is 700 metres long, spans 28 suspension bridges and 27 platforms and takes about 40 minutes to complete.

Extraordinary by day, mesmerising by night. Welcome to Redwoods Treewalk™.

REDWOODS TREEWALK (DAYTIME)

from 9 am till dusk.

REDWOODS NIGHTLIGHTS (NIGHTTIME)

from dusk till late (up to midnight in summer).

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	Approx. 300 PAX per hour
TYPE	Nature/History/Soft adventure
TIME TO ALLOW FOR THE EXPERIENCE	30-40 minutes (once you start the first bridge)
DISABILITY ACCESS/ FACILITIES	No (But the entry/exit spiral is accessible to the starting platform)
WHAT VISITORS SHOULD BRING WITH THEM	Footwear (jandals are fine, but no bare feet) An extra layer of clothing as it can be cooler in the forest than town

REDWOODS GLOWWORMS

CONTACT INFORMATION

CONTACT	Kip Mather (Admin Manager)
ADDRESS	1 Long Mile Rd/Tītokorangi Dr, Rotorua 3010
PHONE	+64 27 536 1010
EMAIL	info@treewalk.co.nz
WEBSITE	www.treewalk.co.nz/redwoods-glowworms/
FACEBOOK	redwoodstreewalk
INSTAGRAM	@treewalknz
YOUTUBE	redwoodstreewalkaltitude9415

Located opposite Redwoods Treewalk & Nightlights, this enchanting 70-metre eco-cave offers a fully guided glowworm experience that blends conservation, education, and innovative design. Open day and night and taking approximately 10 minutes to complete, the tour is ideal for those wanting to get up close to thousands of real glowworms in an easily accessible and immersive setting.

Developed in collaboration with renowned Expedition Earth explorers Bridget Thackwray and Topher Richwhite, the eco-cave features pioneering bio-integrative design principles to ensure glowworm residents thrive within a carefully crafted habitat.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	10 PAX per group
TYPE	Nature
TIME TO ALLOW FOR THE EXPERIENCE	10 minutes
DISABILITY ACCESS/ FACILITIES	Yes - wheelchair accessible
WHAT VISITORS SHOULD BRING WITH THEM	Shoes/Jandals (foot covering)

ROTORUA CANOPY TOURS

CONTACT INFORMATION

CONTACT	Paul Button
ADDRESS	147 Fairy Springs Rd, Rotorua 3015
PHONE	+64 7 343 1001
EMAIL	hello@canopytours.co.nz
WEBSITE	www.canopytours.co.nz
FACEBOOK	RotoruaCanopyTours
INSTAGRAM	@rotoruacanopytours
YOUTUBE	Rotorua Canopy Tours

Experience two unrivalled, world-class ziplining adventures set in one of the few preserved ancient forests of New Zealand. Over the last eight years, Canopy Tours has been named the best tourism activity or business in New Zealand, the South Pacific, or the world.

Small group tours give guests an immersive, personal, fully guided experience through and above breathtaking views, swing bridges, tree-based platforms, custom-built staircases, and exhilarating zip lines. Safety is absolute.

The experiences immerse you in the ancestral lands of Tura Te Ngakau, a native forest named Okoheriki (Dansey Road Scenic Reserve), just 15 minutes from central Rotorua. Every guest who experiences the magic of Canopy Tours contributes to the Canopy Conservation Trust and becomes part of the journey to restore an ancient ecosystem.

The caring, genuine Rotorua Canopy Tours team will take care of guests every moment they're there. All the safety equipment, including a helmet, harness, and guiding equipment, are provided. Warmth and wet weather gear is also provided if needed.

ORIGINAL CANOPY TOUR

The multi-award winning Original Canopy Tour is not your usual zipline tour. It is a unique, three-hour experience that showcases New Zealand's natural identity and brings guests up close and personal to native flora and fauna. A fusion of breathtaking scenery, adventure, discovery, and incredible, caring guides bring this fully guided adventure to life. Guests will experience six ziplines, swing bridges, tree-based platforms, and astonishing scenery through and above an ancient forest.

ROTORUA CANOPY TOURS CONTINUED

ULTIMATE CANOPY TOUR

While immersed in an ancient rainforest, guests will traverse a 250,000-year-old volcanic cliff face, absorb stunning views of Lake Rotorua at the top of a three-storied floating staircase, and race down an epic 400m tandem zipline. This experience keeps giving, transporting guests further into the lush canopy with longer ziplines, higher suspended swing bridges and a one of a kind, custom-built spiral staircase.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	10 per tour; can cater to groups of 2 to 200 with a different tour model, by prior arrangement
TYPE	Adventure/Nature/Education/Eco Tour
TIME TO ALLOW FOR THE EXPERIENCE	3 hours for the Original Canopy Tour; 3.75 hours for the Ultimate Canopy Tour
DISABILITY ACCESS/ FACILITIES	Some disabilities can be catered for, please contact the team to make your dreams come true
WHAT VISITORS SHOULD BRING WITH THEM	Covered-in footwear, clothing to match the weather on the day, phones or small cameras to take photos, and medication that is needed

ROTORUA DUCK TOURS

CONTACT INFORMATION

CONTACT	Tina Kilmister-Blue
ADDRESS	1241 Fenton St, Rotorua 3010
PHONE	+64 21 754 595
EMAIL	tina@ducktours.co.nz
WEBSITE	www.rotoruaducktours.co.nz
FACEBOOK	RotoruaDuckTours
INSTAGRAM	@rotoruaducktours
YOUTUBE	rotoruaducktours

Rotorua Duck Tours has been in operation for 20 years, providing entertaining and informative amphibious sightseeing tours of Rotorua and surrounding lakes in New Zealand's only WWII Landing Crafts. Two "Ducks" provide a combined capacity of 56.

Rotorua's spectacular lakes district is home to lush forests, geothermal hot spots and 18 sparkling crater lakes. These stunning lakes were formed over thousands of years by catastrophic volcanic events and are now considered taonga (treasures) to New Zealanders. Being able to view these spectacular lakes from both land and water provides you with a truly unique understanding of the beauty of our lakes district.

Two different tours depart at regular intervals throughout the day, guided by experienced and knowledgeable drivers that will keep you engaged and entertained for the entire journey. Tours run year round, with roll-down sides for rainy days. The tours are suitable for everyone, from families young and not-so-young, to groups. Bookings are essential.

ROTORUA CITY & LAKES TOUR (90-105 MINS)

Visit three of Rotorua's most stunning lakes including Rotorua, Tikitapu and Ōkāreka. Drive through native forests, discover a bird sanctuary, geothermal sulphur point and stunning million-dollar homes. Your guides will have you informed, engaged, and entertained throughout.

All tours depart from a central city location with hotel pickups available on request.

Tour times:
Summer: 1 October to 30 April
11.00am & 1.00pm

Winter: 1 May to 30 September
11.00am

ROTORUA DUCK TOURS CONTINUED

TARAWERA & LAKES ECO TOUR (2 HOURS)

Take a deeper journey through stunning natural landscapes and historically significant sites in the Rotorua Lakes District. Experience three splashdowns from land to lakes Tikitapu, Ōkāreka and Tarawera.

View and experience Mt Tarawera as you immerse yourself in the story of this history-changing eruption. Get even closer to nature as you disembark the Duck at Lake Tarawera and have the opportunity to view Māori drawings and native bush up close. See the sacred Rotokākahi (Green Lake) and hear the Māori stories of this lake and so much more.

All our tours depart from a central city location with hotel pickups available on request.

Tour times:
Summer: 1 October to 30 April
3.30pm

Winter: 1 May to 30 September
2.15pm

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	56 per tour
TYPE	Sightseeing/History/Culture/Geothermal
TIME TO ALLOW FOR THE EXPERIENCE	120 minutes
DISABILITY ACCESS/ FACILITIES	No – But can assist if needed
WHAT VISITORS SHOULD BRING WITH THEM	Camera, dress to the outside conditions

ROTORUA KAYAK ADVENTURES

CONTACT INFORMATION

CONTACT	Justin Hutton
ADDRESS	40 Robinson Avenue, Holdens Bay, Rotorua 3010
PHONE	+ 64 7 345 6449
EMAIL	info@rotoruaadventures.co.nz
WEBSITE	www.rotoruaadventures.co.nz
FACEBOOK	Rotorua Kayak Adventures
INSTAGRAM	@rotoruakayak

Rotorua Kayak Adventures has been delivering memorable kayaking experiences on Rotorua's lakes for over 15 years. Formerly known as River Rats Raft & Kayak, the company specialises in guided kayaking tours to the scenic Manupirua Springs Hot Pools on Lake Rotoiti.

Guests are fully equipped with all necessary paddling gear and receive a comprehensive safety and paddle briefing before setting off across Lake Rotoiti. The journey leads to the secluded Manupirua Springs, an outstanding location accessible only by water. Set right on the lake's edge, the natural hot pools vary in temperature and are fed by a geothermal hot spring, providing a relaxing and unique experience.

Paddling time is approximately one hour each way, with time to enjoy the hot pools or swim in the lake. Knowledgeable guides share local history and Māori legends during the journey.

In summer, an extended evening option is available, including additional time at the pools, a barbecue dinner, a sunset paddle, and a visit to a hidden glow worm cave.

Rotorua Kayak Adventures also offers freedom kayak hire and unguided paddling on the Ōhau Channel.

GUIDED HOT POOLS KAYAK

Paddle across scenic Lake Rotoiti to the secluded Manupirua Springs Hot Pools, accessible only by water. Located on the lake's edge, the natural geothermal pools vary in temperature and offer a relaxing soak.

Paddling time is approximately one hour each way.

EVENING GUIDED HOT POOLS KAYAK

Enjoy a guided evening kayak to the Manupirua Springs Hot Pools, set right on the lake's edge and accessible only by boat. Relax in the pools while your guide prepares a barbecue dinner, before a sunset paddle back via a hidden glow worm cave.

ROTORUA KAYAK ADVENTURES CONTINUED

OHAU CHANNEL FREEDOM TRIP

Explore the tranquil scenery and birdlife of the Ōhau Channel at your own pace. Paddle from Lake Rotorua through the Ōhau Channel to Lake Rotoiti and the Okere Arm. Kayaks, equipment and route information are provided, with return transport included (minimum four people).

KAYAK FREEDOM HIRE

Hire kayaks and equipment to explore Rotorua's lakes independently, paddle to secluded beaches, or enjoy geothermal swimming spots accessible only by water. Hire options range from two hours to multi-day use. Transport is required; delivery may be available at an additional cost, subject to availability.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	16
TYPE	Adventure, Cultural Storytelling, Nature
TIME TO ALLOW FOR THE EXPERIENCE	2.5 hrs to 6 hrs depending on trip
DISABILITY ACCESS/ FACILITIES	No
WHAT VISITORS SHOULD BRING WITH THEM	Swimsuit, towel, sunscreen

ROTORUA RAFTING

CONTACT INFORMATION

CONTACT	Sam Sutton
ADDRESS	761 State Highway 33, Ōkere Falls, Rotorua 3074
PHONE	+64 21 026 07441 or 0800 772 834
EMAIL	raft@rotorua-rafting.co.nz
WEBSITE	www.rotorua-rafting.co.nz
FACEBOOK	Rotoruarafting
INSTAGRAM	@rotoruarafting
YOUTUBE	rotorua-rafting

Rotorua Rafting offers the ultimate white water rafting experience on the Kaituna River (Ōkere Awa), which is home to the highest commercially rafted waterfall in the world – Tutea Falls 7m.

Locally owned and operated by Kaituna born Sam Sutton — 4 X World Champion Extreme Whitewater Kayaker and medalist at the World Rafting Championships — you know you are rafting with the best in the industry.

Rotorua Rafting's backyard is an adventure playground, which showcases the beauty of its New Zealand native scenery and Māori history lining the gorge of the beautiful Kaituna River. Warm water, heart-pumping rapids and world-class guides – white water rafting in New Zealand doesn't get any better than this.

Find out why Rotorua Rafting was voted #1 Travellers choice activity in New Zealand, #1 in the South Pacific and the #2 Experience in the world on Trip Advisor 2021.

KAITUNA RIVER RAFTING

The Kaituna River (Ōkere Awa) has been ranked one of the best whitewater rafting rivers in the world due to the kind nature of the river mixed with hair-raising waterfalls. Perfect for the first timer or the whitewater legend and home to the highest commercially rafted waterfall in the world - 7m Tutea Falls.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	360 a day, 60 per trip
TYPE	Adventure/culture
TIME TO ALLOW FOR THE EXPERIENCE	2 hours, 1 hour river time
DISABILITY ACCESS/ FACILITIES	YES
WHAT VISITORS SHOULD BRING WITH THEM	Swimsuit and towel

ROTORUA ZIPLINES

CONTACT INFORMATION

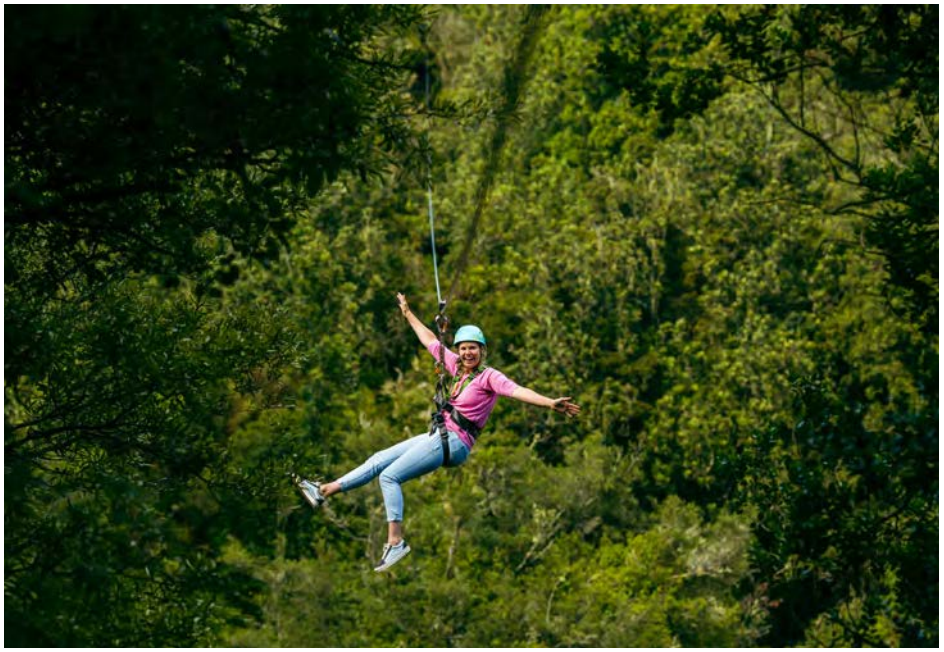
CONTACT	Sam Sutton
ADDRESS	761 State Highway 33, Ōkere Falls, Rotorua 3074
PHONE	+64 21 026 07441 or 0800 772 834
EMAIL	zip@rotoruaziplines.nz
WEBSITE	www.rotoruaziplines.nz
FACEBOOK	RotoruaZiplines
INSTAGRAM	@rotoruaziplines
YOUTUBE	rotoruaziplines9759

Rotorua Ziplines - Rotorua's newest Must Do activity!

Are you ready to soar over waterfalls, zoom through pristine native forests and be enlightened through a hands-on cultural and ecological experience in Ōkere Falls, Rotorua? If so, then Rotorua Ziplines has you covered. Suitable for a wide range of ages and abilities, a network of ziplines, swing bridges and boardwalks will have you in awe for 2.5 hours as you fly, walk and gaze at the stunning taiao (Environment) that is Ōkere.

Born through an intimate connection with the Ōkere Awa (Kaituna River), this joint venture between Ngāti Hinerangi and Rotorua Rafting's Ōkere Falls born and bred, Sam Sutton, has been created to showcase the area's mauri (spirit) and importance.

Ensuring that our taiao is enhanced through the very operation will have every guest leaving a tree in their name as Rotorua Ziplines' reforestation project plants its way towards 60,000 native trees by the end of 2025 to see Ōkere Falls thrive for generations to come.



ACTIVITY NAME: ŌKERE ZIP

Soaring through the air like a bird over three waterfalls, on four ziplines, one swing bridge and interacting within the Ōkere Falls forest on a series of boardwalks.

Entertained with stories of our ancestors, you will sip on ancient Māori tea and plant a native tree as you become a part of our reforestation mission.

ACTIVITY NAME: ŌKERE ZIP + HOTPOOL

Zip and Soak, add a soak in the hot pools at Manupirua Springs Hot Pools (Lake Rotoiti) to your zipline adventure.

ROTORUA ZIPLINES CONTINUED

ACTIVITY NAME: ŌKERE ZIP + RAFT

The ultimate in combos in Ōkere Falls. Zip over the Kaituna river with Rotorua Ziplines and then raft the Kaituna River with Rotorua Rafting.

ACTIVITY NAME: ŌKERE ZIP + RAFT + HOTPOOL

Make a full day of it, Ziplining over waterfalls, white water rafting on the Kaituna River followed by a soak in the hot pools at Manupirua Springs Hot Pools, which are only accessible by boat.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	100 (10 per trip)
TYPE	Nature/culture/adventure
TIME TO ALLOW FOR THE EXPERIENCE	2.5 hours
DISABILITY ACCESS/ FACILITIES	YES at base
WHAT VISITORS SHOULD BRING WITH THEM	Covered footwear

SKYLINE ROTORUA

CONTACT INFORMATION

CONTACT	Charlotte Brady
ADDRESS	178 Fairy Springs Rd, Rotorua 3015
PHONE	+64 7 347 0027
EMAIL	charlotte.brady@skyline.co.nz
WEBSITE	www.skyline.co.nz/en/rotorua
FACEBOOK	SkylineRotorua
INSTAGRAM	@SkylineRotorua
YOUTUBE	SkylineRotoruaNZ

Famous for a reason, Skyline Rotorua is your ticket to an unforgettable holiday. Home to the ultimate Gondola and Luge experiences, there's a raft of activities to keep you entertained. From the thrilling Hyfly Dual Zipline, Sky Swing and Mountain Bike Park to tranquil nature trails, wine tasting, dining and shopping experiences.

The Skyline Rotorua complex is just minutes from central Rotorua, sitting atop Mt Ngongotahā providing unsurpassed views of New Zealand's coolest hot spot. This is an all-weather must do attraction suitable for all ages.

GONDOLA

Skyline Rotorua's Gondola opened in 1985. Ride a 900-metre long, eight-seater Gondola up Mount Ngongotahā with unsurpassed views of Rotorua and its surroundings.

LUGE

Skyline Rotorua Luge is a must do activity for any visit to New Zealand. Ride the three-wheeled Luge carts down 5 incredible tracks through the beautiful Redwood forest with stunning views over Lake Rotorua, Mount Tarawera, Pohutu Geyser and Mokoia Island. The 7.3km of tracks have recently undergone a major upgrade and now include 4 corkscrews, tunnels, amazing lights for night Luge riding. Luge was originally invented in Rotorua in 1985 and is now a Kiwi Icon with the longest and most exciting tracks in New Zealand! The three-wheeled Luge carts are gravity fuelled and as the rider has full control over speed and direction, are ideal for any age and small children can ride with adults.

SKYLINE ROTORUA CONTINUED

SKYSWING

The three-seated Skyswing hoists you 50 metres above Skyline Rotorua, coming to a halt with a breath-taking view over Lake Rotorua and beyond. Reaching 150kph, the Skyswing drop will give you a thrill like no other.

HYFLY DUAL ZIPLINES

A whole new way to experience Mount Ngongotahā! Our unique 400-metre dual ziplines allow you to race your friends & family at speeds of up to 60km/h. Soar metres from the treetops and feel the thrill of flying with Lake Rotorua as your backdrop.

SKYLINE MOUNTAIN BIKE PARK

Skyline Rotorua is home to New Zealand's first all-season Gondola assisted bike lift park, accessing world-class downhill mountain biking. Skyline MTB Park gives riders easy access to a 12-kilometre trail network featuring trails with varying terrain for all ability levels.

STRATOSFARE RESTAURANT AND BAR

Enjoy a delicious lunch or dinner featuring a stunning array of freshly prepared and cooked-to-order dishes highlighting locally sourced seafood, meat and produce. The contemporary ambience features luxurious Italian marble, granite, schist, timber and David Trubridge lights, while the panoramic view of Lake Rotorua is a sight to behold.

VOLCANIC HILLS WINE TASTING ROOM

Sample carefully crafted Volcanic Hills wines made here in Rotorua from grapes sourced from New Zealand's most recognised and respected wine regions, all while enjoying panoramic views over Lake Rotorua.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	Unlimited
TYPE	Nature, view, adventure, activity, food & beverage
TIME TO ALLOW FOR THE EXPERIENCE	Minimum 1 hour
DISABILITY ACCESS/ FACILITIES	YES
WHAT VISITORS SHOULD BRING WITH THEM	A smile

TAIAO ADVENTURES

CONTACT INFORMATION

CONTACT	Nev Wilson
ADDRESS	15 Hihitahi Rise, Te Haumi, Paihia 0200
PHONE	+64 22 427 9136
EMAIL	info@paddleboardrotorua.com
WEBSITE	www.paddleboardrotorua.com
FACEBOOK	paddleboardrotorua
INSTAGRAM	@paddleboardrotorua

Paddle Board Rotorua provides amazing daytime steaming cliffs geothermal kayak tours and incredible glow worm evening tours only a short drive from Rotorua, New Zealand. This is one of the only places in the world where the stunning lakes allow stand up paddle boards and kayaks to access caves home to thousands of magical glow-worms and amazing steaming geothermal areas.

Our Glow Worm Tour base is located right on the water's edge. This helps us to maximize the time soaking in the sunsets and enjoying the evening paddle, before being immersed in the wonder of glow-worms and stars on a clear night. Our Steaming Cliffs Kayak Tour on Lake Rotomahana is exclusive only to Paddle Board Rotorua through a partnership with Waimangu Volcanic Valley.

With either kayak or stand-up paddle options, there is something to suit everyone. Our customer focused, friendly and all-round awesome guides will help you master the activities ensuring you have a great time.

PADDLE BOARD GLOW WORM TOUR

The Paddle Board Glow Worm tour combines evening paddle boarding and exploring magical glow worm caves at night to create a truly unique experience. Tours are run in small groups with a lead guide. Paddle boarding equipment and instruction is provided, and tour duration is around 2.5hours; on water time is approximately 90 minutes. Recommended for ages above 13 years. Shuttle transfer services available.

TAIAO ADVENTURES CONTINUED

ROTORUA GLOW WORM KAYAKING TOUR

The Rotorua Glow Worm Kayaking tour combines evening kayaking and exploring magical glow worm caves at night to create a truly unique experience. Tours are run in small groups with a lead guide. Kayaking equipment and instruction is provided and tour duration is around 2.5hours; on water time is approximately 90 minutes. Perfect for families and all ages above 5 years. Shuttle transfer services available.

STEAMING CLIFFS KAYAKING TOUR

The Steaming Cliffs Kayaking tour operates twice daily during summer and once daily during winter. This tour explores the amazing scenery of Lake Rotomahana, home to the spectacular steaming cliffs. Tours are run in small groups with a lead guide. Kayaking equipment and instruction is provided and tour duration is around 2.5 hours; on water time is approximately 90 minutes. Minimum age is 5 years. Shuttle transfer services are available.

ADDITIONAL INFORMATION - APPLIES TO ALL PBR TOURS

MAXIMUM CAPACITY	8 Persons per guide – but can cater for large groups of up to 30 people on request
TYPE	Adventure/Nature
TIME TO ALLOW FOR THE EXPERIENCE	3-4 hours
DISABILITY ACCESS/ FACILITIES	No
WHAT VISITORS SHOULD BRING WITH THEM	Warm clothes suitable for water activities and footwear suitable for water activities. Togs & towel. Sunscreen. Insect repellent. Own food and drink.

VELOCITY VALLEY

CONTACT INFORMATION

CONTACT	Simon Short
ADDRESS	1335 Paradise Valley Rd, Rotorua 3072
PHONE	+64 7 357 4747
EMAIL	simon@velocityvalley.co.nz
WEBSITE	www.velocityvalley.co.nz
FACEBOOK	velocityvalleyrotorua
INSTAGRAM	@velocity_valley

Velocity Valley is New Zealand's ultimate adventure playground. With six iconic adrenaline adventures within one location, we have something to cater for all ages. We have been providing adrenaline thrills to hundreds of thousands of people for more than 25 years.

Feel the high-speed acceleration as you drift our sprint course with the furiously fast Agrojet. Take on the hair-raising flight as you defy gravity with Freefall Xtreme. Let us flip your biking experience upside down in our pedal powered pods with Shweeb Racer or leave you screaming for more with the Swoop giant sky swing as you share the fear with friends or family. Dare to try something new? Velocity Valley has introduced a brand new adrenaline thrill ride – Vertigo. A 43 metre high freefall drop – no cords attached. Exclusive to Velocity Valley and NZ!

Perfect for families, FIT's, school/education groups, sports teams or corporate teambuilding. There is something for everyone.

TWO RIDE FLEXI PASS

Great taste tester for adventure seekers which includes any two activities from: Swoop – giant sky swing, Freefall Xtreme – outdoor flying windtunnel, Shweeb – monorail racing, or Agrojet – sprint boat. This pass allows flexibility and can be completed within 30-45min. ONLY $100.00pp

FOUR RIDE FLEXI PASS

This adrenaline overload pass blends all four adventure activities in one easy package: Swoop – giant sky swing, Freefall Xtreme – outdoor flying windtunnel, Shweeb – monorail racing, and the Agrojet sprint boat. Allow 1-1.5hours to complete this thrilling package. ONLY $175.00pp

VELOCITY VALLEY CONTINUED

VIP PACKAGE

Ultimate adrenaline package incorporating the highest of extreme adventure in New Zealand. Incorporates all four adventure activities within Velocity Valley plus our 43m high Vertical Drop – VERTIGO. This is New Zealand's most cost effective adrenaline package which includes 5 thrilling activities. Allow 2 hours to complete this adrenaline packed package. ONLY $300.00pp

FAMILY PACKAGES

Our adrenaline rides are for all ages and adventure abilities, so these flexible family deals have been created with children in mind giving the entire family the opportunity to experience our adventure activities. The more rides you do the more value for money per ride you receive. Packages with 6,8 or 10 rides to share. FROM $250.00 - $350.00 per package.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	600
TYPE	Adventure
TIME TO ALLOW FOR THE EXPERIENCE	1-2 hours
DISABILITY ACCESS/ FACILITIES	YES
WHAT VISITORS SHOULD BRING WITH THEM	Comfortable clothing

VOLCANIC AIR

CONTACT INFORMATION

CONTACT	Natasha Hislop
ADDRESS	1 Lakefront Dr, Rotorua 3010
PHONE	+64 7 348 9984
EMAIL	info@volcanicair.co.nz
WEBSITE	www.volcanicair.co.nz
FACEBOOK	volcanicairnz
INSTAGRAM	@volcanicairnz
YOUTUBE	volcanicair8102

Volcanic Air is conveniently located on the Rotorua City Lakefront within walking distance of many of our major hotels, cafés and restaurants.

From the first experience of flight through to the thrill of exploring our stunning volcanic and geothermal environment, we have an option for everyone.

Our landscape combines crater lakes, ancient national parks, vibrant geothermal reserves and remarkable volcanoes, creating a combination of scenery that isn't duplicated anywhere else in the world!

Both helicopter and floatplane tours offer combinations which land at and explore Orakei Korako, the hidden valley, and Waimangu Volcanic Valley.

All tours combine dramatic landscapes with informed commentaries about this region's rich culture, history and geology. Activities also include remote hikes and natural hot pool experiences.

"Options only limited by your imagination and sense of adventure"

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	Floatplanes 14, helicopters 12 - depending on individual weights
TYPE	Tourism Aviation
TIME TO ALLOW FOR THE EXPERIENCE	min 15 minutes maximum 3.5 hours
DISABILITY ACCESS/ FACILITIES	On application
WHAT VISITORS SHOULD BRING WITH THEM	Depends on product

VOLCANIC HILLS WINERY & TASTING ROOM

CONTACT INFORMATION

CONTACT	Brent Park (or book via Skyline to include gondola and meal if required)
ADDRESS	176 Fairy Springs Rd, Rotorua 30015
PHONE	+64 7 282 2018
EMAIL	taste@volcanichills.co.nz
WEBSITE	www.volcanichills.co.nz
FACEBOOK	VolcanicHillsWine
INSTAGRAM	@volcanichillswinery
YOUTUBE	volcanichillswinery3087

Volcanic Hills Winery makes fantastic wine in Rotorua, using grapes selected from the best wine growing regions in New Zealand. The winery is nestled into the foot of Mount Ngongotahā at Skyline Rotorua.

The Volcanic Hills Tasting Room is located at the top of the Skyline Rotorua gondola, with spectacular views over Rotorua. Volcanic Hills offer wine tasting experiences for large or small groups, focussed on understanding what you enjoy about wine.

WINE TASTING 5 WINES

Taste locally made Volcanic Hills wines with stunning views over Rotorua. Wine tasting can be in intimate small groups or large group setting. The tasting experience is relaxed and free from confusing jargon.

GROUP WINE TASTING

A wine tasting experience tailored to your group, with catering options available from canapes to platters.

Five course A La Carte dining with wine matching available for groups (dine@ VH presented by Skyline).

VOLCANIC HILLS WINERY & TASTING ROOM CONTINUED

VOLCANIC HILLS TASTING ROOM VENUE

The Volcanic Hills Tasting Room is a flexible venue at the top of the gondola at Skyline Rotorua. The Tasting Room seats up to 50 people or can be used for up to 80 people for a stand-up cocktail function. This can be booked for wine and platters for large or small groups or alternatively as a drinks and canapes venue.

WINE SALES

Locally made Volcanic Hills wine can be purchased directly from the winemaker for welcome gifts or event needs.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	50 for wine tasting (80 for drinks function)
TYPE	Wine tasting and wine sales
TIME TO ALLOW FOR THE EXPERIENCE	1 hr+
DISABILITY ACCESS/ FACILITIES	YES
WHAT VISITORS SHOULD BRING WITH THEM	N/A

WAIMANGU VOLCANIC VALLEY

CONTACT INFORMATION

CONTACT	
ADDRESS	587 Waimangu Rd, Rotorua 3073
PHONE	+64 7 366 6137
EMAIL	nature@waimangu.co.nz
WEBSITE	www.waimangu.co.nz
FACEBOOK	waimanguvolcanicvalley
INSTAGRAM	@waimanguvolcanicvalley
YOUTUBE	WaimanguCoNz

Experience the heart of the world's youngest geothermal valley at Waimangu Volcanic Valley, where visitors are immersed in a unique history and legacy. Gain captivating insights into the origins of our planet and learn about the volcanic eruption of Mt Tarawera, the people affected, and the stunning transformation of the landscape that resulted in this remarkable and breath-taking location.

Featuring some of the most stunning thermal features on the planet, including the impressive Inferno Crater and one of the largest hot water springs in the world, Frying Pan Lake. At Waimangu, guests can also marvel at the stunning sinter terraces grown from minerals crystallizing from the hot spring water, while brightly coloured microbes envelop the hot rocks. In addition, small springs and geysers provide will provide even more entertainment!

Waimangu accommodates guests of all fitness levels, with a variety of walking tracks available. For those who stray too far, the shuttle bus is always at the ready to return them to the entrance.

Shop for a wide range of products at Waimangu's gift shop, and unwind on the outdoor terrace of the modern café, savouring locally made food and beverages while listening to the sweet melodies of native birds.

Waimangu holds Qualmark accreditation and has received numerous New Zealand Eco-Tourism Awards, making it an ideal year-round destination, regardless of the season.

WAIMANGU WALKING & HIKING / LAKE ROTOMAHANA BOAT CRUISE

Discover the Waimangu Volcanic Valley and Lake Rotomahana with the Full Waimangu Experience. You'll enjoy beautiful walking & hiking trails, woven through a natural geothermal ecosystem. Complete the experience with a 45-minute boat cruise around Lake Rotomahana, the final resting place of the Pink and White Terraces.

Duration: Allow 3+ hours to explore.

GUIDED TOURS OF WAIMANGU VOLCANIC VALLEY

For all independent travellers and groups (must be prebooked).

Explore this pristine piece of nature with one of our amazing guides. Full of knowledge, the guides cover geothermal features, native plants and birdlife, and Māori cultural history. From 1.5 hours to half and full day.

WAIMANGU VOLCANIC VALLEY CONTINUED

STEAMING CLIFFS KAYAK

Discover Lake Rotomahana by kayak, paddle to bays full of geothermal wonders on the water's edge. Learn stories of the Pink and White Terraces, the Tarawera eruption and the creation of Waimangu Volcanic Valley.

Duration: Allow 4 hours for full experience. Includes 90 minutes guided kayaking.

Departures: Tours Daily from Rotorua at 12.45pm or meet at Waimangu Volcanic Valley from 12pm.

WAIMANGU ROUND TRIP

Follow in the footsteps of New Zealand's first tourists and uncover the stories of the Pink and White Terraces and the Tarawera eruption. This full day tour includes return transport from Rotorua, guided walk at Waimangu Volcanic Valley, boat cruises of Lakes Rotomahana and Tarawera, and a visit to the Buried Village.

Duration: Allow 7.5 hours for this full day tour including return transport from Rotorua.

Departures: Scheduled departures on Saturdays. Rotorua pick up 8.30am, returning 4pm.

OTHER DETAILS

Picnics and dining at Waimangu Volcanic Valley:

With a full-service kitchen and cafe facilities, Waimangu is well placed to provide your visitors with all manner of excellent dining options. For tour groups we have gourmet picnics (for pick up or delivery down into the valley), buffet and plated lunch options, and morning and afternoon tea offerings as well. Enquire for rates, more information and availability. Fully licensed.

Last admissions are as follows:

Waimangu Highlights Walk: Last admission: 15.30 for 17.00 close, except during January - 16.30 for 18.00 close

Waimangu Hiking Tour: Recommended last admission: 14.30 for 17.00 close, except during January - 15.30 for 18.00 close

Waimangu Walking Tour & Lake Rotomahana Cruise Combo: Recommended last admission: 14.00 for 17.00 close, except during January- 15.00 for 18.00 close

Waimangu Hiking Tour & Lake Rotomahana Cruise Combo: Recommended last admission: 13.30 for 17.00 close, except during January- 14.30 for 18.00 close

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	Walk - NA Boat – 30 pax Kayak - 10 pax Round Trip 12 Pax
TYPE	Nature/History/Culture/Geothermal/F&B
TIME TO ALLOW FOR THE EXPERIENCE	1.5 - 4 Hours
DISABILITY ACCESS/ FACILITIES	YES
WHAT VISITORS SHOULD BRING WITH THEM	Flat shoes, camera, comfortable clothing, rain or sun protection as necessary, baby pushchair if required. For the advanced hiking option, good walking shoes with treaded soles are recommended.

WAIMARINO KAYAK TOURS

CONTACT INFORMATION

CONTACT	Maddie Ahern
ADDRESS	36 Taniwha Pl, Tauranga 3176
PHONE	0800 456 996 or 07 576 4233
EMAIL	info@glowwormkayaking.com, marketing@waimarino.com
WEBSITE	www.glowwormkayaking.com
FACEBOOK	waimarinokayaktours
INSTAGRAM	@waimarinokayaktours

Based in both Tauranga and Rotorua, Waimarino Kayak Tours showcases some of the best waterways in the Bay of Plenty. Lake McLaren, Lake Rotoiti, and The Wairoa River, these locations boast a large range of native birds and stunning native bush. Each location has something unique to offer! Our most popular Kayak and Kanu tours depart just before sunset so our clients can experience an evening visiting the enchanting Glowworms. These can be seen in the Mangapapa Canyon at Lake McLaren, or in a secret cave on Lake Rotoiti. We also provide daytime kayaking tours on Lake Rotoiti, Lake McLaren and the Wairoa River. Please note, large groups of up to 100 can be catered for with prior arrangement.

SCENIC LAKE ROTOITI KAYAK TOUR (DAYTIME KAYAK)

Neighbouring the famous Lake Rotorua, our Scenic Lake Rotoiti Day tour offers you the chance to see one of New Zealand's best kept secrets. Explore the quiet lake and its abundance of birdlife and relax with the locals in the natural geo-thermal pools while you admire the beauty of your surroundings.

STARLIGHT KAYAK TOUR (EVENING KAYAK)

Experience an evening out on one of New Zealand's most stunning water ways, Lake Rotoiti. Take in the beautiful scenery, birdlife, and learn the myths and legends linked to the area as you paddle. Enjoy the sunset at the stunning Manupirua Hot Pools and explore our magical glow-worm cave.

WAIMARINO KAYAK TOURS CONTINUED

BIG KANU STARLIGHT TOUR (EVENING KANU EXPERIENCE)

This gentle paddle is great for all ages and abilities. Paddle together through the calm waters of Lake Rotoiti along the shore line while you learn the myths and the legends of the area as the sun is setting. Adventure into the cave and be greeted by a constellation of glow-worms, only to later emerge under the starlit sky.

STARLIGHT GOURMET KAYAK TOUR (EVENING KAYAK, WITH GOURMET BBQ DINNER)

Take in the beautiful scenery, birdlife, and learn the myths and legends linked to the area as you paddle. Enjoy the sunset and a freshly cooked BBQ dinner at the stunning Manupirua Hot Pools. On your return, explore our magical glow-worm cave.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	Kanu 30pax, Kayak Tours 21pax. Can cater for up to 100 people upon enquiry.
TYPE	Kayaking, Adventure, Geothermal, Nature, Glowworms, History and Culture
TIME TO ALLOW FOR THE EXPERIENCE	2-4.5 hours depending on the tour
DISABILITY ACCESS/ FACILITIES	On Application
WHAT VISITORS SHOULD BRING WITH THEM	Swimwear and a towel, snack or money for the shop at the hot pools, warm comfortable clothing.

WAI-O-TAPU THERMAL WONDERLAND

CONTACT INFORMATION

CONTACT	Awatere Douglas
ADDRESS	1256 Arawa St, Rotorua 3010
PHONE	+64 27 636 1700
EMAIL	awatere@waiotapu.co.nz
WEBSITE	www.waiotapu.co.nz
FACEBOOK	waiotapunz
INSTAGRAM	@waiotapu_wonderland_nz

Wai-o-tapu Thermal Wonderland is a spectacular showcase of New Zealand's most colourful and diverse geothermal elements, sculpted by thousands of years of geothermal activity. Visitors walk through a uniquely different natural landscape where the key to what they see lies below the surface. This is one of the most extensive geothermal systems in New Zealand, extending over 1800 hectares.

A highlight of any visit to Wai-o-tapu Thermal Wonderland is the opportunity to see the Lady Knox Geyser. Geyser eruptions occur daily, sending jets of water and steam up to 10 -20 metres.

Visitors can choose to walk all or some of the three well-formed walking tracks, each of which has been created to show off a different facet of the unique environment.

Ticket purchase includes all day park admission with access to all walking tracks and entry to the Lady Knox Geyser.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	N/A
TYPE	Geothermal
TIME TO ALLOW FOR THE EXPERIENCE	Minimum 1 hour
DISABILITY ACCESS/ FACILITIES	Track One suitable for wheelchairs and strollers.
WHAT VISITORS SHOULD BRING WITH THEM	Hat, sunscreen, water (available for purchase from the Visitor Centre), sturdy footwear

ZORB ROTORUA

CONTACT INFORMATION

CONTACT	Steph James
ADDRESS	525 Ngongotahā Rd, Rotorua 3015
PHONE	+64 21 764 677
EMAIL	steph@zorb.com
WEBSITE	www.zorb.com
FACEBOOK	ZORB.RIDE
INSTAGRAM	@zorb.rotorua
YOUTUBE	zorb8551

ZORB is owned and operated by the Kiwi inventors and Rotorua remains the only location in New Zealand to experience this iconic bucket list adventure activity that is suitable for all ages and abilities.

Discover four different tracks: the world's longest zig-zag Sidewinder Track; the smooth 'n' fast double Straight Track; MEGA Track - the longest, fastest and steepest track in all the land; and the newest track, Pipeline, with an arboreal tunnel and sweeping half pipe finish! Think of it like a giant water slide with 40 litres of water (warm in winter, cool in summer) and no tumbling involved, just full-on belly laughs from top to bottom.

Visitors are rewarded with panoramic views of Lake Rotorua and Mokoia Island from the comfort of our hilltop hot tub. Relax before, during and after riding in our hot tubs at the bottom of the hill or hang out on the beanbags on the viewing deck and watch the world roll by.

STRAIGHT TRACK

Superman dive into the ZORB on your own or have one, two or three people in there together as you slip, slide and laugh your way down the 250m long slope. Riders have the option of racing their friends and family down the dual tracks.

SIDEWINDER TRACK

World's longest zig-zag track. Gather speed up on the straights before riding up the sides of the six massive corners. From the inside you'll never know what is coming next. You can choose to ride solo or take a friend or two along with you to share the hilarity.

ZORB ROTORUA CONTINUED

PIPELINE TRACK

Keeping it interesting at ZORB Rotorua just means thinking up new ways of giving our customers a fun experience with a twist, a slide and another wild yet fun ride. The PIPELINE is our newest track at ZORB, up to three riders slide in the ride as the PIPELINE starts out with a wiggle, a weave and then takes you whizzing through an arboreal tunnel only to finish off with a sweeping half pipe finish.

MEGA TRACK

The fastest and steepest downhill ball rolling track in the world! Perched high up on the edge of the ultimate drop, feel the earth disappear beneath you as you plummet down 350m of the craziest track invented. If the epic view doesn't take your breath away, the sheer scale will have you gasping.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	100pax per hour
TYPE	Adventure
TIME TO ALLOW FOR THE EXPERIENCE	1-2 hours (depending on how many rides)
DISABILITY ACCESS/ FACILITIES	YES
WHAT VISITORS SHOULD BRING WITH THEM	Swimwear and a towel. Alternatively, we have t-shirts, shorts and towels available to hire for $7.00 per person

MĀORI CULTURE

BURIED VILLAGE OF TE WAIROA

CONTACT INFORMATION

CONTACT	Amanda McGrath
ADDRESS	1180 Tarawera Rd, Rotorua 3076
PHONE	+64 7 362 8287
EMAIL	amanda@buriedvillage.co.nz
WEBSITE	www.buriedvillage.co.nz
FACEBOOK	BuriedVillage
INSTAGRAM	@buriedvillage

This is where stories of the Tarawera Eruption come to life.

Stories of survival and resilience are told throughout our museum exhibits and in over 1km of heritage excavations. Wander through our beautiful park, where the people of Te Wairoa lived before the eruption, which includes the Te Wairoa Stream and waterfall walk. Often described as peaceful and tranquil, the regeneration hides the scars of one of New Zealand's deadliest disasters.

Run by four generations of the Smith Family for over 90 years, the Buried Village is one of Rotorua's iconic tourist destinations and New Zealand's most visited archeaological site. Groups can choose from a historical talk or an exclusive guided tour.

Enjoy a delicious bite to eat in our licensed café to finish off your experience with us.

Located 20 minutes from Rotorua's CBD, take a picturesque drive through the lakes district, where you will find us just past Rotorua's Blue and Green **Lakes.**

BURIED VILLAGE EXPERIENCE

Enjoy all aspects of the Buried Village at your own pace or take a guided tour. Explore the museum and archaeological sites, which reveal the devastation of the eruption to this once bustling European and Māori village settlement. Finish your visit with a gorgeous waterfall and nature walk and a stop by our onsite café.

BURIED VILLAGE MUSEUM

Explore the history of the Tarawera area with a visit to Te Whare Taonga o Te Wairoa – our museum. Uncover the stories that bring the Tarawera story to life.

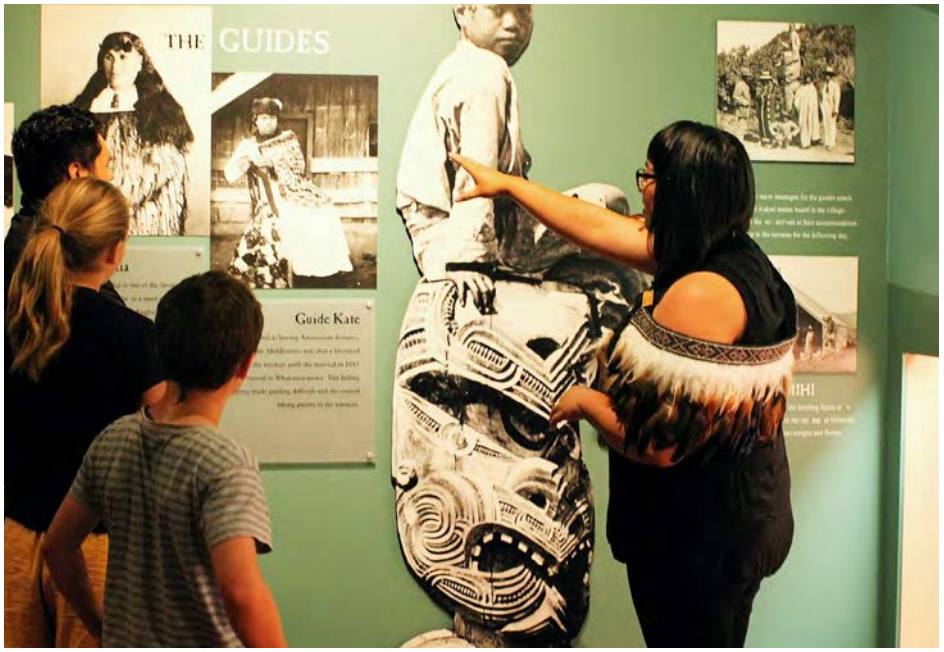
BURIED VILLAGE OF TE WAIROA CONTINUED

WATERFALL TRAIL ONLY

Take the beautiful waterfall trail which showcases the stunning Te Wairoa Falls. Be thrilled as you stand in the spray of the waterfall as it plunges 30 meters to the valley below. A stop at the café after your walk is a must.

FULL BURIED VILLAGE EXPERIENCE WITH EXCLUSIVE GUIDED TOUR AND LUNCH PACKAGE

Experience all the Buried Village has to offer and get added insights and stories with a guided tour followed by a delicious onsite prepared lunch.



ADDITIONAL INFORMATION

MAXIMUM CAPACITY	100/Maximum capacity for lunch packages 50 pax
TYPE	History / Culture / Nature
TIME TO ALLOW FOR THE EXPERIENCE	1.5 – 2 hours
DISABILITY ACCESS/ FACILITIES	YES
WHAT VISITORS SHOULD BRING WITH THEM	Comfortable shoes Warm jacket in the winter

MITAI MĀORI VILLAGE

CONTACT INFORMATION

CONTACT	Shikandar “Tere” Sidhu
ADDRESS	196 Fairy Springs Rd, Fairy Springs, Rotorua 3015
PHONE	+64 7 343 9132
EMAIL	info@mitai.co.nz
WEBSITE	www.mitai.co.nz
FACEBOOK	mitaiMāorivillage
INSTAGRAM	@mitaiMāorivillagenz

The Mitai family offers, daily, a three hour unique evening cultural experience, including a buffet dinner.

By entering the world of Mitai you will embrace the history and culture of our people through the stories of our ancestors, the Ngāti Ohomairangi. Hear how our people voyaged across the Pacific Ocean over two thousand years ago on the Te Arawa double hull canoe arriving at a site called Maketu, located 45 minutes from Rotorua.

Sit back and relax as our story unfolds through kapa haka, the incredible performing arts of our people. Here you will be captivated by the sounds of our instruments and the graceful movements of our performers, not to mention charmed by their beautiful voices.

A must do on every itinerary to New Zealand is feasting on hāngī, a delicious and unique traditional Māori feast, where food is cooked in a ground oven. You’ll see this way of cooking first-hand before indulging in a delicious buffet, which will leave you satisfied and content. After dinner, you’ll walk through our ancient, fortified village and learn about the old ways of living and hear how our people survived and thrived, Lastly, as the veil of darkness appears we’ll take you on a nature walk and here you’ll see our beautiful puna (spring) and see our forest banks that light up with glow-worms.

Nau mai haere mai, come and join us for the Mitai Māori Cultural Experience.

WHAT YOU CAN EXPECT

- Three hour evening Māori cultural experience
- Delicious traditional Māori hāngī meal (food cooked in the ground)
- Demonstration of kapa haka - Māori performing arts
- Learn about the history of the Māori through storytelling
- After dinner, take a guided nature walk through the forest and see a natural spring and glow-worms

TO NOTE

- Children welcome.
- Complimentary return transport from designated locations in Rotorua – spaces are limited (first come first served basis)

MOUNTAIN JADE

CONTACT INFORMATION

CONTACT	Charlotte Marama
ADDRESS	1288 Fenton St, Rotorua 3010
PHONE	+64 27 625 3567
EMAIL	rotorua@mountainjade.co.nz
WEBSITE	www.mountainjade.co.nz
FACEBOOK	MountainJadeNZ
INSTAGRAM	@mountainjadenz
YOUTUBE	mountainjade4703

In the heart of Rotorua's city centre, just a short walk from the must-see Government Gardens, Mountain Jade's artists are absorbed in their craft, passionately hand-carving New Zealand pounamu (also known as greenstone or jade) with love and dedication. They invite you to come and discover the stories behind their carvings on a behind-the-scenes tour of the jade carving studio.

This is your chance to get up close to the action and spend unforgettable one-on-one time with local Rotorua artists, learning about the jade carving process and watching live carving demonstrations. As you embark on a journey into the history of New Zealand pounamu, you'll discover fascinating insights into the stone's cultural significance and the values it represents.

Pounamu is a unique New Zealand treasure, and the beauty, uniqueness and significance of it make it a highly sought-after gift and souvenir. As New Zealand jade specialists with over 37 years' experience and one of Aotearoa's largest jade collections, we are here to help you find the perfect piece to take on your journey.

JADE HIGHLIGHTS TOUR

This 30-minute fully guided tour is the ultimate jade experience and provides an in-depth introduction to pounamu. It includes spending exclusive time with the artists behind-the-scenes in the studio, seeing live carving demonstrations, and choosing your very own piece of New Zealand pounamu which you will learn to turn into a necklace to treasure forever.

Mountain Jade's FIT tour commences at 10am daily, but is also available as a fully private experience with flexible times for groups of 15 or less.

MOUNTAIN JADE CONTINUED

EDUCATIONAL TOUR

Mountain Jade's Educational Tours are great for groups of 15 or more people. This 20-minute fully guided experience takes place inside the studio so visitors can observe artists working as they receive a short and sweet introduction to pounamu from their guide. At the end of the tour, there is an opportunity for Q&A with the artists.

This tour is available daily with flexible times and can be tailored to the specific interests of your group.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	Jade Highlights Tour: 1 - 15 Educational Tour: 15 - 55
TYPE	History/Culture/Art Gallery
TIME TO ALLOW FOR THE EXPERIENCE	Jade Highlights Tour: 30 minutes Educatonal Tour: 20 minutes
DISABILITY ACCESS/ FACILITIES	YES
WHAT VISITORS SHOULD BRING WITH THEM	Camera

TE PĀ TŪ

CONTACT INFORMATION

CONTACT	Tiaana Anaru
ADDRESS	1220 Hinemaru St, Rotorua 3010
PHONE	+64 7 349 2999
EMAIL	bookings@Māoriculture.co.nz
WEBSITE	www.te-pa-tu.com
FACEBOOK	tepatu
INSTAGRAM	@tepaturotorua

Pā (villages) sit at the epicentre of our communities - once places of physical refuge in times of war, they remain sanctuaries for our mind and spirit.

Pā are where we meet to discuss critical issues, where we celebrate and strengthen our own understanding of who we are.

Te Pā Tū presents seasonal culture and kai (cuisine) events – sharing Māori history, traditions, and future aspirations across three and a half hours of celebration and feasting. Our experiences align with the maramataka (Māori lunar calendar).

Tū Te Ihi spans the time of year when the Matariki cluster of stars sit high and bright in our winter skies. Tū Te Rā celebrates summer, the time when the sun expresses optimal energy, the days are longer, and light nourishes the natural world.

Each is a four-hour feast of knowledge and divine seasonal kai (cuisine) within our forest Pā (sanctuary), its tawa trees and crackling bonfires.

Kai horotai (morsels) welcome guests with seasonal favourites and kawakawa tea. Within the forest-formed amphitheatre attention shifts to stories relayed through haka, song, and drama, before manuhiri (guests) settle in for a four-course feast.

WHAT YOU CAN EXPECT

- 4 hours of performance, entertainment, and kai hākari (feasting)
- Forest canapes
- Complimentary chef choice aperitif
- Three course Māori-fusion feast
- Complimentary return transport from central Rotorua

TO NOTE

Children welcome
Special dietary options available
Licenced bar – with kai (food) paired wine list option
Wheelchair and child buggy accessible

TE PĀ TŪ CONTINUED

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	80 pax
TYPE	Culture
TIME TO ALLOW FOR THE EXPERIENCE	3.5 hours for performance, entertainment, and kai hākari (feasting)
DISABILITY ACCESS/ FACILITIES	YES
WHAT VISITORS SHOULD BRING WITH THEM	Comfortable shoes for walking in the forest

TE PUIA | NZMACI (NEW ZEALAND MĀORI ARTS AND CRAFTS INSTITUTE)

CONTACT INFORMATION

CONTACT	Adam Taylor-Eruera
ADDRESS	20 Hemo Rd, Rotorua 3010
PHONE	+64 7 348 9047
EMAIL	adam@tepuia.com
WEBSITE	www.tepuia.com
FACEBOOK	tepuia.rotorua.nz
INSTAGRAM	@te_puia
YOUTUBE	TePuiaNewZealand

Te Puia | NZMACI features dramatic geysers and bubbling mud pools, set within a stunning landscape of native flora. The site is home to the New Zealand Māori Arts and Crafts Institute (NZMACI), the traditional Rotowhio Marae, and the state-of-the-art Kiwi Conservation Centre. Support of Te Puia | NZMACI contributes to the natural, cultural, and regenerative sustainability of this special region of Aotearoa.

New Zealand Māori Arts and Crafts Institute Foundation

Purpose
The NZMACI Foundation was established to ensure this essential work continues to thrive and grow. Through the Foundation, avenues for giving support:

- The education and training of future Māori artists and cultural leaders
- The preservation and innovation of traditional Māori knowledge and practices
- Community engagement through cultural experiences and outreach
- Cultural sovereignty, ensuring Māori voices and traditions remain strong and self-determined

Why Support Matters
The mana of Māori arts lies in the beauty of taonga and in their ability to

connect people — to their ancestors, their environment, and to one another.

Through the expression of traditional Māori arts and crafts, identity is strengthened, stories are preserved, and unique perspectives are shared with the world. These practices also ensure mātauranga Māori continues to be woven into contemporary life with care and integrity.

Support helps to:

- Sustain intergenerational learning
- Fund scholarships for tauira (students)
- Maintain state-of-the-art wānanga (spaces of learning)
- Amplify Māori excellence on the national and international stage

  Together, these efforts help build a future where Māori culture continues to connect and inspire.

“Te Puia, a place that changes you.”

TE PUIA CONTINUED

TE RĀ (DAYTIME GUIDED EXPERIENCE)

Discover one of New Zealand's most magnificent geothermal wonderlands – featuring dramatic geysers, bubbling mud, and beautiful native bush. For generations, Te Puia has welcomed manuhiri (visitors) from all over the world to explore the magic hidden within Te Whakarewarewa Thermal Valley.

- Discover the history and lineage of Te Puia, with a 90 minute personalised guided tour – each guide adds a personal touch to inspire and help visitors truly connect with the Te Puia experience.
- Explore a 60-hectare landscape of uncovered natural bush, geysers and mud pools with a remarkable walk along the Te Whakarewarewa geyser terrace. Home to the Pōhutu geyser – the largest geyser in the Southern Hemisphere!
- Get up close and personal with one of our national treasures in our brand-new Kiwi Conservation Centre.
- Visit the New Zealand Māori Arts and Crafts Institute and view traditional Māori carving and weaving performed before your eyes, including wood, stone & bone carvings as well flax-weaving.
- Browse the range of collections including pounamu, wood carvings, whale bone, bronze, stone & more at our Āhua Gallery.
- Combine our HAKA cultural experience with Te Rā, available 4 times daily, or Hāngi Buffet lunch available 11.30am to 1.30pm 7 days a week.

TE PŌ COMBO

Explore all that happens behind the gates of Te Puia with this ultimate combo!

An ultimate guided evening experience, dinner buffet, and cultural performance. The Te Pō Combo begins at 4pm with a full Te Ra Guided Experience through Te Puia.

- Then move on to Pātaka Kai Restaurant, Bar, and Cafe to enjoy our mouth-watering evening buffet! With locally sourced cuisine and an authentic Māori twist in each dish, our buffet is guaranteed to be a favourite with your group.
- Following this, you will be led to view an exhilarating cultural performance that takes place in our beautifully carved meeting house, Te Aronui a Rua. It will include a Pōhiri (Traditional Māori Welcome), Waiata (Song), Mōteatea (traditional chant), Poi, and Haka.

- The experience ends enjoying a hot chocolate, seated on a naturally heated rock terrace overlooking the powerful Pōhutu Geyser.

This experience is approximately 4.5 hours long and suitable for all ages.

TE PUIA CONTINUED

INGO (PREMIUM PRODUCT)

The Ngāraratuatara cooking pool is named after the native tuatara lizard and has been used as a cooking method for centuries.

Enjoy the unique taste of Māori culture. Gather at Ngāraratuatara marquee, and watch as fresh New Zealand green lipped mussels, whole king prawns, corn and vegetables are placed in woven flax baskets and poached in our geothermal spring. The alkaline spring water captures the distinctive flavour within the food. Your mouth-watering meal is topped off with refreshing New Zealand beer and wine.

Our Kaiārahi or exclusive host will share the incredible stories of this geothermal environment and guide you into spaces you might otherwise never experience.

MĀRAMA: GEYSER LIGHT TRAIL

Visitors can see the valley like never before, with paths, geysers, and landscapes illuminated in a spectrum of light. Mārama guides guests on a journey from the depths of darkness into the world of light, amplifying the beauty of the geothermal wonderland.

- This carefully curated outdoor, night-time walking experience blends storytelling, artistry, and sound, guiding visitors from the festival-like entrance, past interactive artworks, and into the valley where ten unique scenes are brought to life in light.
- Guests can pause at the Geyser Terrace to take in views of the magnificent Pōhutu Geyser. The trail concludes with a farewell beneath the glow of Mārama (the moon), passing through the traditional setting of Pikirangi Village.
- The 1.5 km track takes approximately 60 minutes to explore at a leisurely pace. Some visual effects may be intense and could cause discomfort for guests with light sensitivity or motion sickness. Comfortable footwear and warm clothing are recommended. Due to unpaved paths, the experience is not suitable for wheelchairs or prams.
- Operating hours are Wednesday to Sunday, with final entry one hour before closing.
- Mārama can be experienced on its own, or combined with the “Dinner + Mārama” package for an elevated evening.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	Varies depending on the experience.
TYPE	Māori culture, Geothermal, Kiwi Conservation, Food & Beverage, Authentic Souvenirs. Private and premium experiences available on request. Private Events.
TIME TO ALLOW FOR THE EXPERIENCE	Te Rā: Allow a minimum of 90 minutes Te Pō: Combo: 4.5 hours Ingo: 3 – 4 hours
DISABILITY ACCESS/ FACILITIES	YES
WHAT VISITORS SHOULD BRING WITH THEM	Good walking shoes and layers of clothing suitable for walking outdoors.
OPERATIONAL	Te Puia operates 365 days a year

TOTALLY TARAWERA - ECO TOURS

CONTACT INFORMATION

CONTACT	Tracy Lidgard
ADDRESS	100 Spencer Rd, Lake Tarawera, Rotorua 3076
PHONE	+64 7 362 8080
EMAIL	info@totallytarawera.com
WEBSITE	www.totallytarawera.com
FACEBOOK	totallytarawera.co.nz
INSTAGRAM	@totallytarawera
YOUTUBE	ecotoursrotoruaconz

Totally Tarawera is Rotorua's leading eco-tourism provider of Māori cultural and geothermal tours.

Journey deep into the history, culture and natural wonders of the Tarawera region with an unforgettable guided tour.

Your guide, a direct descendant of the guides from the time of the Pink and White Terraces, will enthral, educate and amuse you with tales of Tarawera's history and legends. On your tour you will experience Māori culture, the best of Rotorua's unique geothermal aspects, as well as ecological elements.

ANCESTRAL FOOTPRINTS CULTURAL TOUR

On this premium guided tour, join a descendant of the Tūhourangi people on a journey to experience their unique lifestyle and history visiting both Whakarewarewa – The Living Māori Village and Lake Tarawera.

You will, first-hand, learn about aspects of Māori culture, experience Māori kai (food), as well as see how our whānau (family) has lived on an active geothermal plateau for generations. You'll see our sleeping giant, Mount Tarawera and learn about the devastating eruption that changed our landscape and way of life forever and will enjoy bathing in the geothermal waters: This area is only accessible by boat or walking for 15km and is always a highlight. This full day experience will leave you enthralled and inspired while you walk in the footsteps of the Tūhourangi people.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	Max of 8
TYPE	Culture / Nature / Sightseeing
TIME TO ALLOW FOR THE EXPERIENCE	Full day (6 hours)
DISABILITY ACCESS/ FACILITIES	No
WHAT VISITORS SHOULD BRING WITH THEM	Good walking shoes, water, swim wear (togs!). Note, towels provided.

PEPEHA JOURNEYS

CONTACT INFORMATION

CONTACT	Luke Vernon Rikiti
ADDRESS	Te Whiri Drive, Owhata
PHONE	+64 220 103 794
EMAIL	pepehajourneys@gmail.com
WEBSITE	www.pepehajourneys.co.nz
FACEBOOK	Pepeha Journeys
INSTAGRAM	N/A
YOUTUBE	N/A

Pepeha Journeys or "PJs" in short is a bespoke cultural tourism operator offering an intimate, off-the-beaten track experience that deepen cultural understanding and connection to te ao Māori.

The tour group size is small and intimate, ensuring this experience is personalised and unique to your clients with an abondance of opportunity to explore Māori worldviews.

There are two tours available – Tiaki Promise 3.5 -hours and Tiaki Promise 5-hours. Each of them focus on the concept of Tiaki: the guardianship of Aotearoa. Visitors engage through hands-on, experiential learning in traditional local settings and both tours include the use of augmented reality to express the cultural storytelling. The tours are designed to inspire and empower manuhiri (visitors) to become kaitiaki (guardians) during their time in New Zealand

3.5HR TIAKI PROMISE TOUR

Experience Māori culture in an intimate and welcoming setting. This tour offers a meaningful introduction to the Māori worldview, exploring the deep connection between Māori and the natural environment. Led by a knowledgeable local guide, visitors engage directly with cultural practices and stories in a safe and inclusive way.

5HR TIAKI PROMISE TOUR

Includes all elements of the 3.5-hour tour, with the added richness of a shared picnic lunch and hands-on gardening experience. Connect with your Māori guide over kai and learn how the maramataka (Māori lunar calendar) guided planting and daily life. Each tour concludes with a heartfelt farewell and a calming cup of kawakawa tea.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	6
TYPE	Sightseeing, history and culture, nature
TIME TO ALLOW FOR THE EXPERIENCE	3.5hrs or 5 hrs
DISABILITY ACCESS/ FACILITIES	No
WHAT VISITORS SHOULD BRING WITH THEM	Weather appropriate clothing, closed shoes for the 5hr tour

WHAKAREWAREWA - THE LIVING MĀORI VILLAGE

CONTACT INFORMATION

CONTACT	Renee Raimona-Hunter
ADDRESS	17 Tryon St, Whakarewarewa, Rotorua 3010
PHONE	+64 7 349 3463
EMAIL	rraimona@whakarewarewa.com
WEBSITE	www.whakarewarewa.com
FACEBOOK	WhakarewarewaRotorua
INSTAGRAM	@whakarewarewa
YOUTUBE	whakarewarewa-thelivingmao4661

One of New Zealand's most iconic destinations for a reason, Whakarewarewa offers an unforgettable, intimate and authentic day-time experience for all ages.

Home to the Tuhourangi Ngati Wahiao people, residents have been welcoming and sharing their enviable way of life for over 130 years. This living Māori village is steeped in rich history and traditions that have been handed down through generations. Whakarewarewa is a great way to experience the Manaakitanga (hospitality), and Whanaungatanga (sense of family connection) that the people are famous for.

Enjoy exclusive access to untouched geothermal landscapes as our ECO Tour Guide interprets the land, plants, and animals of this rare environment combined with contemporary Maori research & western scientific knowledge. Combine the ECO tour with our geothermal trails and an e-bike hire for spectacular views of mother nature and not to be missed photo opportunities. Relax at a cultural performance after partaking in our Village guided tour where you will learn how the people who occupy this village utilise the geothermal as part of their everyday lives.

Whakarewarewa is just minutes away from central Rotorua, nestled in an abundant geothermal valley. Open from 9am to 4pm daily, last ticket sales are at 3pm.

GUIDED TOURS

Iconic Village Guided Tours are available dailyare available daily between 9am and 4pm, allow 1 hour.

CULTURAL PERFORMANCE

At 11.15am daily, allow 30-40 minutes – additional performances from October to March, please see our website.

GEOTHERMAL TRAILS

Available from 9am to 4pm daily, last entry at 3.15pm. Allow 1 hour.

WHAKAREWAREWA - THE LIVING MĀORI VILLAGE CONTINUED

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	20 per guide for Guided Tours. Trails & E-Bike no maximum
TYPE	Nature/Culture/Geothermal
TIME TO ALLOW FOR THE EXPERIENCE	Guided Tour 1 hour, Cultural Performance 30 mins, Geothermal Trails 1 to 1.5 hours, E-Bike 2 or 4 hours or full day
DISABILITY ACCESS/ FACILITIES	Yes
WHAT VISITORS SHOULD BRING WITH THEM	Weather appropriate clothing, comfortable walking shoes and a camera

NATURE

AGRODOME

CONTACT INFORMATION

CONTACT	David Blackmore
ADDRESS	141 Western Rd, Rotorua, 3015
PHONE	+64 7 349 4529
EMAIL	reservations@agrodome.co.nz
WEBSITE	www.agrodome.co.nz
FACEBOOK	agrodomerotorua
INSTAGRAM	@agrodome
YOUTUBE	Agrodome

Located on a 350-acre working farm with spectacular panoramic views of picturesque Lake Rotorua, you'll find Agrodome, founded by the pioneers of the New Zealand wool and shearing industry.

Located 10 minutes north of Rotorua City Centre, Agrodome is home to 26 breeds of sheep, 10 breeds of cattle plus alpaca, llama and deer. The Agrodome Farm Experience combines our world-renowned Sheep Show with a one hour tractor and trailer Farm Tour, introducing New Zealand farming techniques and farmyard animals, guided by one of our expert farm hands.

SHEEP SHOW

Rotorua's world famous Sheep Show is an informative introduction into the unique variety of sheep breeds farmed, and sheared, in New Zealand. Each breed bringing its own unique wool features to what is a sustainable, natural fibre producing global industry. For over 50 years, visitors have come to Agrodome to see the original Sheep Show, hosted by our entertaining Farm Presenters.

Learn all about New Zealand farming as you watch and participate in a wide range of activities including sheep shearing, milking, stock auction, baby animal feeding, and dog demonstrations. After the show, head outdoors to the paddock for a farm dog sheep muster! Visitors have the chance to interact with a wide range of baby farm animals in our Farmyard Nursery, adjacent to the Sheep Show. Get up close and cuddle our youngest arrivals in this year-round nursery.

AGRODOME CONTINUED

FARM TOUR

After the Sheep Show, join our all-weather comfortable farm trailers as our knowledgeable farm hands take visitors across our 350-acre working farm. Agrodome introduces visitors to more breeds of farm animal than any other farm experience in New Zealand. The Farm Tour includes the opportunity to hand-feed and take photos with farm animals, including Romney sheep, cattle, and deer. It is interactive, entertaining, and educational.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	500
TYPE	Family/Farm/Food&Beverage
TIME TO ALLOW FOR THE EXPERIENCE	Please allow two hours minimum
DISABILITY ACCESS/ FACILITIES	YES
WHAT VISITORS SHOULD BRING WITH THEM	The Sheep Show is indoors in a purpose-built arena, however, visitors should wear warm clothing during winter months. Note, wet weather jackets and quick drying trousers are recommended on rainy days.

FORIS ECO-TOURS

CONTACT INFORMATION

CONTACT	Tom Lynch
ADDRESS	8 Millie Ct, Papamoa 3118
PHONE	+64 21 237 7713
EMAIL	tom@foris.co.nz
WEBSITE	www.foris.co.nz
FACEBOOK	forisecotours
INSTAGRAM	@forisecotours

Foris Eco-tours – Authentic Eco-tourism Experiences

Foris Eco-tours provide rich, high-quality small-group experience and help customers understand more about the quirks and bizarre subtleties of New Zealand's natural history

- We hike, birdwatch and educate people about New Zealand nature
- We work with Todd Couper an internationally regarded contemporary carver
- Our tours are about a great day out in stunning places, not physical challenges
- Delicious deli lunches are provided
- Booking essential and minimum numbers apply

WHERE?

We operate primarily in Rotorua and the Central North Island.

- Whirinaki Forest is one of the world's premier rainforests – one of the world's biodiversity hotspots, barely changed since dinosaurs lived in the undergrowth. Tall trees, rare birds and stunning scenery!

- Tongariro National Park. We offer a range of walks in less busy parts of the park as great alternatives to the Tongariro Crossing.
- Birding in the Bay of Plenty and Nationwide hiking and birding options from 1-8 days including: Auckland, Maungatautari, Tauranga, Rotorua, Tongariro, Arthurs Pass and Kaikoura.

WHO?

Tom Lynch runs the tours and he has many years' experience in conservation education - he's a secondary teacher; he ran award-winning Zealandia's education programme for five years, teaching over 40,000 students in that time; and he's got over 20 years' experience as a senior raft guide. He knows how to give customers a great day. We are supported by a team of experienced guides with collectively over 100-years' experience in the outdoors.

FORIS ECO-TOURS CONTINUED

WHIRINAKI DAY HIKE

This tour takes in a full day of the world famous Whirinaki Forest. Think stunning scenery, waterfalls, rare birdlife and giant 1000-year old trees. Whirinaki is regarded as NZ's most complete canopy and ranks as one of the world's great rainforests. This walk is regarded by hikers as one of New Zealand's best one-day walks. (Minimum 2 pax).

TONGARIRO DISCOVERY DAY WALK

We will craft a day walk to suit the clients, including the best scenery, stunning waterfalls and spectacular geology. We go to places off the beaten track, avoid the Tongariro Crossing and enjoy New Zealand's first National Park. (Minimum 2 pax)

NATURE MEETS CULTURE

Foris eco-tours has created a day tour for the discerning client who wants an intimate nature experience and wants to experience a genuine cultural exchange. Our nature and culture experience starts with a short walk in Otanewainuku forest (between Rotorua and Tauranga). This is a stunning forest, home to giant trees and a fantastic community organisation that has established a strong kiwi and kokako population in the forest. We lunch at Mount Maunganui and check out Mount Drury and of course New Zealand's favourite beach at the Mount. After this we have a private studio visit with Todd Couper. Todd is a Contemporary Māori artist who specialises in wood carving and sculpture and has forged his own style and direction in carving, with commissioned pieces residing in collections both locally and internationally. Todd shares his story of how Māori culture inspires his art practise.

ONE DAY BIRDING TOURS

Full day birding tour targeting rare birds and endemic NZ species clients have never seen. Lunch and transport included. (Minimum 2 pax)

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	30 pax
TYPE	Nature/Education/Adventure/History and Culture
TIME TO ALLOW FOR THE EXPERIENCE	All 7 hours
DISABILITY ACCESS/ FACILITIES	Yes
WHAT VISITORS SHOULD BRING WITH THEM	Rainwear, walking shoes, camera

PARADISE VALLEY SPRINGS

CONTACT INFORMATION

CONTACT	Jo Sanders
ADDRESS	467 Paradise Valley Rd, Rotorua 3072
PHONE	+64 7 348 9667
EMAIL	info@paradisev.co.nz
WEBSITE	www.paradisevalleysprings.co.nz
FACEBOOK	paradisevalleysprings
INSTAGRAM	@paradisevalleysprings

At Paradise Valley Springs, Rotorua's Interactive Wildlife Park, visitors can get up close and personal with a wide variety of New Zealand's wild animals, native birds, farm animals and trout. See native eels, our Waterbird Wetland and walk through the Kea aviary. Taste pure water straight from our spring and take our elevated Treetops Walk through mature NZ bush. Get close to the 'Pride of Paradise' - our large pride of lions and watch the lion feeding at 2.30pm daily.

SELF-GUIDED WALK

Explore at your own pace through Paradise Valley Springs Wildlife Park.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	Unlimited
TYPE	Nature
TIME TO ALLOW FOR THE EXPERIENCE	1-2 hours
DISABILITY ACCESS/ FACILITIES	YES
WHAT VISITORS SHOULD BRING WITH THEM	Weather appropriate clothing and comfortable shoes. Camera/phone for photos.

ROTORUA HERITAGE FARM

CONTACT INFORMATION

CONTACT	Robyn Van Den Hurk
ADDRESS	171 Fairy Springs Rd, Rotorua 3015
PHONE	+64 27 215 8190
EMAIL	info@3dtrickart.co.nz
WEBSITE	www.3dtrickart.co.nz
FACEBOOK	3dtrick
FACEBOOK	thefarmtour
INSTAGRAM	@3dtrickart
INSTAGRAM	@thefarmtour

Rotorua Heritage Farm is owned and operated by a local family.

Rotorua Heritage Farm is located on 171 Fairy Springs Road, which was an agricultural and animal farm area in the past and is now the best spot in Rotorua for tourists' activities.

Here in Rotorua Heritage Farm, we offer fun, exciting and educational activities for visitors of all age groups throughout The Farm Tour and the 3D Trick Art Gallery.

3D TRICK ART GALLERY – DAYTIME EXPERIENCE

An Indoor, immersive activity, placing yourself into over 50 different paintings to become a part of the scene. Each photo transforms the paintings into three-dimensional pictures to create lifetime memories for everyone. Perfect activity for all ages.

THE FARM TOUR - DAYTIME EXPERIENCE

An hour-long guided tour, travelling over a farm environment on covered trailers.

The farm is educational for all ages. Our Farm Tours allow visitors to interact with the farm animals. They can enjoy getting up close and personal with the animals by feeding and patting them.

ROTORUA HERITAGE FARM CONTINUED

ADDITIONAL INFORMATION - 3D TRICK ART GALLERY

MAXIMUM CAPACITY	100
TYPE	Art/Culture/Gallery
TIME TO ALLOW FOR THE EXPERIENCE	Approx 1 hour
DISABILITY ACCESS/ FACILITIES	YES
WHAT VISITORS SHOULD BRING WITH THEM	Fully charged cameras or phones

ADDITIONAL INFORMATION - THE FARM TOUR

MAXIMUM CAPACITY	100
TYPE	Nature/Farms
TIME TO ALLOW FOR THE EXPERIENCE	1 hour
DISABILITY ACCESS/ FACILITIES	No
WHAT VISITORS SHOULD BRING WITH THEM	A jacket if cool or a hat if sunny. Camera/phone for photos

THE NATIONAL KIWI HATCHERY AOTEAROA

CONTACT INFORMATION

CONTACT	Emma Bean
ADDRESS	141 Western Rd, Ngongotahā, Rotorua 3015
PHONE	0800 724 626
EMAIL	reservations@nationalkiwihatchery.org.nz
WEBSITE	www.nationalkiwihatchery.org.nz
FACEBOOK	nationalkiwihatchery
INSTAGRAM	@nationalkiwihatcheryaotearoa

An unforgettable insight into our internationally renowned kiwi conservation programme.

The National Kiwi Hatchery Aotearoa is proudly the world's largest and most successful kiwi hatching and rearing centre. A not-for-profit charitable trust, the work undertaken at the National Kiwi Hatchery is of national significance.

We are the national experts in kiwi husbandry, egg incubation systems, hatching and rearing, caring for over 50% of the kiwi chicks hatched in Aotearoa.

Every Kiwi Hatchery tour booked is a 100% donation to our kiwi hatching programme. Your support is directly helping save our precious kiwi.

NATIONAL KIWI HATCHERY KIWI ENCOUNTER

On the 45-minute guided Kiwi Encounter experience, visitors will gain unique insights on New Zealand's national icon, its fight for survival and discover how we have successfully hatched over 2200 kiwi chicks. A 45-minute guided experience, to see kiwi conservation in action and learn about the efforts of our kiwi husbandry team.

Watch genuine 'conservation in action' in our purpose-built incubation facility and if you're lucky see a newly hatched kiwi chick!

Following the 45-minute guided experience, visitors can discover the interactive human-sized kiwi burrow and explore the nocturnal kiwi house at their own pace.

THE NATIONAL KIWI HATCHERY AOTEAROA CONTINUED

BEHIND THE SCENES EXCLUSIVE EXPERIENCE

Our comprehensive, one hour behind the scenes exclusive experience is a truly unique opportunity to learn about our world-renowned kiwi hatchery conservation programme.

Limited to no more than 4 people at a time, with only two exclusive tours each day, visitors are invited to join an expert guide and step 'behind the glass' for an unforgettable immersive experience. Take an in-depth look at conservation in action, review individual chick notes and observe their thorough health checks.

Join the hatchery team in a staff-only area to learn about the incubation and chick rearing techniques from the global experts.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	52 per hour
TYPE	Conservation / Nature / Education / Family
TIME TO ALLOW FOR THE EXPERIENCE	1 – 1.5 hours
DISABILITY ACCESS/ FACILITIES	Wheelchair accessible
WHAT VISITORS SHOULD BRING WITH THEM	N/A

SPA & WELLNESS

HELL'S GATE

CONTACT INFORMATION

CONTACT	Scott Zhang
ADDRESS	351 State Highway 30, Tikitere, Rotorua 3074
PHONE	+64 21 741 283
EMAIL	scott@hellsgate.co.nz
WEBSITE	www.hellsgate.co.nz
FACEBOOK	HellsGateROTORUA
INSTAGRAM	@hellsgatenz

Experience New Zealand's only Mud Spa complex situated in the middle of a geothermal reserve!

Spend a few hours exploring the wonders of Rotorua's most unique geothermal experience. Take part in the guided or self-guided interactive geothermal walk, moving amongst erupting waters, an active mud volcano and past the largest hot waterfall in the southern hemisphere. Then soothe and clean your skin by lathering it in our unique mud, before exfoliating and cleansing with a soak in the sulphur spa. It's a Rotorua must do experience you'll never forget.

THE HELL'S GATE EXPERIENCE

Combine all three of Hell's Gate'smost popular experiences with this package. Take part in the guided or self-guided interactive geothermal walk before indulging in our geothermal mud and sulphur waters, experiencing the healing properties local Māori have been using for centuries.

HELL'S GATE MUD BATH AND SPAS

Hell's Gate mud spa is a historic New Zealand experience. The healing properties of the geothermal mud and sulphur mineral water have been used by local Māori for over 800 years. Soothe and clean your skin by lathering it in our unique mud, before exfoliating and cleansing with a soak in the sulphur spa.

HELL'S GATE CONTINUED

HELL'S GATE GEOTHERMAL WALK

Take a guided or self-guided interactive tour of New Zealand's most active geothermal reserve. See erupting waters, an active mud volcano, land coral and the largest hot waterfall in the southern hemisphere. Experience getting your hands and feet dirty in our healing mud foot pool or try your hand at Māori carving. You'll soon discover the legends and myths behind Hell's Gate.

ADDITIONAL INFORMATION - GEOTHERMAL WALK

MAXIMUM CAPACITY	160 pax
TYPE	Geothermal Walk
TIME TO ALLOW FOR THE EXPERIENCE	1 hour self-guided tour or 1.5 hours guided tour
DISABILITY ACCESS/ FACILITIES	Yes - The tracks through the geothermal reserve are made with natural stone from the area and therefore we recommend only wheelchairs made for off-road situations accompanied by an experienced helper.
WHAT VISITORS SHOULD BRING WITH THEM	It is suggested that you have comfortable footwear, sunscreen and water.

ADDITIONAL INFORMATION - MUD BATH AND SULPHUR SPAS

MAXIMUM CAPACITY	40 pax
TYPE	Mud Bath and Sulphur Spas
TIME TO ALLOW FOR THE EXPERIENCE	1 – 1.5 hours (allow 20 min mud baths; no time limit for sulphur spas)
DISABILITY ACCESS/ FACILITIES	Yes - The spa facility is wheelchair accessible with the appropriate ablutions.
WHAT VISITORS SHOULD BRING WITH THEM	You can bring your own, or alternatively swimsuits, shorts and towels can be hired at reception for $5.00 per item. These items are commercially laundered after each use. We also have a range of swimsuits for sale, subject to availability.

POLYNESIAN SPA

CONTACT INFORMATION

CONTACT	Vicki Jessop
ADDRESS	1000 Hinemoa St, Rotorua 3010
PHONE	+64 27 214 5329
EMAIL	vicki@polynesianspa.co.nz
WEBSITE	www.polynesianspa.co.nz
FACEBOOK	PolynesianSpa
INSTAGRAM	@polynesianspa

PAVILION ADULT POOLS - 12+ YEARS (8 POOLS) – PUBLIC BATHING

This area houses the historic Priest Acidic Springs and original Rachel Spring alkaline pools dating back to the 1800s. The addition of a foot reflexology walk and a deep alkaline pool for light exercise is popular with guests to rejuvenate after busy days sightseeing or physical activities. No time limits mean guests can stay as long as they like and soak up the mineral goodness whilst enjoying stunning views over geothermal Sulphur Bay. Capacity - 150 pax.

DELUXE LAKE SPA (5 POOLS) – PUBLIC BATHING

This natural bathing area features rock pools, native plant gardens, water features and absolute lakeside positioning. There are four Rachel Spring alkaline pools, and one Priest Acidic pool to enjoying with a cold-water hydrotherapy plunge pool to maximise hydrotherapy benefits. Relax on geothermally heated recliners amid the gardens with views over Rocky Point in the geothermal reserve. This deluxe area provides all amenities including towels, lockers, toiletries. No time limits and capacity is approximately 80 pax.

FAMILY POOLS (3 POOLS) – PUBLIC BATHING

The supervised large swimming pool is chlorinated and gently heated with a shallow end for little ones and a small hydro-slide for younger children. Families can also enjoy two Rachel Spring alkaline mineral hot pools in the same area. Open to all ages with no time limits. Maximum capacity in the family pools is 80 pax.

PRIVATE BATHING - ALL AGES

Minimum 2 adults - 16 years+ per booking, 30-minute time slot.

Lake View Private Spa Suites - 4 alkaline pools
Panoramic views of Lake Rotorua await you in one of our four private spa suites featuring Rachel Spring alkaline water. Private outdoor showers and change room facilities are provided with spa products and towels. Bathing suits are optional, and all ages are welcome.

POLYNESIAN SPA CONTINUED

SKY VEW PRIVATE SPA SUITES - 9 ALKALINE POOLS

The Sky View Privates are cubicle-style rock pools for private bathing with open roofs for enjoying sky views. Each pool area includes a private outdoor shower and change room facilities. Bathing suits are optional, and all ages are welcome.

88RA CAFÉ

Revitalize yourself at 88Ra, our contemporary café offering healthy treats, freshly squeezed drinks, and hand-churned gelato. Perfect for groups, meetings, or a special indulgence.

RETREAT DAY SPA - 12+ YEARS

All spa treatments begin with a 60-minute pre-therapy soak in the Deluxe Lake Spa hot pools for revitalised skin and relieved muscles. Guests choose from luxurious therapies including signature Aix (water jet) and mud therapies, body wraps, massages, and facials. Dual therapy rooms are perfect for couples and young adults accompanied by parents/guardians.

RETAIL SHOP

Explore our Spa Essential Shop offering high-quality products used in our treatments and other specialty items for home and self-care.

WELLNESS AND EVENTS ROOM

A diverse range of wellness activities are offered, including yoga, mindfulness and meditation, Kawakawa balm and tincture making, naturopath workshops on mind-gut health connectivity and vibrational sound healing. Paint therapy sessions are fun and ideal for group bookings. Perfect for large gatherings with grazing tables and juices/smoothies, and private function itineraries combined with spa treatments and pool options. Delicious meals are served by our on-site café team. Capacity – 60 pax.

ADDITIONAL INFORMATION

HIRE ON SITE	Towels, lockers and bathing suits available for hire including modesty suits.
TYPE	Hot pools/dayspa/geothermal/nature/therapies/ food&beverage/spa essential gifts/geothermal mud
TIME TO ALLOW FOR THE EXPERIENCE	Allow 2-5 hours depending on type of visit (pools/ wellness/treatment)
DISABILITY ACCESS/ FACILITIES	Yes, access to the retail areas. Accessible changing facilities available but assistance required for pool entry, no hoists provided on site.
WHAT VISITORS SHOULD BRING WITH THEM	Bring swimwear, towels, toiletries, slippers or flip-flops, and refillable drink bottles.

SECRET SPOT HOT TUBS

CONTACT INFORMATION

CONTACT	Keith Kolver
ADDRESS	13/33 Waipa State Mill Rd, Whakarewarewa, Rotorua 3073
PHONE	+64 27 578 7126
EMAIL	keith@secretspot.nz
WEBSITE	www.secretspot.nz
FACEBOOK	secretspothottubs
INSTAGRAM	@secretspotrotorua
YOUTUBE	secretspothottubs

Visitors to Secret Spot Hot Tubs can reconnect with family, friends, and nature after a day of adventures. The site offers forest bathing at its finest, with private cedar hot tubs filled with fresh spring water and overlooking the majestic Whakarewarewa Forest and Puarenga Stream. Each hot tub soak lasts approximately 45 minutes and can be complemented by refreshing cold plunge pools and craft drinks delivered directly to guests.

Guests can also enjoy a contrast therapy experience in Secret Spot's Sauna Corner, featuring private saunas with views over water features and ponds, complete with cold plunge tubs.

The unique BaseCamp street food café and craft bar serves a range of dishes — from smash burgers to chicken satay roti — seven days a week, alongside manuka-roasted coffee, Good George craft beer, and Mills Reef wine. Visitors can relax beside outdoor campfires or unwind in the Shinny Dip foot hot tubs, complimentary with any purchase.

Swimwear, towels, and robes are available for hire to ensure a comfortable and enjoyable experience.

INDIVIDUAL HOT TUB IN THE FOREST

Guests can enjoy a 45-minute soak in a private cedar hot tub on the forest's edge. Surrounded by native ferns and overlooking the Puarenga Stream, each hot tub includes tub-side bar service at the push of a button and complimentary access to the cold plunge tubs. Each hot tub accommodates up to six people.

SHINNY DIP FOOT HOT TUBS

After a forest adventure, visitors can unwind tired legs with a manuka-roasted coffee or beverage and a Shinny Dip — a mini cedar hot tub for the feet. Secret Spot features eight Shinny Dip foot tubs, available free with any purchase on a first-come, first-served basis.

SECRET SPOT HOT TUBS CONTINUED

SAUNA CORNER

Guests can refresh with a private sauna experience in a stone-heated sauna offering views over magically lit ponds and water features. Designed for groups of up to four, these traditional saunas are crafted from fragrant Japanese hinoki wood and heated with volcanic rocks from Finland. Nearby cedar cold plunge tubs provide the opportunity to embrace the benefits of contrast therapy, creating an invigorating experience.

The private sauna experience includes a 40-minute session, complimentary access to cold plunge tubs, chilled drinking water, and use of the Shinny Dip foot hot tubs

COLD PLUNGE TUBS

Chill out with the new 'Brass Monkeys' cold plunge cedar tubs. Sitting at a chilly 11 degrees Celsius, these plunge tubs are a great way to cool down during your hot soak. Hot and cold hydrotherapy is known to improve blood circulation, ease muscle tension, and reduce fatigue. The Brass Monkeys plunge tubs are located between the Funky Dunk and Chill Pill hot tubs, and are complimentary with any hot tub.

BASECAMP

Secret Spot's unique BaseCamp street food kitchen, café, and bar offers some of the best smash burgers in the region. Visitors can enjoy manuka-roasted coffee, Good George craft beer and cider, and Mills Reef wine, as well as a selection of premium sodas and organic teas.

Alongside locally made cakes, pies, and paninis, BaseCamp serves a range of street food including smash burgers, chicken satay roti, fries, and more. The café and bar provide a welcoming space to meet, relax, and gather beside a cosy campfire.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	72 bathers in hot tubs, 65 people in BaseCamp, 8 guests in saunas
TYPE	Hot pools/spa/café and bar/events venue
TIME TO ALLOW FOR THE EXPERIENCE	2 hours
DISABILITY ACCESS/ FACILITIES	Yes – toilet / ramps No hot tub access
WHAT VISITORS SHOULD BRING WITH THEM	Towel and swimwear

WAI ARIKI HOT SPRINGS AND SPA

CONTACT INFORMATION

CONTACT	Renee Paul
ADDRESS	1047 Whakaue St, Rotorua 3010
PHONE	+64 27 727 0027 or +64 7 349 7111
EMAIL	trade@waiariki.co.nz
WEBSITE	www.wai-ariki.co.nz
FACEBOOK	waiarikispa
INSTAGRAM	@wai_ariki_spa

Wai Ariki Hot Springs and Spa is a unique cultural wellness facility built on the legacy of Ngāti Whakaue culture, healing practices and manaakitanga, the centuries-old and internationally renowned Ngāti Whakaue concept of welcoming manuhiri (visitors).

Nestled on the foreshore of the stunning Lake Rotorua and meaning 'chiefly waters', Wai Ariki offers two unique, architecturally stunning and culturally authentic areas for you to explore, unwind, rejuvenate and relax.

Truly a feast for the senses, Wai Ariki is inspired, curated and owned by local iwi, Ngāti Whakaue.

Both the Haerenga Haumanu (therapeutic and restorative journey) and the exclusive Te Ahuru Mōwai (the sanctuary, a place of peace and tranquility) intimate wellness experiences are founded on te ao Māori principles, practices and culture and are truly unique, not only in Aotearoa but world wide.

- Open daily from 7am to 11pm, last bookings at 9pm
- Wai Ariki Hot Springs and Spa is suitable for adults 16+ in all areas
- Items such as towel, robe, slippers and/or locker can be added to your booking

SANCTUARY - ĀHURU MŌWAI

This exclusive area of grandeur, peace and tranquillity offers therapies and traditional Māori massage treatments for spiritual and physical wellbeing.

At the heart of each treatment are natural actives, essential oils, botanical extracts, and herbal preparations that are founded on te ao Māori and Ngāti Whakaue healing practices.

An indoor relaxation lounge, outdoor recliners, two mineral-rich pools, a sky-star gazing pool, signature herbal teas, stunning vistas of Lake Rotorua and Mokoia Island compliment a therapeutic experience.

- Open daily from 9am to 7.30pm
- 1-hour to half-day spa treatments and packages
- Massage, body treatments and facials

WAI ARIKI HOT SPRINGS AND SPA CONTINUED

RESTORATIVE JOURNEY - WAI WHAKAORA (2 HOURS)

Unique in the world, this two-hour multisensory therapeutic process combines cultural commentary with the healing powers of geothermal heat, water, mud, and steam.

Beginning with a Māori prayer, the 5-step journey includes:

1. Waterfall Showers – 4 scented sequential shower jets to cleanse, energise and open awareness.
2. Fire and Ice Cave – 3 saunas (Bio, Himalayan Salt, Hay), Cold Wading Pool and a Frigidarium to improve vigour and stamina.
3. Thermal Bathing – 5 pools overlooking Lake Rotorua and Mokoia Island (2 Mineral alkaline pools (37-40°C), Hydrotherapy pool (34°C), Herbal pool (37-38°C) and Fresh Water plunge (12°C) to enhance physical and mental wellbeing.
4. Geothermal Mud Lounge – Self-apply naturally occurring mud infused with indigenous plant and oil extracts to rejuvenate and nourish the skin. Relax on heated reclined rock beds for the mud to set and work its magic.
5. Steam Room – A misted space with heated stones to reflect and embrace the transformative effects on the body, mind, and soul.

This cultural wellness journey ends with a closing Māori prayer.

- Open daily from 9am to 10.30pm
- 2-hour duration every 30mins (last entry 8.30pm)
- An all-weather experience sheltered from rain and sun
- Water fountains placed throughout the journey to keep hydrated

WAI ARIKI SIGNATURE MASSAGE + MINERAL BATHING (150 MINUTES)

This 90-minute massage and 60-minute bathing helps to induce a calm balance between your mauri (vital energy) and your wairua (spirit).

Your choice of signature oil blends, infused with rongoā (plant remedies) further enhance this restorative massage.

COUPLE/GROUP PACKAGES AND EXCLUSIVE ACCESS

Wai Ariki offers tailored experiences for couples, wedding parties and other special occasion. Interactive engagement with Māori specialists in traditional healing, wellbeing and spirituality can also be arranged.

WAI ARIKI HOT SPRINGS AND SPA CONTINUED

PRIVATE GEOTHERMAL BATHING

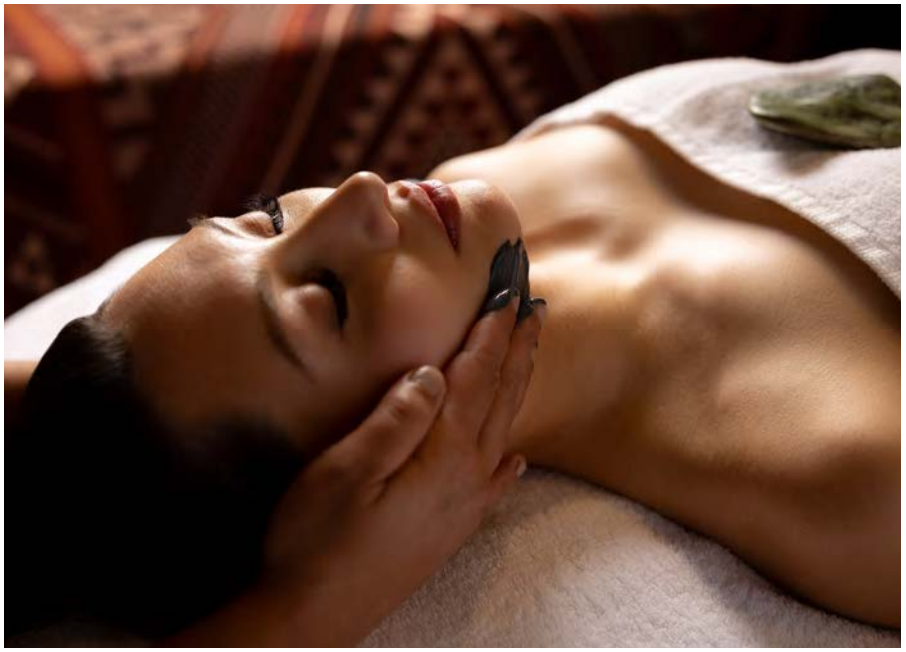
Seven private mineral pools with views looking out to Lake Rotorua are available for two to four people.

PERSONAL HOST, EXCLUSIVITY AND PRIVATE EVENTS

A tailored and private Restorative Journey access for VIP guests and groups up to 150 people.

CAFÉ & RETAIL

Onsite serves locally inspired grazing platters, sparkling wine, Māori produced beverages, Allpress coffee, signature smoothies and herbal tea. A range of quality gifts, skin care and souvenirs can also be purchase.



ADDITIONAL INFORMATION

MAXIMUM CAPACITY	Restorative Journey - up to 16pax per 2-hour session
TYPE	Maori Culture/Spa and Wellness/Geothermal/ Events/F&B
TIME TO ALLOW FOR THE EXPERIENCE	2+ hours
DISABILITY ACCESS/ FACILITIES	YES
WHAT VISITORS SHOULD BRING WITH THEM	Swimwear, toiletries, flip flops, drink bottle for refilling

WAIKITE VALLEY HOT POOLS

CONTACT INFORMATION

CONTACT	Lisa Bowie
ADDRESS	648 Waikite Valley Rd, Waikite Valley, Rotorua 3077
PHONE	+64 7 333 1861
EMAIL	admin@hotpools.co.nz
WEBSITE	www.hotpools.co.nz
FACEBOOK	waikitevalley
INSTAGRAM	@waikitevalleyhotpools
YOUTUBE	waikitevalleythermalpools5033

Waikite Valley Hot Pools is a unique place to go to experience the 'Living Waters' of Waikite Valley, home of the magnificent Te Manaroa Spring, the largest single source of 100% pure boiling water in New Zealand. Every bathing pool is filled daily with fresh geothermal water, ensuring a pure bathing experience. Bring family and friends and enjoy six bathing options or relax in a private spa. To complete your bathing experience, stroll the eco-trail for a face-to-face encounter with the raw geothermal energy that is Te Manaroa!

A campground with powered and non- powered sites is also available.

HOT FAMILY DEAL

General admission for two adults and two children.

PRIVATE POOL

Enjoy the ambience of a private bathing experience. Time limits apply

SPA PLUS

An upgraded private bathing experience, includes complimentary towel hire and bottled spring drinking water. Time limits apply

COUPLES COMBO

A combo for two includes the Spa Plus experience and a snack platter to share. Time limits apply.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	N/A
TYPE	Geothermal Bathing
TIME TO ALLOW FOR THE EXPERIENCE	2- 3 hours. No time limits apply unless stated.
DISABILITY ACCESS/ FACILITIES	Limited
WHAT VISITORS SHOULD BRING WITH THEM	Clothing suitable for bathing

LODGES

BLACK SWAN LAKESIDE BOUTIQUE HOTEL

STAR RATING	★★★★★		
TYPE	Lodge		
NO. OF ROOMS	9	NO. OF BEDS	14 (max 24 guests)
FACILITIES			

- Restaurant on site, small groups welcome
- Available for weddings with exclusive use of the hotel
- Conference and meeting spaces available

Escape to luxury at Black Swan Lakeside Hotel perched on the shores of Lake Rotorua. With panoramic views, eight stylish rooms, a fine-dining restaurant, and a secret grotto with dual spas, Black Swan is the perfect place to immerse yourself in lakeside elegance for a perfect getaway.

Nestled in Kawaha Point, Black Swan offers unparalleled sophistication. Set in Victorian-style gardens, the boutique hotel features gas fireplaces, designer amenities and Tesla charging stations.

Each room offers modern comforts like Wi-Fi, Smart TVs, Nespresso coffee makers, and complimentary breakfast. Explore nearby attractions, then return to savour local cuisine overlooking the lake followed by a walk along the private jetty.

Black Swan is a great place to host events with a versatile meeting space and catering options, or opt for exclusive venue hire.

Immerse yourself in a lakeside luxury retreat at Black Swan Lakeside Hotel – where every moment is a celebration of impeccable comfort and breath-taking scenery.

CONTACT INFORMATION

CONTACT	Victor Hao
ADDRESS	171 Kawaha Point Rd, Rotorua 3010
PHONE	+64 27 315 1755
EMAIL	victor@princesgate.co.nz
WEBSITE	www.blackswanhotel.co.nz
FACEBOOK	BlackSwanLakeside
INSTAGRAM	@blackswanrotorua

HANA LODGE

STAR RATING	★★★★★		
TYPE	Lodge		
NO. OF ROOMS	13	NO. OF BEDS	
FACILITIES			

- SKY Television
- Restaurant open daily
- Stylish lounge bar
- Boardroom for small meetings
- World-class sculptures
- Bamboo forest to explore
- Swimming pool with large deck
- Dual spa pools & private sauna
- Full sized tennis court
- Games room including snooker table

Discover serenity at Hana Lodge, nestled in 15 acres of rolling hills just 15 minutes from the city centre. Unwind in a haven surrounded by nature, offering an idyllic escape for all.

Whether you are here for business or leisure, complimentary Wi-Fi, full-sized tennis court, swimming pool, dual spa pools and sauna facilities are just a few of the many amenities that will make your stay truly exceptional. Go for a wander through the grounds adorned with world-class sculptures, and return to the lodge to savour modern New Zealand cuisine in the restaurant with lake views.

Hana Lodge is perfect for small meetings, weddings, or corporate retreats, and the team can draw from the numerous activities in Rotorua to tailor offsite experiences and lasting memories. Experience boutique lakeside living with chocolates on arrival, adventure activities, and luxurious day spa options.

Book now to enjoy boutique lakeside living, with chocolates on arrival, where every moment is a celebration of nature and relaxation.

CONTACT INFORMATION

CONTACT	Victor Hao
ADDRESS	415 Hamurana Rd, Ngongotahā, Rotorua 3097
PHONE	+64 27 315 1755
EMAIL	victor@princesgate.co.nz
WEBSITE	www.hanalodge.co.nz
FACEBOOK	HanaLodge
INSTAGRAM	@hanalodgenz

KOURA LODGE

STAR RATING	★★★★★		
TYPE	Lodge		
NO. OF ROOMS	8	NO. OF BEDS	10
FACILITIES			

Small groups/meeting rooms

Koura Lodge offers lake-edge boutique bed and breakfast accommodation on Lake Rotorua. Enjoying an unrivalled lakefront location, in a native garden setting, the Lodge is at the centre of it all, and only five minutes' drive to the city centre and even closer to many of Rotorua's world famous attractions and restaurants.

The Lodge offers a variety of accommodation with 10 spacious rooms all with 180 degree views of Lake Rotorua. Rooms are tastefully decorated, with private ensuites, and open out onto hardwood verandas with comfortable outdoor seating. Complimentary locally made bathroom amenities and luxurious robes help to make your stay relaxing and indulgent. Complimentary Wi-Fi will keep you in touch with home.

Wake up to the sound of native bird life, watch the sun rising over the water, enjoy an all-inclusive fresh buffet and cooked breakfast in the lake-edge dining room. Your hosts assure you of individual attention and can assist with activity booking and planning. From the Lodge doorstep, you can kayak, fish, take a floatplane flight or enjoy a relaxing open-air hot tub and sauna.

CONTACT INFORMATION

CONTACT	Simon Zhang
ADDRESS	209 Kawaha Point Rd, Rotorua 3010
PHONE	+64 22 319 6140
EMAIL	stay@kouralodge.co.nz
WEBSITE	www.kouralodge.co.nz
FACEBOOK	KouraLodge
INSTAGRAM	@kouralodge

ON THE POINT - LAKE ROTORUA

STAR RATING	★★★★★		
TYPE	Lodge		
NO. OF ROOMS	11	NO. OF BEDS	Sleeps 30 guests
FACILITIES			

- The Conservatory – 70 guests
- Purpose Built Chapel - 100 guests
- Massage treatment room
- Gymnasium
- Tennis court

On The Point - Lake Rotorua, is one of Rotorua's top luxury retreats. Recently rebranded as an independent accommodation, the property is nestled at the end of Kawaha Point overlooking Lake Rotorua, it is surrounded by sparkling waters and boasts spectacular views out to historic Mokoia Island.

Two and a half hours drive from Auckland and only five minutes from the central city, On The Point - Lake Rotorua is an exquisitely furnished converted 1930s mansion, 100% New Zealand owned and operated.

Accommodation comprises seven spacious, luxuriously furnished suites with stunning views. There are two private lake cottage suites, along with two apartments one of which is the owners' residence, a two story, four-bedroom, three-bathroom apartment. Guests can indulge in a luxurious massage at the on-site massage treatment rooms, play tennis, enjoy a lakeside picnic or feed the petting animals a carrot or two on the meticulously groomed 5 acres of grounds. Work out in the mini gym or simply curl up with a book in front of the open fire. On The Point is renowned for its locally sourced cuisine, and top New Zealand and international wine from the lodge's cellar.

Small groups and full buy outs of the property are welcome. Ideal for corporate incentives.

Breakfast and dinner are available to all guests, and lunch by prior appointment.

CONTACT INFORMATION

CONTACT	Ann Gregor
ADDRESS	214 Kawaha Point Rd, Rotorua 3010
PHONE	+64 7 348 4868
EMAIL	Info@onthepoint.co.nz
WEBSITE	www.onthepoint.co.nz
FACEBOOK	OnThePointLakeRotorua
INSTAGRAM	@onthepoint_lakerotorua

SOLITAIRE LODGE

STAR RATING	★★★★★		
TYPE	Luxury Lodge		
NO. OF ROOMS	9 Suites	NO. OF BEDS	11
FACILITIES			

- Small groups welcome
- Exclusive use options available
- Restaurant and bar on site
- Full board tariff
- Use of Lodge dinghies and kayaks

Solitaire Lodge, one of New Zealand's premiere luxury lodges, enjoys breathtaking views over Lake Tarawera, with lush natural bush and volcanic landscape backdrop.

Styled with comfort in mind, all nine luxurious suites feature panoramic views over Lake Tarawera's still deep waters. Freestanding baths allow views over the lake while soaking. Complimentary mini bar, fruit and snacks are also at hand.

Easy lake access allows exploration of surrounding waters, secluded private bays, a three-hour hike to 65 meter waterfalls and natural thermal hot springs in which to soak and unwind. Embark on an adventurous scenic helicopter flight over the surrounding volcanic landscape and land on an active volcano. Catch a good-sized rainbow trout for dinner, or explore tranquil waters in a kayak or motorised dinghy.

The lodge is also the perfect place to simply relax, indulge and rejuvenate, left in the able hands of your warm, friendly New Zealand hosts.

CONTACT INFORMATION

CONTACT	Wayne Tomlinson
ADDRESS	16 Ronald Rd, Lake Tarawera, Rotorua 3076
PHONE	+64 7 362 8208
EMAIL	solitaire@solitairelodge.co.nz
WEBSITE	www.solitairelodge.co.nz
FACEBOOK	SolitaireLodge
INSTAGRAM	@solitairelodgenz

TREETOPS LODGE & ESTATE

STAR RATING	★★★★★
TYPE	Luxury Lodge
NO. OF ROOMS	1 Lodge Apartment, 8 Villas, 4 Lodge Rooms, 1 Pheasant Cottage
FACILITIES	

- 2,500 acres native forest
- Game reserve
- 70km hiking trails
- Spa and gymnasium
- Golf Course – The Kinloch Club
- Hunting and fishing
- Library and conservatory
- Executive boardroom
- Estate to Plate

Nestled in 2,500 acres of 800-year old native forest, award-winning Treetops Lodge & Estate is a sanctuary and retreat of breath-taking terrain, offering the ultimate in world-class accommodation and adventure, plus outstanding gourmet fare and an inspired wine list.

Located in New Zealand's Māori heartland and the trout-fishing capital of the world, the Lodge's elegant, ecology-inspired architectural style echoes the natural beauty and simplicity of the great outdoors. Treetops also offers seven streams, on-site trout fishing, four lakes and over 70 km of adventure trails plus experiences that include photography safaris, helicopter tours, treks to spectacular waterfalls, and a 4WD experience. The Wilderness Spa and outdoor Jacuzzi hot tubs invite you to share genuinely new experiences to further freshen and brighten your stay.

For golfers, Treetops offers The Kinloch Club, our sister property with the internationally recognised Jack Nicklaus Signature Golf Course at Lake Taupō.

CONTACT INFORMATION

CONTACT	Charmaine Schnetler
ADDRESS	351 Kearoa Rd, RD 1, Horohoro, Rotorua 3077
PHONE	+64 7 333 2066
EMAIL	reservations@treetops.co.nz
WEBSITE	www.treetops.co.nz
FACEBOOK	TreetopsLodgeandEstate
INSTAGRAM	@treetopslodge

GLAMPING

KOKAKO RETREAT

STAR RATING	Silver Qualmark		
TYPE	Glamping		
NO. OF ROOMS	1 (Three pods, one is a bedroom)	NO. OF BEDS	1 with an additional pullout couch
FACILITIES			

Included: Continental breakfast, tea, coffee, milk, fruit and fresh bread provided as part of package. Upon request in advance: Cooked breakfast and/or evening meals; S'mores kit; luxury bathing packages; massages.

Kokako Retreat is a luxurious and unique off-grid glamping escape perched on a hill overlooking lush native forest and farmland.

The retreat's three unique curved huts consist of a lounge, a kitchen-bathroom combo, and a bedroom. They're connected by boardwalks just a few steps apart. Hammocks, beanbag chairs, and a fire pit add to the home-away-from-home feel.

With no neighbours within sight, you can enjoy the outdoor tub with full privacy and stunning sunsets and sunrises.

The native bush to the rear of the retreat is rich with wildlife. You'll hear the rare and beautiful notes of the endangered kōkako. And at night, if you're lucky, the sound of kiwi calling and the sight of the native bats darting through the forest provide thrilling backdrop to your evening.

The neighbouring DOC reserve has walkways to wander, with one of them taking you down to a gorgeous waterfall.

Secluded, private, extraordinary.

CONTACT INFORMATION

CONTACT	Jo Wilson
ADDRESS	851 Kapukapu Rd, Rotorua 3096
PHONE	+64 27 515 5538
EMAIL	Kokakoretreat@gmail.com
WEBSITE	www.canopycamping.co.nz/kokako-retreat
FACEBOOK	KokakoRetreat
INSTAGRAM	@kokako_retreat

PĀMU PUREPOD

STAR RATING	Qualmark 5 Star Gold Sustainable Tourism Business		
TYPE	Boutique Accommodation (Glass Cabin)		
NO. OF ROOMS	1	NO. OF BEDS	1 King Bed
FACILITIES			

- A fabulous shower
- Flushing toilet
- Crisp linen
- Cooking and eating equipment including a gas hob and barbeque
- Tea, coffee and milk
- Assortment of games, local reference books, and a telescope

Pāmu PurePod is an off-grid luxury glass cabin made for two located at the heart of 350 acres of lush farmland just 10-minutes drive from the city centre to the car park and a 10 minute nature walk to the PurePod. It is a truly unforgettable experience, one that immerses guests in nature's embrace whilst ensuring absolute privacy and seclusion.

Complete with glass roof, and three walls all of glass with big wide sliding doors, you get to truly connect with each other and the beautiful natural environment surrounding the PurePod. Switch off and relax amongst what nature has to offer. And, for stargazers, the glass roof and the lack of light pollution ensures on clear nights there are plenty of stars to view.

The experience begins with an exploration guided by our detailed directions to the secure car park, a short nature walk, and then the PurePod is all yours. Sit back and enjoy stunning sunrises, glowing sunsets and wonderful birdsong, all from the comfort of your bed.

Unfiltered, uninterrupted and unforgettable.

CONTACT INFORMATION

CONTACT	Stephanie Hassall & Holly Regnault
ADDRESS	5 Agrodome Rd, 53 Dansey Rd, or 456 St Asaph St, Christchurch (HQ)
PHONE	+64 21 630 160 or +64 21 323 658
EMAIL	stephanie.hassall@purepods.com or holly.regnault@purepods.com
WEBSITE	www.purepods.com/location/pamu
FACEBOOK	PurePods
INSTAGRAM	@purepods
YOUTUBE	PurePodsNZ

BED AND BREAKFAST

PARKSIDE BOUTIQUE LODGE

STAR RATING			
TYPE	Bed and Breakfast		
NO. OF ROOMS	3 soon to be 4	NO. OF BEDS	4
FACILITIES			

- Continental Breakfast
- Small shared dining lounge

Nestled in rolling parklands dotted with native bush and a stunning backdrop of Mount Ngongotaha,

Parkside Boutique Lodge is a serene oasis, a bespoke accommodation with an ambiance of comfort, luxury and tranquility.

Just ten minutes from bustling Rotorua City and right in the centre of world class thermal and adventure attractions, guests can truly relax in the country with native birds and farm animals roaming the hillsides.

A delicious continental breakfast is served each morning, and guests can unwind in the guest lounge or, during the summer months, take a dip in the solar-heated saltwater pool. The lodge features two Super King rooms, one Twin room, and one Queen room, each with its own ensuite and patio area. The rooms are thoughtfully themed around Rotorua's natural environment, providing a unique and relaxing experience for every guest.

CONTACT INFORMATION

CONTACT	Jenny McQueen
ADDRESS	15 Pioneer Road, Ngongotahā, Rotorua
PHONE	+64 27 390 6414
EMAIL	info@parksideboutiquelodge.com
WEBSITE	parksideboutiquelodge.com
FACEBOOK	Parkside Boutique Lodge
INSTAGRAM	@parksideboutiquelodge

ROBERTSON HOUSE

STAR RATING	★★★		
TYPE	Historic B & B		
NO. OF ROOMS	4	NO. OF BEDS	4
FACILITIES			

Continental breakfast, Tea,coffee making facilities in dining room

One of the oldest homes in Rotorua, Robertson House is a Heritage listed villa steeped in local history. Dave and Dee invite you to their newly renovated Bed & Breakfast.

Just a short walk away from Rotorua town centre, Robertson House is the ideal place to relax after long days exploring the sights and smells of Rotorua.

CONTACT INFORMATION

CONTACT	Dave and Dee Chitty
ADDRESS	70 Pererika St, Victoria, Rotorua 3010
PHONE	+64 27 412 5733 or +64 7 219 5324
EMAIL	Robertson.house.nz@gmail.com
WEBSITE	Robertsonhouse.co.nz
FACEBOOK	robertsonhouseproject
INSTAGRAM	@therobertsonhouseproject

ROTORUA VIEWS B&B/APARTMENT

STAR RATING	N/A		
TYPE	B&B/self-contained Apartment		
NO. OF ROOMS	2 x B&B rooms; 1 x 2-bedroom self-contained Apartment	NO. OF BEDS	2 x B&B beds; 3 or 4 Apartment beds (1 x queen, 1 x king OR 2 x singles, 1 x sofa bed)
FACILITIES			

Two bikes to use free of charge; free off-street parking; free WiFi throughout; continental and cooked breakfast for B&B guests

We offer stylishly-appointed accommodation and warm hospitality, a short drive to the centre of Rotorua and all the major sights.

There are two spacious ensuited bedrooms upstairs (accessible by lift or stairs), one with a queen bed (Matipo) and the other with a king (Pukehangi). Both have a balcony, heating/air-conditioning, a fridge, tea/coffee making facilities and smart TVs. Continental and/or cooked breakfasts are served in the guest dining/lounge area between 8 and 9am.

The self-catering apartment is downstairs and has its own entrance. It has two double bedrooms with flexible sleeping arrangements, a living area/kitchenette with sofa bed, and bathroom/laundry. The apartment can sleep up to 5 people and children are welcome. The kitchenette is well equipped and basic condiments are also supplied. Note breakfast is not supplied.

There is access to Netflix in B&B rooms and the apartment.

Mountain bike enthusiasts? We provide safe storage and a workshop with a bike stand and some tools. We are 5-minutes' drive to the Redwoods/Whakarewarewa Forest mountain bike trails.

CONTACT INFORMATION

CONTACT	Annie Thode
ADDRESS	2 Linden Pl, Matipo Heights, Rotorua 3015
PHONE	+64 7 350 1297 or +64 21 212 2108 or +64 27 448 1021
EMAIL	info@rotoruaviews.co.nz
WEBSITE	www.rotoruaviews.co.nz
FACEBOOK	RotoruaViews

HOTELS

COPTHORNE HOTEL ROTORUA

STAR RATING	★★★★		
TYPE	Hotel		
NO. OF ROOMS	58	NO. OF BEDS	115
FACILITIES			

- Five meeting rooms
- Lounge bar
- Breakfast service only unless a large group books and requires dinner
- Private functions
- Pool/spa
- Public bar

Copthorne Hotel Rotorua is situated in a region that offers unique geothermal wonders and the prospect of an exhilarating holiday. When looking for a Rotorua, New Zealand hotel, visitors need look no further than this stylish and contemporary accommodation option.

The Copthorne Hotel Rotorua provides a fantastic location for business and leisure travellers alike.

The hotel boasts 57 Superior guest rooms and one mini suite and no fewer than five conference rooms, so you can count on state-of-the-art facilities and friendly service for which New Zealand is renowned.

CONTACT INFORMATION

CONTACT	Blair Chalmers
ADDRESS	328-348 Fenton St, Glenholm, Rotorua 3010
PHONE	+64 7 349 8613
EMAIL	blair.chalmers@millenniumhotels.co.nz
WEBSITE	www.millenniumhotels.com/en/rotorua/copthorne-hotel-rotorua/
FACEBOOK	CopthorneRotorua
INSTAGRAM	@millenniumhotelsnz

DISTINCTION ROTORUA HOTEL & CONFERENCE CENTRE

STAR RATING	★★★★		
TYPE	Hotel		
NO. OF ROOMS	133 rooms	NO. OF BEDS	255 beds
FACILITIES			

- 3 restaurants and 1 bar on-site
- Conference facilities
- Outdoor heated swimming pool
- Private grotto spas
- Jacuzzi
- Mountain bike facilities

Your home of adventure located adjacent to the Whakarewarewa Forest, offering world class mountain biking trails. With a beautiful garden setting, the affordable Distinction Rotorua is the perfect place to relax after enjoying the wealth of Rotorua attractions and activities.

Located minutes from the city centre the 100% NZ owned & operated hotel presents a range of 4-star accommodation including refurbished, air-conditioned deluxe rooms, the more spacious suite accommodation, featuring smart TVs with SKY channels in both bedroom & living areas. Families can be accommodated in a superior family room or interconnecting rooms.

Guests can enjoy complimentary use of the heated outdoor swimming pool, private grotto spas and mountain bike facilities including a wash down facility as well as a purpose built, individual locker bike storage unit, FREE unlimited WiFi & complimentary guest car parking.

Three restaurants and cafes each offer delicious dining options. The hotel D Bar is a warm and inviting place to have a few drinks and relax with friends or family.

Also offering the largest hotel-based conference centre in Rotorua.

CONTACT INFORMATION

CONTACT	Alex Mabagos
ADDRESS	390 Fenton St, Rotorua 3010
PHONE	+64 7 349 5200
EMAIL	reservations@distinctionrotorua.co.nz
WEBSITE	www.distinctionhotelsrotorua.co.nz
FACEBOOK	distinctionhotelrotorua
INSTAGRAM	@distinctionhotelsgroup
YOUTUBE	DistinctionhotelsNz

IBIS ROTORUA

STAR RATING	★★★		
TYPE	Hotel		
NO. OF ROOMS	145	NO. OF BEDS	211
FACILITIES			

I-Restaurant is committed to serving high quality, low priced meals with friendly efficient service.

Just a short stroll from the shores of beautiful Lake Rotorua, ibis Rotorua is a fantastic accommodation option for guests seeking affordable comfort in the heart of New Zealand's geothermal resort town, and just 15-minutes from the airport. Conveniently positioned within the heart of Rotorua.

CONTACT INFORMATION

CONTACT	Vanessa Price
ADDRESS	Lake End, Rangiuru St, Rotorua 3010
PHONE	+64 7 346 3999
EMAIL	H1874-sb1@accor.com
WEBSITE	www.accorhotels.com
FACEBOOK	NovotelRotoruaLakeside
INSTAGRAM	@novotel.rotorua.lakeside

JETPARK HOTEL ROTORUA

STAR RATING	★★★★		
TYPE	Hotel		
NO. OF ROOMS	63	NO. OF BEDS	115
FACILITIES			

- Small groups welcome
- Small meeting facilities
- Café on site
- Swimming pool and spa

Explore Rotorua in a different way by staying at JetPark Hotel Rotorua. Ideally located a short walk to Rotorua downtown, enjoy 4-star hotel accommodation. The 63 rooms are bright, modern spaces. The inspiration for the rooms comes from the blue of the lakes and springs of Rotorua, the airy feel from the forest, and the warm tones from the Redwoods. From Standard rooms through to the Apartment and Pet Friendly rooms we have a variety of room types to choose from that suit every type of traveller.

CONTACT INFORMATION

CONTACT	Inus Rademeyer
ADDRESS	237 Fenton St, Rotorua 3010
PHONE	0800 538 466
EMAIL	reservations@jetpark.co.nz
WEBSITE	www.jetparkrotorua.co.nz
FACEBOOK	jetparkhotel
INSTAGRAM	@jetparkhotels
YOUTUBE	jetparkhotels

MILLENNIUM HOTEL ROTORUA

STAR RATING	★★★★		
TYPE	Hotel		
NO. OF ROOMS	227	NO. OF BEDS	359 (132 Twin rooms with 2 queen beds and 95 Double rooms with 1 king bed)
FACILITIES			

- Seven conference rooms which can cater for up to 350 pax
- Club lounge facilities
- Day spa
- Gym
- Two hot tubs
- 15m heated swimming pool
- Restaurants and bars

Ideally nestled between the picturesque Government Gardens and mystical Lake Rotorua, Millennium Hotel Rotorua is just a brief stroll from the city centre and bustling Eat Streat where you'll find some of the city's best restaurants and bars.

Whether you're enjoying the stunning view of the steaming, geothermal lake from your balcony room, being hosted in our executive club lounge, or enjoying a relaxing soak in your private spa in one of the Deluxe rooms, Millennium Hotel has something to offer every type of traveller. Start your day working out at our gymnasium or soak in our thermally-heated pools before treating yourself to one of the many relaxing and rejuvenating treatments, carried out by trained, professional beauty therapists, in our onsite spa. If you choose to dine in, our restaurants and lounge bar will serve up an array of enticing New Zealand flavours in a warm and relaxed atmosphere. We embody the spirit of manaakitanga (hospitality) and promise an experience that represents the rich culture and history of Rotorua.

CONTACT INFORMATION

CONTACT	Pipiana Whiston
ADDRESS	1270 Hinemaru St, Rotorua 3010
PHONE	+64 7 347 1234
EMAIL	millennium.rotorua@millenniumhotels.co.nz
WEBSITE	www.millenniumhotels.com/en/rotorua/millennium-hotel-rotorua
FACEBOOK	MillenniumRotorua
INSTAGRAM	@millenniumhotelrotorua

NOVOTEL ROTORUA LAKESIDE

STAR RATING	★★★★½		
TYPE	Hotel		
NO. OF ROOMS	199	NO. OF BEDS	313
FACILITIES			

- 11 Conference and meeting rooms
- Maximum seat capacity 350
- Meeting@Novotel, making your meetings a success. Whatever type of meeting you are organizing, you can optimize the chances of its success by benefiting from the Novotel network

Check in to 4.5-star comfort with the lake at your doorstep at Novotel Rotorua Lakeside Hotel. Rejuvenate in the spa's natural geothermal mineral pools and experience a delicious dinner in our Atlas Restaurant. Then retire to your room - a calm haven with earthy colours, wood furniture and picture windows - and soak in the spectacular scenery at Novotel.

CONTACT INFORMATION

CONTACT	Vanessa Price
ADDRESS	Lake End, Tutanekai St, Rotorua 3010
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EMAIL	H1874-sb1@accor.com
WEBSITE	www.accorhotels.com
FACEBOOK	NovotelRotoruaLakeside
INSTAGRAM	@novotel.rotorua.lakeside

PRINCE'S GATE HOTEL

STAR RATING	★★★★☆		
TYPE	Hotel		
NO. OF ROOMS	51	NO. OF BEDS	70
FACILITIES			

- Bar and restaurant on site
- Three conference rooms
- Small groups welcome
- Heated outdoor pools, private pool and sauna

This 1897 heritage hotel is beautifully preserved and provides modern guest amenities while retaining its original charm and characteristics.

With a range of individually styled rooms, thermally heated relaxation pools, sauna, and Duke's Restaurant & Bar onsite, your stay at Prince's Gate Hotel will be one to remember. Situated at the entrance of the Government Gardens, the hotel is just walking distance to the city centre, lakefront, Eat Streat, and thermal pools, making it the ideal accommodation for any occasion.

The hotel has over 50 beautifully appointed, high-quality rooms in a variety of configurations including "the Duchess" honeymoon suite. Each room features complimentary Wi-Fi and is distinctive with its signature charm, expressed through individual classic style.

Relax and unwind surrounded by historic architectural beauty with the hotel's renowned High Tea selections, enjoy local wine, or try a signature dish from the a la carte menu. Duke's serves breakfast, lunch, and dinner daily with group bookings welcome. On request, private dining rooms can be exclusively hired.

The Prince's Gate Hotel has a long and fascinating history and is still a prominent showpiece in New Zealand's tourism capital, Rotorua.

CONTACT INFORMATION

CONTACT	Victor Hao
ADDRESS	1057 Arawa St, Rotorua 3010
PHONE	+64 7 348 1179
EMAIL	info@princesgate.co.nz
WEBSITE	www.princesgate.co.nz
FACEBOOK	princesgateofficial
INSTAGRAM	@princesgatehotel

PULLMAN ROTORUA

STAR RATING	★★★★★		
TYPE	Hotel		
NO. OF ROOMS	130	NO. OF BEDS	160
FACILITIES			

- Small and large groups welcome
- Six dynamic meeting rooms with hyper-connectivity
- Barrel & Co. Bar and Grill
- Sizzling Pit BBQ Terrace
- Car park

Situated in the heart of the city and moments away from the lakefront, Pullman Rotorua is the city's only 5-star hotel and the perfect base to explore the region's geothermal paradise for families, adventurers business travellers and conference delegates.

A Pullman stay is an entire experience with 130 luxurious rooms and suites, energising gym, day spa, vibrant dining and a chic bar. Conferencing by Pullman offers 6 dynamic meeting rooms with hyper-connectivity.

Pullman is surrounded by surreal scenery and iconic attractions. Discover shooting geysers, bubbling mud, natural hot springs and magical forests. Te Pā Tū's meeting place and, Polynesian Spa are just 1km away.

CONTACT INFORMATION

CONTACT	Kath Cross
ADDRESS	1135 Arawa St, Rotorua 3010
PHONE	+64 7 343 9750
EMAIL	kath.cross@accor.com
WEBSITE	www.pullmanrotorua.com
FACEBOOK	PullmanRotorua
INSTAGRAM	@pullman.rotorua

QUEST ROTORUA CENTRAL

STAR RATING	★★★★		
TYPE	Hotel		
NO. OF ROOMS	35	NO. OF BEDS	35 (Rollaway single beds can be added to some one-bedroom apartments on request.)
FACILITIES			

- Small groups welcome
- All apartments have kitchen and laundry facilities

Discover Quest Rotorua Central, located in the heart of Rotorua's CBD. Our apartment-style accommodation is ideally located within a short walk to restaurants, the scenic lakefront, the hospital, the nearby Events Centre (conferences and events) and The Sir Howard Morrison Performing Arts Centre ad a cultural flair within easy reach.

Catering to both the corporate and leisure traveller, each Studio or One-Bedroom Apartment features:

Apartment Features:
- Comfortable living and dining space
- Fully equipped kitchens and laundries
- Double glazed
- Free Wi-Fi
- 43 inch televisions featuring nearly 200 movies on demand

Property Features:
- Building security features include: CCTV cameras and proximity lock access
- 24 hour onsite management
- Convenient location – short walk to restaurants, lakefront, hospital and convention centre.

CONTACT INFORMATION

CONTACT	Karen Tasker
ADDRESS	1192 Hinemoa St, Rotorua 3010
PHONE	+64 7 929 9808
EMAIL	host@questrotoruacentral.co.nz
WEBSITE	www.questapartments.co.nz/properties/north-island/rotorua
FACEBOOK	questrotoruacentral
INSTAGRAM	@questrotoruacentral

REGENT OF ROTORUA

STAR RATING	★★★★½		
TYPE	Boutique Hotel		
NO. OF ROOMS	47	NO. OF BEDS	-
FACILITIES			

- Central boutique hotel with superior rooms, boutique suites, 2-bedroom suites and a 3-bedroom apartment
- Conference/meeting room
- FIT, business travellers, families and small groups welcome
- Award-winning restaurant, The Regent Room
- Indoor mineral pool
- Outdoor heated pool
- Mountain bike storage and wash area
- Complimentary car parking and Wi-Fi
- Accessible rooms available

Chic and stylish urban accommodation is the order of the day at Regent of Rotorua, the city's favourite boutique hotel offering luxury accommodation with a touch of glamour in the heart of the city. Each suite and room is elegantly designed and features dramatic contemporary décor without sacrificing comfort or functionality.

Regent of Rotorua Regent offers 47 rooms, 12 of which are brand new and opened in February 2024. The wide range of rooms include cutie rooms with double beds, perfect for individual travellers, or couples. Spacious two-bedroom executive suites with king beds are also available, and the three-bedroom family suite features its own private outdoor seating area.

All rooms feature designer furniture, luxury linens, Citta Design bathrobes, cruelty-free amenities, complimentary Wi-Fi, iPod docking stations, and monsoon showers. All suites also feature soaker baths.

Onsite you'll find a heated outdoor swimming pool, private thermal mineral pool, complimentary off-street car parking.

The Regent Room is a multi-award-winning restaurant and bar open for breakfast, lunch, snacks and dinner, with superb degustation and a la carte menus seven days a week. The increasingly popular plant-based cuisine features on the menu. Poolside dining is also available.

REGENT OF ROTORUA CONTINUED

CONTACT INFORMATION

CONTACT	Georgina Torrington
ADDRESS	1191 Pukaki St, Rotorua 3010
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EMAIL	georgina@brookserene.com
WEBSITE	www.regentrotorua.co.nz
FACEBOOK	RegentofRotorua
INSTAGRAM	@regentofrotorua
YOUTUBE	regentofrotoruaboutiquehotel

RYDGES ROTORUA

STAR RATING	★★★★+		
TYPE	Hotel		
NO. OF ROOMS	203	NO. OF BEDS	368
FACILITIES			

- Two lobbies, one suitable for private group
- SIx conference rooms catering for 2 people up to 500
- Famous Chapmans buffet restaurant on site
- Geothermally heated pool for year-round outdoor swimming
- On-site gymnasium
- Mountain bike storage and cleaning
- On-site free parking
- Free Wi-Fi throughout building
- Kids stay and eat free

Located on the edge of the Redwood Forest and uniquely overlooking the famous Whakarewarewa Geothermal Reserve, Rydges Rotorua (formerly Holiday Inn Rotorua) is a perfect base to truly explore this beautiful part of New Zealand. We have 203 rooms, a pillow menu and what you need to make you feel comfortable and have a great night sleep. But that's not all... with purpose built mountain bike and adventure equipment washing facilities, a year-round geothermally heated swimming pool plus two hot pools, a Play Zone for the kids, families and thrill seekers will feel relaxed and welcomed at this family-friendly Rotorua hotel. Rydges Rotorua has completed a multi million dollar refurbishment of 40 guest rooms in 2022 and then a further 75 rooms in 2023. Rydges Rotorua is 100% NZ Owned and committed to Rotorua's community.

CONTACT INFORMATION

CONTACT	Kent Breeze
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WEBSITE	www.rydges.com/accommodation/new-zealand/rotorua/
FACEBOOK	RydgesRotoruaHotel
INSTAGRAM	@rydgesrotorua

SUDIMA LAKE ROTORUA

STAR RATING	★★★★		
TYPE	Hotel		
NO. OF ROOMS	222	NO. OF BEDS	440
FACILITIES			

- FIT, groups and families welcome
- Restaurant and bar
- Geothermally heated pool
- Free parking
- Bike wash and storage facilities
- Free unlimited Wi-Fi
- Wheelchair friendly

Sudima Lake Rotorua sits on the shore of mystical Lake Rotorua with views across the water and is just a short stroll from the vibrant town centre, Polynesian Spa and Rotorua's main conference and events centre. This well-appointed home-away-from-home has all the facilities and features you'd expect from a 4-star hotel, as well as a few that set it apart including a geo-thermally heated swimming pool and optional Māori cultural performance and hāngī buffet dinner.

We are well equipped to meet your needs with an array of convenient facilities and services to help make your stay relaxed and enjoyable. The hotel features well-appointed rooms, restaurant, bar, geo-thermally heated pool and 6 meeting / conference rooms for up to 400 people.

With its relaxed, comfortable fit-out, Sudima Lake Rotorua represents 4-star style, comfort and great value. It is the perfect location to stay when in Rotorua for leisure and exploring the world-renowned wonders of Rotorua for leisure, for a conference or event.

CONTACT INFORMATION

CONTACT	James Niu
ADDRESS	1000 Eruera St, Rotorua 3010
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FACEBOOK	SudimaHotelsNZ
INSTAGRAM	@sudimahotels

MOTELS, BACKPACKERS & HOLIDAY PARKS

ARISTA OF ROTORUA

STAR RATING	★★★★☆		
TYPE	Motel		
NO. OF ROOMS	16	NO. OF BEDS	57
FACILITIES			

Arista of Rotorua is a small, locally owned and operated motel with a team dedicated to looking after you. Over the years, Arista has been voted in the top 24 Small Hotels in New Zealand on Tripadvisor.

Enjoy massive rooms at Arista, ranging from 62m² to a three-bedroom Executive Apartment with 150m² of space. Thermal heating and air conditioners in all rooms keep you comfortable all year. All rooms except the three-room Executive Apartment have a private hot tub. All beds are triple sheeted for hygiene.

For your entertainment, the latest IPTV solution is at your fingertips, so you'll be able to chrome cast content from your phone or device securely.

CONTACT INFORMATION

CONTACT	Morgen Waghorne
ADDRESS	296 Fenton St, Rotorua 3010
PHONE	+64 7 349 0300
EMAIL	stay@aristaofrotorua
WEBSITE	www.aristaofrotorua.co.nz
FACEBOOK	AristaOfRotorua
INSTAGRAM	@aristaofrotorua

AURA ACCOMMODATION

STAR RATING	★★★★☆		
TYPE	Motel		
NO. OF ROOMS	23 Units	NO. OF BEDS	63
FACILITIES			

- Centrally located in the heart of Rotorua
- Heated outdoor pool (resurfaced 2019), and private mineral pools
- Air conditioning in all units | Solar Energy System installed
- BBQ and thermal steam box cooking facilities
- Kitchenette and off street parking for each unit
- Focus on fun, friendly and personalised Kiwi hospitality
- Top Rotorua accommodation on Trip Advisor
- Free Wi-Fi + Netflix access
- Self-check-in
- Free bike storage

Aura is just that little bit special. Take a couple of kiwi schoolmates and a belief that accommodation can be so much more than providing a clean room and good service. The place is just as much about that journey as it is about the relaxed and personalized kiwi hospitality, the fun fit out, environmental initiatives and the opportunity to connect guests with all the best of the local region and culture.

The geothermally heated outdoor pool and two private mineral pools always prove to be a hit at the end of a day's exploring. The BBQ area is the perfect spot for socialising, and the geothermal steam box adds a uniquely Rotorua cooking experience.

Located in the central city, just one block from the lakefront, Government Gardens, Museum and the famous 'Eat Streat', Aura is perfect spot to explore all the central city attractions, and fantastic markets on offer by foot. Offering a range of spacious units with kitchenette, Sky TV, Netflix and off-street parking directly outside each unit this is the perfect spot for Free and Independent Travelers.

CONTACT INFORMATION

CONTACT	Ellen Tyrrell
ADDRESS	1078 Whakaue St, Rotorua, 3010
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WEBSITE	www.aurarotorua.co.nz
FACEBOOK	aurarotorua
INSTAGRAM	@aurarotorua

CAPRI ON FENTON STREET

STAR RATING	★★★★☆		
TYPE	Motel		
NO. OF ROOMS	17	NO. OF BEDS	36
FACILITIES			

Capri on Fenton is a locally owned and operated, with a team dedicated to looking after you.

All of 17 units are located on the ground-floor, are self-contained, thermally heated, and have free parking at your door.

Units include studios and 1- and 2-bedroom apartments, all with super king beds, Sky TV, plunger coffee, guest toiletries, fully air conditioned, and have a large self-fill, private spa pool for your enjoyment. You'll have access to BBQ facilities and a guest laundry. All units are serviced daily.

Capri is located close to the city centre and geothermal attractions; supermarkets and restaurants are within walking distance. Capri is less than five minutes' drive to the Whakarewarewa and Te Puia geothermal areas, and a five-minute drive to Whakarewarewa Forest (aka Redwoods Forest) and mountain biking tracks. The tour desk can arrange local activities, including mountain biking, river rafting adventures, helicopter flights and more.

CONTACT INFORMATION

CONTACT	Morgen Waghorne
ADDRESS	290 Fenton St, Rotorua 3010
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EMAIL	stay@caprionfenton.co.nz
WEBSITE	www.caprionfenton.co.nz
FACEBOOK	CapriOnFenton
INSTAGRAM	@caprifentonmotel

HAKA HOUSE

STAR RATING			
TYPE	Hostel		
NO. OF ROOMS	62	NO. OF BEDS	218
FACILITIES			

- Dormitories and private rooms with comfortable bedding and storage options
- Communal spaces: 3x fully equipped communal kitchens, dining area, lounge with pool, foosball tables, and outdoor area with BBQ
- Catch a movie in our screening room
- Parking
- Wheelchair accessible
- Heating in rooms
- Laundry facility
- Recycling stations
- 24-hour guest access

Make Haka House Rotorua your home away from home in the heart of New Zealand's mountain biking capital, surrounded by natural wonders, and immersed in rich Māori cultural heritage – everything that makes Rotorua truly unforgettable.

Across the street from Haka House is Kuirau Park, a free-to-access geothermal park with a great playground and Saturday Farmers Market. Not far from the accommodation are Whakarewarewa Forest and multiple lakes perfect for nature lovers and mountain bikers.

Haka House caters to solo travellers, couples, families and groups with various preferences and budgets. Accommodation options include dormitories and private rooms. A variety of communal spaces encourage socialising, including a dining and living area, movie room and outdoor BBQ area. Artwork by local artists and modern, colourful décor create a bright, inviting second home.

Comfy rooms, top-notch amenities, a friendly atmosphere and endless opportunities for adventure make Haka House the ideal base for your Rotorua trip. The team looks forward to sharing local insights and showing you all the amazing things this region has to offer.

CONTACT INFORMATION

CONTACT	Nadine Hartl
ADDRESS	1278 Haupapa St, Rotorua 3010
PHONE	+64 24 167 6238
EMAIL	NadineHartl@hakahouse.com
WEBSITE	www.hakahouse.com/rotorua
FACEBOOK	hakahouse
INSTAGRAM	@haka_househostels

ROCK SOLID BACKPACKER AND GROUP ACCOMMODATION

STAR RATING	★★★★★		
TYPE	Hostel		
NO. OF ROOMS	33	NO. OF BEDS	144
FACILITIES			

Ensuite rooms, standard rooms, dormitories, and a premium group wing specially designed for groups; communal kitchen and lounge; laundry. Groups of all sizes welcomed.

Rock Solid Backpackers and Group Accommodation is a Qualmark Silver inner-city hostel that can accommodate large groups, families and couples.

Situate yourself in the centre of town and just a few steps from Tutanekai Street which is packed with shops, cafés, the weekly Thursday Night Market (weather permitting), and the all-weather Eat Streat dining precinct with bars and restaurants.

Rock Solid offers dorms, female-only dorms, and private rooms with shared or ensuite bathrooms –something to suit every traveller at this 4-star-rated backpacker.

Between activities and sightseeing, Rock Solid is a great place to relax and unwind. Enjoy weekly movie nights at Rock Solid, or head downstairs to Basement Cinema to see the current blockbusters and indie films.

Watch the indoor climbing action at The Wall found on the floor below, or head down to give it a go.

Book direct to save and if you are a member of The Backpacker Group get 20% off.

There are so many reasons to choose Rock Solid as your favourite budget accommodation in Rotorua.

CONTACT INFORMATION

CONTACT	Belinda Hargreaves
ADDRESS	1140 Hinemoa St, Rotorua 3010
PHONE	+64 27 463 7939
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WEBSITE	www.rocksolidrotorua.co.nz
FACEBOOK	rocksolidnz
INSTAGRAM	@rocksolidrotorua

SILVER FERN ROTORUA SUITES & SPA

STAR RATING	★★★★★		
TYPE	Motel		
NO. OF ROOMS	27	NO. OF BEDS	48
FACILITIES			

- Private Spa Pools
- Spa Studio for massage & facial treatments
- High Speed WIFI
- SkyTVDVD Players and movie library
- Nespresso coffee machines
- Free off street parking
- Bike storage
- Courtesy bicycles
- Guest laundry
- Late check out

Located in the heart of Rotorua and close to all the leading attractions and local sights, the Silver Fern Rotorua Suites & Spa offers relaxed, friendly service and comfortable, clean, well-appointed suites to make your stay enjoyable.

With a luxurious spa facility for massages and facials, spacious suites all (except the three bedroom) with private in-room spas, the Silver Fern Rotorua Suites & Spa is the perfect place unwind and re-charge while taking in all that Rotorua has to offer.

CONTACT INFORMATION

CONTACT	Josephine & Clinton Lovell
ADDRESS	326 Fenton St, Rotorua 3010
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EMAIL	stay@silverfernrotorua.co.nz
WEBSITE	www.silverfernrotorua.co.nz
FACEBOOK	SilverFernRotorua
INSTAGRAM	@silverfernrotorua

SPORT OF KINGS MOTEL

STAR RATING	★★★★½		
TYPE	Motel		
NO. OF ROOMS	16	NO. OF BEDS	52
FACILITIES			

- Swimming Pool
- Spa Pool
- BBQ
- Laundry Facilities
- Bike Washing Area

Situated just off the main street, away from busy traffic noise, Sport of Kings is a home away from home.

Our 16 ground floor rooms range from two bedroom apartments that sleep 6 to one bedroom spa apartments where you can relax in your own private indoor spa pool day and night. Our studio units sleep two or three and are perfect for those wanting a quiet comfortable room at a great price!

All of our rooms have kitchens or kitchenettes, individually controlled thermal heating and much more. Free unlimited filtered water is available in every room. All rooms are serviced daily.

We have two public spa pools and a heated outdoor swimming pool for your use during your stay all year round, along with a BBQ and BBQ table poolside which you are welcome to use. And to entertain young children, we have a small playground.

Centrally located close to Rotorua CBD, thermal valleys, Maori hangi and concert events, world renowned mountain bike tracks, pristine trout fishing lakes, you have everything at your fingertips.

CONTACT INFORMATION

CONTACT	Tristen
ADDRESS	6 Peace Street, Fenton Park, Rotorua
PHONE	07 348 2135
EMAIL	relax@sportofkingsmotel.co.nz
WEBSITE	www.sportofkingsmotel.co.nz
FACEBOOK	Sport of Kings Motel
INSTAGRAM	@sportofkingsmotel

TASMAN HOLIDAY PARKS ROTORUA

STAR RATING			
TYPE	Motel, Holiday Park		
NO. OF ROOMS	17	NO. OF BEDS	62
	79 powered/nonpowered sites		
FACILITIES			

Heated pool, thermal pool, TV room, kids room, dining area – an indoor-outdoor, communal kitchen, communal toilet-showers (for the camping sites), BBQs, playground, jumping pillow.

Experience the perfect "home away from home" to unwind and recharge. Choose from our selection of modern and stylish self-contained motel rooms, cosy cabins or, for more affordable accommodation in Rotorua, we've got you covered with our budget-friendly camping sites.

Our self-contained Motel Rooms offer utmost comfort with included amenities such as a kitchenette, bathroom, air conditioning, TV, and DVD player. Choose from one-bedroom, studio, or poolside rooms, perfect for accommodating up to four people, while our two-bedroom option comfortably sleeps six.

Our budget-friendly one-bedroom cabins feature a queen bed and two sets of single beds. You'll find all the essentials like a toaster, kettle, mini fridge, dining table, linen, and towels, and guests have access to the communal ablution facilities, kitchens, and lounges.

Whether you're travelling solo, with friends or family, our grass non-powered or powered sites cater to small or large tents, caravans, campervans, and motorhomes. Enjoy fresh water, communal amenities, and access to fully equipped kitchens and comfortable lounges.

CONTACT INFORMATION

CONTACT	Kat Samuel
ADDRESS	1495 Pukuatua St, Rotorua 3010
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EMAIL	rotorua.manager@tasmanholidayparks.com
WEBSITE	Tasmanholidayparks.com/rotorua

U HOTEL: URBAN LOUNGE SLEEPERY

STAR RATING	★★★☆☆		
TYPE	Hotel/Hostel		
NO. OF ROOMS	32	NO. OF BEDS	58
FACILITIES			

Small groups welcome, co-working spaces, communal kitchen, swimming pool, bike storage, family rooms

Situated in Rotorua's city centre with 32 rooms, Urban Lounge Sleepery features room types that suit a wide range of travellers, perfect for families and groups who are visiting on business or leisure.

The Sleepery features co-working and co-living spaces that create a sense of belonging. Most rooms feature balconies and ensuite bathrooms, and all rooms feature the latest in-room entertainment IPTV Solution that allows you to cast content from your mobile phone to the TV securely.

Superfast fibre Wi-Fi is another highlight, as individual Wi-Fi access points in each room allow you to download and upload to your heart's content at some seriously high internet speeds. The thermally heated outdoor pool is the perfect spot to unwind.

CONTACT INFORMATION

CONTACT	Suresh Subramaniam
ADDRESS	1286 Arawa St, Rotorua 3010
PHONE	+64 7 348 8636
EMAIL	uls3010@uhotelgroup.com
WEBSITE	www.uhotelgroup.com/urban-lounge
FACEBOOK	uhotelgroup
INSTAGRAM	@uhotlegroupnz

TOUR AND TRANSPORT OPERATORS

ELITE ADVENTURES

CONTACT INFORMATION

CONTACT	Trent Neilsen
ADDRESS	43A Holland St, Rotorua 3010
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WEBSITE	www.eliteadventures.co.nz
FACEBOOK	EliteAdventures2000

See it all on the ultimate geothermal and volcanic Rotorua Tour. Learn about our huge, colourful hot springs, erupting geysers and active boiling mud pools, spectacular volcanoes and lush native forest. Elite Adventures offer these small group tours of no more than 15 people.

INDIVIDUAL TOUR DESCRIPTIONS

- Eco-thermal Morning Tour
- Cultural Eco Tour Full Day
- Eco-Thermal Full day
- Elite-Cultural Afternoon Tour
- The Tribal Footprints Tour
- Exclusive and Private Tours in Rotorua

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	15 pax
TYPE	Tour/guided tour/geothermal/culture
TIME TO ALLOW FOR THE EXPERIENCE	Eco Thermal Morning Tour: Half day (4 hours) Cultural Eco Tour: Full Day (8 hours) Eco Thermal Full Day: Full Day (8 hours) Elite-Cultural Afternoon Tour: Half day (3 hours) Tribal Footprints Tour: Half day (4hours)
DISABILITY ACCESS/ FACILITIES	No
WHAT VISITORS SHOULD BRING WITH THEM	Comfortable shoes, water bottles and jackets to suit the weather outside. Sunscreen.

TOHU EXPERIENCES

CONTACT INFORMATION

CONTACT	Adrian Ashmore
ADDRESS	Te Puia, Hemo Rd, Rotorua 3010
PHONE	+64 7 348 4290
EMAIL	adrian@hetohu.com
WEBSITE	www.multidayadventures.co.nz
FACEBOOK	MDAExperiences
INSTAGRAM	@mdaexperiences

Multi-Day Adventures' exclusive tours give clients a chance to experience the stunning Rotorua region in exciting and unique ways. We offer fantastic, safe adventure tours combined with superb accommodation and cuisine, all managed by exceptional guides. Your next holiday could involve an array of activities, from white-water rafting the world's highest commercially rafted waterfall, to mountain biking 1111m down the side of a dormant volcano, to hiking, kayaking, rock climbing and abseiling. Multi-Day Adventures will show you the best the region has to offer on a tour tailored to your preferences and abilities.

REDWOODS FOREST MOUNTAIN BIKE TOUR:

A great introduction to mountain biking in the Redwoods Forest. We begin our adventure by fitting bikes and helmets to suit, and undergo a short safety and bike instruction briefing. Choose from over 140kms of purpose built tracks tailored to all skill levels for a 3-4 hour ride through forestry back roads, single track and fun jump trails surrounded by beautiful native and pine forests.

ŌKERE WATERFALL RAFTING TOUR:

Raft Grade 5 rapids including 3 waterfalls from 1m, 3m and 7m high, boasting the world's largest commercially rafted waterfall. Offering beautiful native bush winding through a narrow gorge steeped in Māori lore, this is a must-see when in New Zealand.

EXCLUSIVE ROTORUA SIGHTSEEING E-BIKE TOUR:

Starting from the geothermally rich Hemo Gorge, we make our way on to Te Ara Ahi, part of the National Cycleway development, for an easy ride taking in beautiful sights and awesome stories of the local area. This must be booked in advance and are private tours departing at 9am daily. Minimum 2 people.

TOHU EXPERIENCES CONTINUED

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	
TYPE	Tour/guided tour/nature/adventure
TIME TO ALLOW FOR THE EXPERIENCE	Redwood Forest Mountain Bike Tour: tailored to you (3-4 hours) Ōkere Waterfall Rafting Tour: Half Day (3 hours) Exclusive Rotorua Sightseeing E-bike Tour:
DISABILITY ACCESS/ FACILITIES	No
WHAT VISITORS SHOULD BRING WITH THEM	Active wear, comfortable shoes, water bottles and jackets to suit the weather outside. Sunscreen. For rafting: swimwear and towel

NATURE CONNECTIONS ROTORUA NZ

CONTACT INFORMATION

CONTACT	Robbie Owen
ADDRESS	157 Kawaha Point Rd, Rotorua 3010
PHONE	+64 27 451 9345
EMAIL	natureconn@xtra.co.nz
WEBSITE	www.natureconnections.co.nz

Nature Connections provides fully guided small group tours in Rotorua. With passionate local guides, tours offer informative commentary while showcasing the captivating natural wonders of Rotorua. Guests will see fascinating geothermal activity, breath-taking volcanic landscapes, picturesque lakes, lush forests, and vibrant native birdlife. Additionally, they will delve into the rich history of both Māori and European cultures, gaining insights into the region's fascinating past.

GEOTHERMAL WONDERLAND & BOAT CRUISE – TOUR NC08

Join the Geothermal Wonderland Tour of Wai-o-Tapu Thermal Wonderland and Waimangu Volcanic Valley for the ultimate, full-day journey, through New Zealand's diverse volcanic region.

At Wai-oTapu, witness the eruption of Lady Knox Geyser at 10.15am daily, as well as vibrant volcanic craters, as well as New Zealand's largest boiling mud lake, plus hot pools, springs and fumaroles.

At Waimangu Volcanic Valley, the silica terraces, steaming cliffs, colourful crater lakes, streams, thermally adapted plants, rainforest, and native birdlife will also sure to impress. After our walk through Waimangu we'll hop aboard Ariki Moana for a cruise on Lake Rotomahana. From our captain you'll learn about Rotorua's fascinating volcanic history your captain and admire the Wai-o-Tapu breath-taking volcanic scenery surrounding the lake.

- Departs 8.00am – returns 3.00pm – Duration 7 hours
- Pick up and return to accommodation providers in Rotorua city (including On the Point)
- Walking time: 2 hours. Distance covered is 2.5 kms – suitable for most levels of fitness

- Minimum booking: 2 paying passengers
- Inclusions: Fully guided tour carried out by knowledgeable local guides; Accommodation pick ups; Café lunch.

GEOTHERMAL WONDERLAND - TOUR NC 10

Embark on our highly-acclaimed half day Geothermal Wonderland Tour, where you'll be treated to an unforgettable half-day journey through New Zealand's most breath-taking and colourful volcanic region.

Witness Rotorua's incredible geothermal activity and marvel at the stunning landscapes of Wai-o-Tapu Thermal Wonderland and Waimangu Volcanic Valley.

At Wai-oTapu, witness the eruption of Lady Knox Geyser at 10.15am daily, as well as vibrant volcanic craters, as well as New Zealand's largest boiling mud lake, plus hot pools, springs and fumaroles.

At Waimangu Volcanic Valley, the silica terraces, steaming cliffs, colourful crater lakes, streams, thermally adapted plants, rainforest, and native birdlife will also sure to impress.

NATURE CONNECTIONS ROTORUA NZ CONTINUED

- Departs 8.00am – returns 12.30pm. Duration - 4.5 hours
- Pick up and return to accommodation providers in Rotorua city (including On the Point)
- Walking time: 2 hours. Distance covered is 2.5 kms – suitable for most levels of fitness
- Minimum booking: 1 paying passenger
- Inclusions: Fully guided tour carried out by knowledgeable local guides; Accommodation pick up and drop off.

FULL DAY GEOTHERMAL & CULTURAL - TOUR NC13

This full-day tour combines all the highlights of our half day Geothermal Wonderland Tour, with the addition of authentic cultural highlights in the afternoon.

In the morning, experience New Zealand's most captivating, and colourful, volcanic region with visits to both Wai-o-Tapu Thermal Wonderland and Waimangu Volcanic Valley.

In the afternoon, explore the authentic Māori Village of Whakarewarewa, nestled within an active geothermal valley. Discover the Maori people's harmonious existence in this challenging environment, utilising hot pools, steaming fumaroles, and bubbling mud pools for daily activities like cooking, bathing and medicinal purposes.

Conclude your day with a stroll through the enchanting Redwood Forest and a scenic drive around Sulphur Bay Lake Rotorua, passing through the Government Gardens.

- Departs 8.00am – returns 4.30pm. Duration - 8.5 hours
- Pick up and return to accommodation providers in Rotorua city (including On the Point)
- Walking time: 3 hours. Distance covered is 3.5 kms – suitable for most levels of fitness
- Minimum booking: 1 paying passenger
- Inclusions: Fully guided tour carried out by knowledgeable local guides; Café lunch; Accommodation pick up and drop off.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	Maximum 10 pax
TYPE	Tour/guided tour/geothermal/culture
TIME TO ALLOW FOR THE EXPERIENCE	Geothermal Wonderland & Boat Cruise (NC08) – 7 hours Geothermal Wonderland Tour (NC10) – 4.5 hours Full day Geothermal & Cultural Tour (NC13) - 8.5 hours
DISABILITY ACCESS/ FACILITIES	No
WHAT VISITORS SHOULD BRING WITH THEM	Comfortable shoes, water bottles, and jackets to suit the weather outside. Sunscreen.

READY2ROLL TOURS AND TRANSFERS

CONTACT INFORMATION

CONTACT	Alan and Carleen Dahya
ADDRESS	16 Kipling Cr, Owhata, Rotorua 3010
PHONE	+64 21 258 9887
EMAIL	bookings@ready2roll.co.nz
WEBSITE	www.ready2roll.co.nz
FACEBOOK	Ready2RollShuttles
INSTAGRAM	@ready2rollshuttles

Based in Rotorua, we provide Private Transfers and Tours, pickups to/from Auckland International Airport and transfers throughout the North Island. Also offering Rotorua Regional Airport transfers. All our airport transfers are private only, we don't offer shared rides. If you wish to venture further beyond what we have on offer nothing is out of the question – more than happy to have our driver/guide assist you throughout New Zealand.

Our tours are private to you and your group. We leave when you are ready to leave, it's your tour so we don't tell you what you are doing, we guide you to get the most out of your experience. If you see something of interest along the way we are more than happy to stop and change the plans to suit. All our guests join us as strangers and leave as friends.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	Groups of 11, 16, 19.
TYPE	Transfer / Tour
TIME TO ALLOW FOR THE EXPERIENCE	Rotorua Highlights Tour - 4.5 hours Taupō Day Trips, Huka Cruise, Lake Cruise to Māori Carvings, Lunch - 8 hours
DISABILITY ACCESS/ FACILITIES	Not ramps but we have an extra step we can use to help.
WHAT VISITORS SHOULD BRING WITH THEM	Whatever they wish

ROTOITI WATER SHUTTLES

CONTACT INFORMATION

CONTACT	Matt Horder
ADDRESS	366 State Highway 33, Mourea, Rotorua 3074
PHONE	+64 7 362 4048
EMAIL	info@rotoitiwatershuttles.co.nz
WEBSITE	www.rotoitiwatershuttles.co.nz
FACEBOOK	rotoitiwatershuttles
INSTAGRAM	@ rotoitiwatershuttles

DISCOVER REMOTE LAKE ROTOITI HOT POOLS ON A ONE-OF-A-KIND, ELECTRIC DRIVE FLOATING WORK OF ART!

Cruise Lake Rotoiti on this classic launch to the boat access only geothermal paradise at Manupirua Bay. This 2.5-hour shared experience departs daily from local jetties on Lake Rotoiti.

Soak in any of the seven pools, whizz down the slide, paddle in the hot water beach or grab a snack from the cafe. Totally unique to New Zealand, this little haven has been rated one of New Zealand's best hot pool locations and is open 365 days of the year!

Unmistakably New Zealand – This off the beaten track geothermal experience is not to be missed!

Price $125 per adult and $75 per child (under 5's are free) and includes return boat ride, entry to the pools and warm sand beach.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	From 2 to 90 guests
TYPE	Boat cruising and remote geothermal hot pools
TIME TO ALLOW FOR THE EXPERIENCE	2.5 hours
DISABILITY ACCESS/ FACILITIES	Yes, the vessels are wheelchair friendly
WHAT VISITORS SHOULD BRING WITH THEM	Warm clothes for the weather on the day, a hat, camera, swim wear and towel too.

TOTALLY TARAWERA - ECO TOURS

CONTACT INFORMATION

CONTACT	Tracy Lidgard
ADDRESS	100 Spencer Rd, Lake Tarawera, Rotorua 3076
PHONE	+64 7 362 8080
EMAIL	info@totallytarawera.com
WEBSITE	www.totallytarawera.com
FACEBOOK	rotoitiwatershuttles
INSTAGRAM	@rotoitiwatershuttles
YOUTUBE	ecotoursrotoruaconz

Totally Tarawera is Rotorua's leading eco-tourism provider of Maori cultural and geothermal tours.

Journey deep into the history, culture and natural wonders of the beautiful Tarawera region on an unforgettable guided tour.

Your guide, a direct descendant of the guides from the time of the Pink and White Terraces, will enthral, educate and amuse you with tales of Tarawera's history and legends. On your tour you will experience Māori culture, the best of Rotorua's unique geothermal aspects, as well as fascinating ecological elements.

Our tours offer the opportunity to savour a superb blend of beauty, history and culture in a real and authentic way.

DISCOVERY TOUR

Starting at 10.00am, on this two hour experience you will journey across Lake Tarawera to the geothermal region under the shadow of Maunga (Mount) Tarawera. Along the way you'll learn about the area's extraordinary Māori and geothermal history and the unique ecosystem from your guide.

At Hot Water Beach, there is the opportunity to explore the amazing geothermal area along the edge of the lake – the sand is warm enough for a fisherman to cook freshly caught trout!

Board the boat again for a short journey along the bush-lined lake edge to the Natural Bush Hot Pools: These stunning and unique hot pools are a local's secret and are only accessible by boat! Here you will have around 30 minutes to lie back in the crystal-clear tempered waters and enjoy the unspoiled native forest environment or swim in the lake.

TOTALLY TARAWERA - ECO TOURS

ULTIMATE DAY OUT

Starting at 9.00am, enjoy a full day boating adventure on Lake Tarawera that includes a freedom walk to the stunning Tarawera Falls, a visit to the geothermal of Hot Water Beach, followed by a rewarding soak in a beautiful natural bush hot pool which is only accessible by boat! Your skipper-guide will share with you along your journey, the fascinating history and stories of the indigenous Māori people of this area, including the many places of significance to them.

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	Discovery Tour: 14 Ultimate Day Out: 14
TYPE	Nature / Tour / Sightseeing
TIME TO ALLOW FOR THE EXPERIENCE	Discovery Tour: 2 hours Ultimate Day Out: Full day (6 hours)
DISABILITY ACCESS/ FACILITIES	No
WHAT VISITORS SHOULD BRING WITH THEM	Good walking shoes, sun block, hat, drinking water, picnic food and camera. Swimming outfit and towel.

TOWN & COUNTRY TOURING

CONTACT INFORMATION

CONTACT	Jane Wootton
ADDRESS	State Highway 36, Ngongotahā, Rotorua 3097
PHONE	+64 27 381 8433
EMAIL	info.tctouring.co.nz
WEBSITE	www.tctouring.co.nz
FACEBOOK	townandcountrytouringNZ
INSTAGRAM	@townandcountrytouring

Town & Country Touring offers a transport solution for conference, incentive and group transport in Rotorua and throughout the North Island of New Zealand; this includes airport or function transfers through to half day, full day or multi day itineraries. Our drivers are friendly and professional and we strive to maintain the highest level of service and safety for your group to ensure they have a great experience.

We can handle the transport logistics for the duration of your itinerary and will happily help with any suggestions you need for activities, sights or venues.

Our range of vehicles allows us to cater for groups that require a van or minibus through to 53 seater coaches.

The simplest way to find out how we can help is to contact us with your requirements so that we can provide you with further information and a quote.

- Airport transfers
- Half day, full day or multi day itineraries with tour guide if required
- Function transfers, such as conference dinners and the like

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	200+
DISABILITY ACCESS/ FACILITIES	No

XQUIZIT LIMOUSINES & TOURS

CONTACT INFORMATION

CONTACT	Anne Norton
ADDRESS	19 Uta Street, Rotorua 3015
PHONE	+64 27 475 2298
EMAIL	info@xquizit.co.nz
WEBSITE	www.xquizit.co.nz
FACEBOOK	xquizitlimousinesandtours

- Private Airport transfers local and to/from Auckland Airport
- Full Day Tours Rotorua/Taupō/Tauranga/Mount Maunganui/Hamilton
- Half Day Tours Rotorua
- Private Tours and Transfers to anywhere in the North Island

ADDITIONAL INFORMATION

MAXIMUM CAPACITY	1 x 16 Seater Mercedes Sprinter, 3 x 11 Seater Mercedes Sprinters, 1 x 6 seater Mercedes Viano, 1 x Mercedes Sedan
DISABILITY ACCESS/ FACILITIES	No

RESTAURANTS, CAFES AND BARS

EAT STREAT

LOCATION MORE INFO

Ever-changing fluorescent lighting and activity from hungry wanderers make this bustling inner-city dining precinct a go-to spot for locals and visitors alike. With 14 different eateries and bars to choose from, come here with plenty of time to wander your way from place to place. Burgers to beers, pizzas to pinot gris, Eat Streat is a haven for eating and drinking, and if you're wondering where everyone is on a Saturday night, this spot is your best guess.

ROTORUA NIGHT MARKET

LOCATION MORE INFO

Every Thursday from 5 to 8.30pm, the heart of Rotorua comes alive with music, food, crafts, and plenty of people. Its a festive atmosphere thanks to the lively comings and goings of locals and visitors, attempting to fit in as many dumplings, doughnuts, burritos and burgers as possible. A variety of ethnic cuisines as well as local kai (food) are all on offer here, and while you're snacking you can pull up a chair to a shared table and be entertained by local musicians.

When you've filled up on food, it's definitely worth perusing the art, craft and clothing stalls too as some of the best local makers come here to sell their wares, and there's nothing quite like chatting to the artisan responsible for making your new mittens, beanie, soap or satchel.

BLACK SWAN RESTAURANT

- Experience dining perfection at Black Swan Restaurant with panoramic lake views. Our acclaimed a la carte menu creates a sensory journey of taste, aroma, and romance in a stylish setting.

LOCATION MORE INFO

SEATING	STANDING	PRIVATE DINING AVAILABLE
-	-	-

BREW CRAFT BEER PUB

- Home of Croucher Brewing's craft beer, Rotorua's only craft beer brewery boasting award winning beers and roasted coffee.
- 5-time winner of Rotorua's Most Outstanding Bar, 12 tap beers and ciders. Award winning wines and spirits.
- Craft food experience, locally sourced foods tailored to suit your requirements. Craft menus, set menus and group discounts available.

LOCATION MORE INFO

SEATING	STANDING	PRIVATE DINING AVAILABLE
140	250	YES

CAPERS CAFÉ + STORE

- Part of the Rotorua community for over 20 years, delivering classic Kiwi hospitality to visitors and locals.
- Breakfast, lunch and dinner menus available, along with a hearty selection of cabinet meals, world-famous salads and cakes.
- Serving fair-trade Organico Coffee along with an extensive Tea Menu from NZ producers Webster's Tea, Libertine Blends, and Noble & Sunday Tea Merchants.

LOCATION MORE INFO

SEATING	STANDING	PRIVATE DINING AVAILABLE
105	-	-

CIABATTA CAFÉ & BAKERY

- Award winning best café in Rotorua 2021
- One of Rotorua's hidden gems. You'll find Ciabatta Café & Bakery in the middle of an industrial area, offering award winning breads and pastries as well as pretzels, turnovers, streusel, croissants and fresh ciabatta sandwiches
- Suitable for dine-in for small or large groups, or plenty of options to grab when "on the go"

LOCATION MORE INFO

SEATING	STANDING	PRIVATE DINING AVAILABLE
70	-	-

DUKE'S BAR & RESTAURANT

- Discover Rotorua's finest at Duke's Bar & Restaurant. More than a century old, this charming establishment offers award-winning cuisine, New Zealand beverages, and elegant dining. Open daily from 7am till late.

LOCATION MORE INFO

SEATING	STANDING	PRIVATE DINING AVAILABLE
140	250	YES

EASTWOOD CAFÉ

- Eastwood Café is located in Whakarewarewa Forest at Scion Research in the award-winning, carbon zero building Te Whare Nui o Tuteata.
- Our wood-fired pizzas are a must-try! Watch them being made at the pizza bar in the Mediterranean style stone oven.
- Ideal venue for a relaxed dinner.

LOCATION MORE INFO

SEATING	STANDING	PRIVATE DINING AVAILABLE
140	250	YES

EL MEXICANO ZAPATA EXPRESS

- Known as the best Mexican outside of Mexico this award winning restaurant offers a wide range of Mexican dishes.
- El Mexicano Zapata Express is 2021's award winning restaurant, takeaway and quality street food provider.
- Offering free salsa lessons on Tuesdays, live music on the weekends and a great atmosphere everyday of the week.

LOCATION MORE INFO

SEATING	STANDING	PRIVATE DINING AVAILABLE
60	80	No

GOOD EASTERN TAPHOUSE

- If you're enjoying the hiking and biking trails or relaxing at the lake, stop and visit us near the famous Whakarewarewa Forest.
- Hungry? Our talented chefs have created a mouth-watering menu with something for everyone.
- Thirsty? We have a variety of Good George Brewing craft beer and cider on tap.

LOCATION MORE INFO

SEATING	STANDING	PRIVATE DINING AVAILABLE
200	Large venue	YES

HANA LODGE RESTAURANT

- Hana Lodge Restaurant offers stunning views of farmland and Lake Rotorua. Open daily for breakfast, lunch, and dinner, with a lounge bar and modern New Zealand cuisine.

LOCATION MORE INFO

SEATING	STANDING	PRIVATE DINING AVAILABLE
-	-	-

LE CAFÉ DE PARIS

- Award-winning 2021 Best French Café in New-Zealand
- A unique and authentic French café in Rotorua. Enjoy the French crêpe and the macaron, just as if you were in France.
- You will feel like you have just found yourself in the middle of a Parisian café, but without the jet lag.

LOCATION MORE INFO

SEATING	STANDING	PRIVATE DINING AVAILABLE
60	-	-

MEKONG BUFFALO

- Mekong Buffalo is an Asian Fusion restaurant with flavours from different Asian Cuisines, blended together, into creative and delicious watering fusion dishes.
- The concept is sharing-plate dining concept, located in the heart of Rotorua CBD.
- Fully licensed with a great selection of cocktails, Mekong Buffalo has a menu with something for everyone.

LOCATION MORE INFO

SEATING	STANDING	PRIVATE DINING AVAILABLE
100	-	YES

PIG & WHISTLE

- Pig & Whistle Historic Pub offers a wide range of New Zealand craft beer and cider on tap and New Zealand wines to complement great pub food served by friendly staff who will make your visit one you'll want to repeat.
- Centrally located in a classic piece of bold 1940's architecture, the Pig & Whistle is a local landmark with a great history.
- Join us every Friday & Saturday at 10pm for live bands and entertainment. Rock, Pop and everything in between for a good night.

LOCATION MORE INFO

	SEATING	STANDING	PRIVATE DINING AVAILABLE
Outside	**100**	**150-200**	
Inside	**50**	**100**	**YES**
Upstairs	**45**	**85**	

POCO TAPAS AND WINE

- Intimate, stylish space located in Rotorua's city centre just off Eat Streat.
- Delicious tapas style menu that changes seasonally, making the most of locally sourced ingredients.
- Warm and welcoming atmosphere, amazing service.

LOCATION MORE INFO

SEATING	STANDING	PRIVATE DINING AVAILABLE
45	45	NO

RIVER'S CATCH

- River's Catch is an upmarket fish-n-chips-n-more shop tucked away in the tree-lined suburban streets of Sunnybrook with a unique point of difference: A little Filipino flavour.
- Proprietor Isabel loves to have fun with flavours, adding her own touch to traditional Kiwi comfort foods by harkening back to her Filipino heritage.
- Highly recommended are the RC Battered Fish on Between Bread (Isabel's nickname for the somewhat sweet, traditional Filipino bread roll called pandesal made in Rotorua by Adoughbro), adobo fish tacos, slaw with miso dressing, Smash Burgers, and, for a punch of sugary goodness, the battered and fried stroopwaffle. For more simple options for fish and chip options, these also feature on the manual.

LOCATION MORE INFO

SEATING	STANDING	PRIVATE DINING AVAILABLE
10	-	-

SCOPE ROTORUA

- Award Winning - Cafe of the Year, People's Choice.
- An oasis in the centre of town, close to shopping and banks, offering award-winning coffee, wine, beer and cuisine. Don't just take our word for it, check out our reviews for what our customers have to say.
- Open seven days.

LOCATION MORE INFO

SEATING	STANDING	PRIVATE DINING AVAILABLE
55	60	-

STRATOSFARE RESTAURANT AND BAR

- Set amongst the stars atop Mount Ngongotahā, Skyline Rotorua's Stratosfare Restaurant and Bar is home to some of New Zealand's best award-winning cuisine.
- Enjoy a delicious lunch or dinner featuring a stunning array of freshly prepared and cooked-to-order dishes highlighting locally sourced seafood, meat and produce.
- The contemporary ambience features luxurious Italian marble, granite, schist, timber and David Trubridge lights, while the panoramic view of Lake Rotorua is a sight to behold.

LOCATION MORE INFO

SEATING	STANDING	PRIVATE DINING AVAILABLE
350	1000	YES

TE PUIA - PĀTAKA KAI

- Pātaka Kai is the only restaurant in the world that overlooks a geyser as magnificent as our powerful Pōhutu Geyser.
- Dine for brunch on the deck or lunch inside while enjoying the full view through our floor-to-ceiling windows.
- For unique evening dining, be sure to try our dinner buffet, where you'll see Pōhutu lit up.
- Each dish has a twist of authentic Māori cuisine, and is crafted with locally sourced and freshly prepared ingredients by our award-winning chefs.

LOCATION MORE INFO

SEATING	STANDING	PRIVATE DINING AVAILABLE
120	N/A	NO

THE FAINTING GOAT GASTROBAR

- The menu is designed to share and perfect for small and large groups.
- Our signature cocktail range features ingredients from New Zealand's up and coming artisan distilleries.
- On tap includes some well known and not so well known New Zealand craft brews.

LOCATION MORE INFO

SEATING	STANDING	PRIVATE DINING AVAILABLE
100	N/A	Breakfast

THE REGENT ROOM

- The Regent Room is the perfect restaurant for everything from intimate dining to a business occasion.
- Experience a superb selection of award-winning, contemporary New Zealand cuisine designed to highlight locally sourced ingredients. Elegant cocktails and a sensational boutique wine list complement the menu.
- The Regent Room embodies an oasis of calm and charm with incredible service.

LOCATION MORE INFO

SEATING	STANDING	PRIVATE DINING AVAILABLE
80	100	YES

URBANO BISTRO

- Smart, casual café by day.
- Bistro dining by night.
- Suitable for casual and intimate dining, business meetings, family gatherings and corporate functions.

LOCATION MORE INFO

SEATING	STANDING	PRIVATE DINING AVAILABLE
90	100	NO

MR WOLF EATERY

- Located in a beautiful historic building in the heart of Rotorua, Mr Wolf has quickly become a local and visitor favourite.
- Stylish and unique interior with British racing green accents, art deco touches, and industrial concrete finishes.
- Serving Okere Falls roasted coffee, a delicious seasonal menu with plenty of vegan options, and home to the award-winning toastie.
- Epic NZ craft beer library alongside cocktails, wine and cider.
- Open Monday to Friday, 8am-2pm, with weekend and late-night openings launching soon.

LOCATION MORE INFO

SEATING	STANDING	PRIVATE DINING AVAILABLE
85	140	YES

OKERE FALLS STORE

- Retro-style café with a large outdoor space, perfect for soaking up the relaxed atmosphere of Okere Falls, located on the shores of Lake Rotorua and Okere Awa (Kaituna).
- Something for everyone: house-roasted coffee, a delicious menu for breakfast, lunch and dinner (selected nights), and the famous Friday Burger Night.
- Extensive selection of NZ craft beer and vegan-friendly options.
- Recognised as NZ's best eco-friendly café. The team is dedicated to walking softly on the whenua, ensuring a sustainable future for our tamariki.

LOCATION MORE INFO

SEATING	STANDING	PRIVATE DINING AVAILABLE
100	200	YES

SPA CITY NOODLE BAR

Szechuan Cuisine inspired Asian Noodle Bar, aim to bring fresh handmade noodles and Dumplings to the locals and tourists from around the world.

LOCATION

SEATING	STANDING	PRIVATE DINING AVAILABLE
30	-	YES

NGĀ MIHI

THANK YOU

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ROTORUA